Clearing 2017 – How to ensure you receive your funding

This information relates to financial support for full-time, Home, undergraduate students studying their first degree. Students who have already studied at degree level should consult our ELQ Factsheet for details of funding for equivalent level study.

If you have already applied for your Student Loans you will have given details of where you were hoping to study and which course you were intending to study. If you have changed either the course or the university, you must inform Student Finance (SF) /SAAS of these changes as soon as possible. If you delay, it may cause problems with the receipt of your student finance and payment of your course fees.

You can make changes to your student finance application online. Log in to your SF account to change your course or university details: Your Account>Change your application>University/college and course>Update your details. This must be done by 31 August 2017. After this date, course details can only be changed by the University you will be attending.

If you originally applied for your student funding by the stated deadline it should still be in place for the start of term providing you amend your details promptly. However, if you are unable to update the details, please scan and email a copy of your Student Finance letter to us (this will show the original place you intended to study at) at financialsupport@nottingham.ac.uk so we can resolve for you.

If you have not already applied for your Student Loan you should do so as soon as possible. You can apply online at www.gov.uk/student-finance

If you have any queries about applying for your funding please contact:

Student Finance England 0300 100 0607
Student Finance NI 0300 100 0077
Student Finance Wales 0300 200 4050
SAAS 0300 555 0505

What do I do if my funding isn’t sorted by the start of term?

- **Check on the progress of your application:** If you are sure that you have fully completed the application process, try and find out what the delay is and how long it is until you can expect to receive your funding. Keep a record of your discussions with Student Finance/SAAS as this may be helpful if you need to contact them again. Calls from a mobile are equivalent to calling 01 or 02 numbers so may be included as part of your package.

- **Seek advice from the Funding and Financial Support Team:** They will be happy to help you and in some cases may be able to speak to funding bodies on your behalf. However if the delay is caused by a backlog of applications they will not be able to speed up the process for you.

- **Apply for an overdraft from your bank:** Most banks offer an interest free overdraft with their student accounts which you can access before your funding comes through. You may need to make an appointment with your bank’s student adviser to discuss this if you haven’t already arranged it.

- **You may be able to apply for a short-term loan:** The Funding and Financial Support Team is responsible for administering the University of Nottingham’s Student Crisis Fund which in some circumstances can provide a loan to cover essential costs until your funding arrives. Loans are interest free and can be repaid once funding is in place.

If you are worried about your finances contact the Funding and Financial Support Team at the University. They provide information and advice on all aspects of student finance to both current and prospective students.

+ 44 (0)115 82 32071
financialsupport@nottingham.ac.uk
www.nottingham.ac.uk/financialsupport