

Privacy Notice Procedure

1 Introduction

GDPR requires all organisations to be transparent about the personal data they process, and to inform individuals of certain things with respect to that data. This information should be contained in a 'Privacy Notice' which should be issued to all individuals whose personal data is processed by the University. The format of this information needs to be as accessible to the data subject (the owner of the personal information being processed) as possible.

This procedure explains the University's Privacy Notices and when and how to use them.

2 Aim

The aim of this procedure is to standardise the University-wide use of privacy notices and reduce the load on individual members of staff with respect to providing privacy information mandated by law in the day-to-day processing of personal data as necessary.

3 Responsibilities

This University-wide policy applies to all personal information held by the University, regardless of format, and is applicable to all staff acting on behalf of the University.

5 Communication

This procedure will be published on the University's internal website. Line managers are responsible for bringing this policy to the attention of members of staff in their area, including new staff.

6 Revision

This policy will be revised regularly, and formally approved by the Information Management and Security Steering Committee on a regular basis.

Approved: 21 May 2018

Next revision due: February 2020

7 Contact

Sara Smith Head of Information Compliance sara.j.smith@nottingham.ac.uk



Procedure for Privacy Notice use

1 Central University Privacy Information

GDPR is prescriptive about the information that needs to be contained in a Privacy Notice and this is provided in Appendix 1 for information.

Two types of information statement have been written to cover the personal data processing that the University carries out. 'Privacy', at

https://www.nottingham.ac.uk/utilities/privacy/privacy.aspx, covers all the fields that need to appear in all privacy notices the University issues, items such as the contact details of the Data Protection Officer and the rights that a data subject has with respect to the personal data that the University processes.

It is also necessary to inform data subjects of the purpose for which their data is being processed, and the legal basis, defined by the GDPR, for processing that data. That information will vary depending on an individual's relationship with the University, and so more specific Privacy Notices around this have been prepared under specific headings at the Privacy link.

In order to provide a data subject with their full privacy information, they need to be provided with the overview information and whichever of the more specific statements best defines their relationship with the University. This information is available at https://www.nottingham.ac.uk/utilities/privacy/privacy.aspx, and the appropriate links can be provided if this is an easy format for the data subject to receive.

Privacy Information and Notices can also be downloaded at the above link so that the files can be provided in electronic or paper form to data subjects where this is most appropriate.

2 When you need to issue a Privacy Notice

Where the personal data is being collected directly from the data subject, a privacy notice needs to be issued at the point that that data is collected. If the data subject is a research participant, please refer instead to the Privacy Information for Research Participants - Guidance and Template Privacy Information for Research Participants available from the Workspace of the Information Compliance Team.

Where personal data has been received from a third party, eg. UCAS, a privacy notice needs to be issued to the data subject within 30 days or prior to the commencement of any processing, whichever is the sooner.

Privacy information must be easily accessible to the data subject, but this can be signposted to a data subject via what's called a layered privacy notice; a short paragraph containing a link to the relevant information and it is sufficient that the data subject has been given the opportunity to read it.



3 How to use Privacy Notices

Where you will be making the University's initial contact with an individual and you will be making a record of/processing their personal data, you will need to provide that individual with the necessary links to the university's privacy information, as outlined above. If an email link is not a convenient way for the data subject to receive their privacy information, you should download the pdf version from

https://www.nottingham.ac.uk/utilities/privacy/privacy.aspx, and supply it as an attachment or in paper form.

However, if you are processing the personal data of a registered student or a member of staff, they will have been issued with the relevant Privacy Notice when they last registered or commenced their employment, in which case there is no requirement for you to do it again. If you are unsure whether you are the individual making the initial contact with the data subject, it is good practice to supply links to the University's privacy information and invite the data subject to read them if they wish to. Please see appropriate wording below.

4 Layered Privacy Notice wording

Where the processing is covered by existing central Privacy Notices, the following wording can be used in communication with the data subject as a layered Privacy Notice:

'The University of Nottingham processes your personal data in order to provide its service to you. Please visit <u>https://www.nottingham.ac.uk/utilities/privacy/privacy.aspx</u> for our Privacy Notices, which explain how we process your personal data and the rights you have with respect to your personal information. Specific information on the purposes for which we process your data and the legal bases for this is available at [*please use the relevant link from the list of central privacy notices on the website*]'.

5 When a new Privacy Notice is required

You can contact the data protection team on <u>data-protection@nottingham.ac.uk</u> for support with creating a new privacy notice. You will need to know the information below:

- Purpose of the processing and the legal basis for the processing
- Categories of personal data
- Any recipient or categories of recipients of the personal data
- Details of transfers to third country and safeguards
- Retention period or criteria used to determine the retention period
- The source the personal data originates and if it came from public sources
- Whether the provision of personal data is part of a statutory or contractual requirement or obligation and possible consequences of failing to provide the data
- The existence of automated decision making, including profiling and information about how decisions are made, the significance and the consequences.

This information must be supplied to the data subject with the following wording:

'The University of Nottingham processes your personal data in order to provide its service to you and a Privacy Notice is **[attached/below]**. General information about how we process your personal data and the rights you have with respect to your personal information is available from .'



6 Changes to Privacy Notices

If information in a Privacy Notice needs to be changed, especially where that change is related to the processing being carried out or it becomes necessary to share the personal data outside of the EEA, it is necessary to inform the data subjects to whom the Privacy Notice is relevant of the change in processing and to notify them of any change to the Privacy Notice.

Where the change has been made to a central University Privacy Notice, the notification process will be handled by the Information Compliance Team.

If you are using a Privacy Notice that needs changing, or consider that one of the University's Privacy Notices needs changing, please contact the Information Compliance Team on <u>data-protection@nottingham.ac.uk</u> for guidance.

Document History

Date and event	Change Detail
26 June 2019	Procedure updated
21 May 2018	Procedure approved by IMSSC

RELATED POLICIES AND GUIDANCE

Privacy Notices – a guide Identifying a legal basis for processing – a guide GDPR update - personal data



Appendix 1 Information that must be contained in a Privacy Notice

What information must be supplied?	Data from subject	Data from elsewhere
Identity and contact details of the controller and where applicable, the controller's representative) and the Data Protection Officer		Yes
Purpose of the processing and the legal basis for the processing		Yes
The legitimate interests of the controller or third party, where applicable		Yes
Categories of personal data		Yes
Any recipient or categories of recipients of the personal data		Yes
Details of transfers to third country and safeguards		Yes
Retention period or criteria used to determine the retention period		Yes
The existence of each of data subject's rights		Yes
The right to withdraw consent at any time, where relevant		Yes
The right to lodge a complaint with a supervisory authority		Yes
The source the personal data originates from and whether it came from publicly accessible sources		Yes
Whether the provision of personal data is part of a statutory or contractual requirement or obligation and possible consequences of failing to provide the personal data		No
The existence of automated decision making, including profiling and information about how decisions are made, the significance and the consequences.		Yes