

Optimal Transshipments and Orders: A Tale of Two Competing and Cooperating Retailers

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joint work with

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Introduction: Cooperation

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A



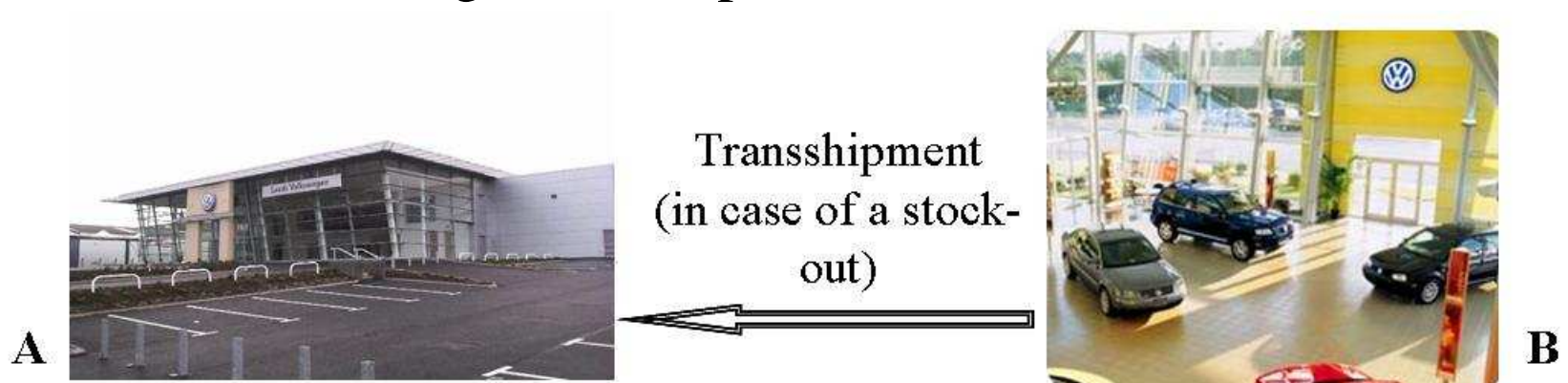
Transshipment
(in case of a stock-out)



B

Introduction: Cooperation

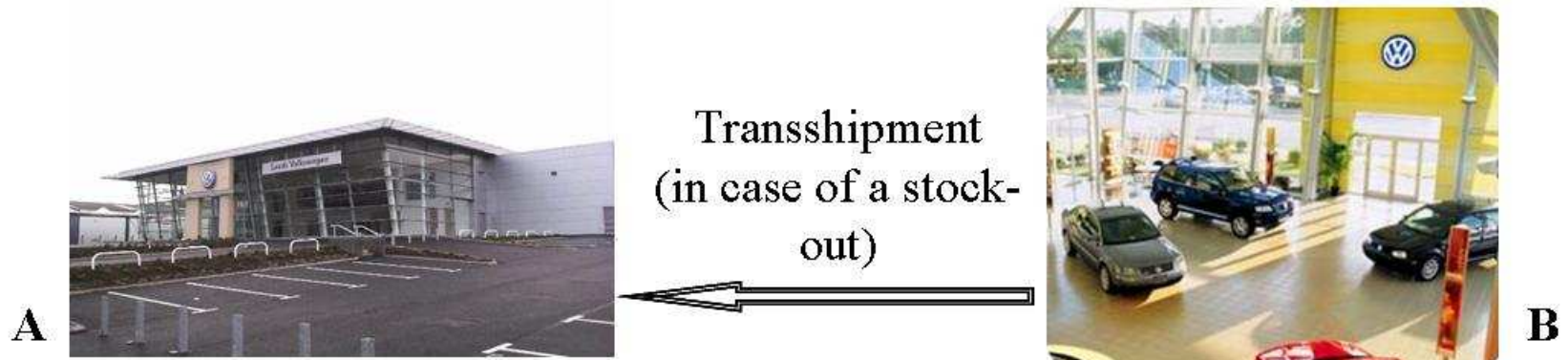
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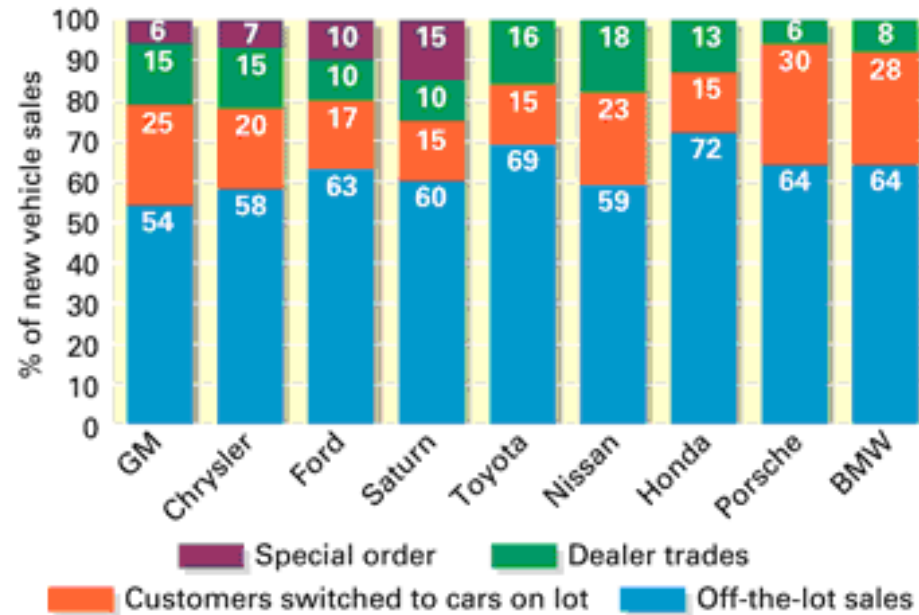
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- **Decentralized systems** such as, Honda, and General Motors have intranet systems for their independent retailers.
- **Observed** in a **variety** of industries such as apparel, toys, furniture, IT products, aircraft and auto spare parts, **etc.**

Cooperation

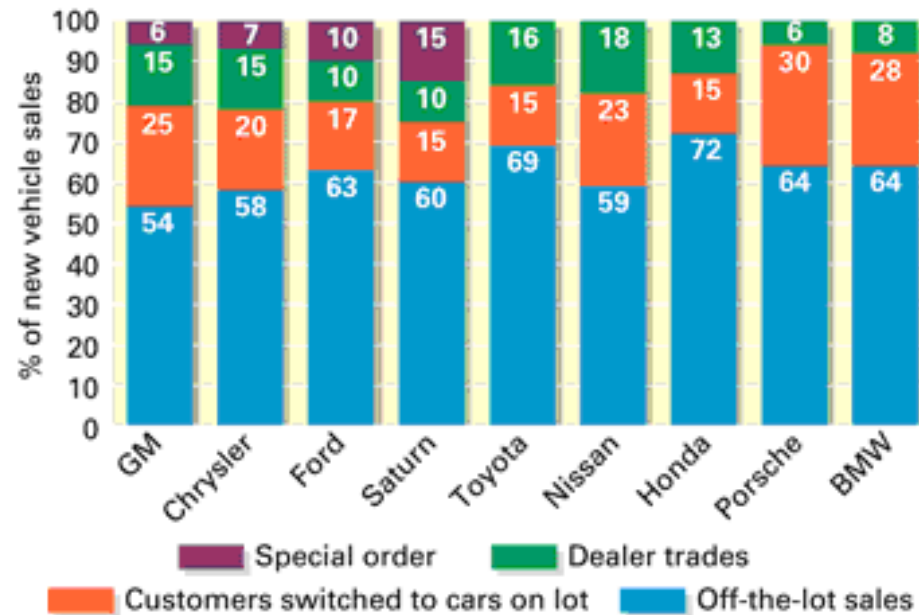
EXHIBIT 3 U.S. Dealer Estimates of Fulfillment Methods



*Supply Chain Management Review, September 1, 1997

Cooperation

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- “Life without **dealer trades** would be a whole lot of special orders”, WardsAuto.com, Dec 1, 2006.

Cooperation is increasing, because...

Item	Early 70s	Late 90s
Vehicle Models	140	260
Amusement Parks	362	1174
Prescription Drugs	6,131	7,563
OTC Pain Relievers	17	141
McDonald's Menu Items	13	43
Frito-Lay Chip Varieties	10	78
Levi's Jean Styles	41	70
Running Shoe Styles	5	285
Bicycle Types	8	31
Soft Drinks	26	252
TV Screen Sizes	5	15
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- **Time competition** may lead to stock-outs
- With developed **information technology**, easy information exchange
- Cheaper **3PL** services

Introduction: Competition

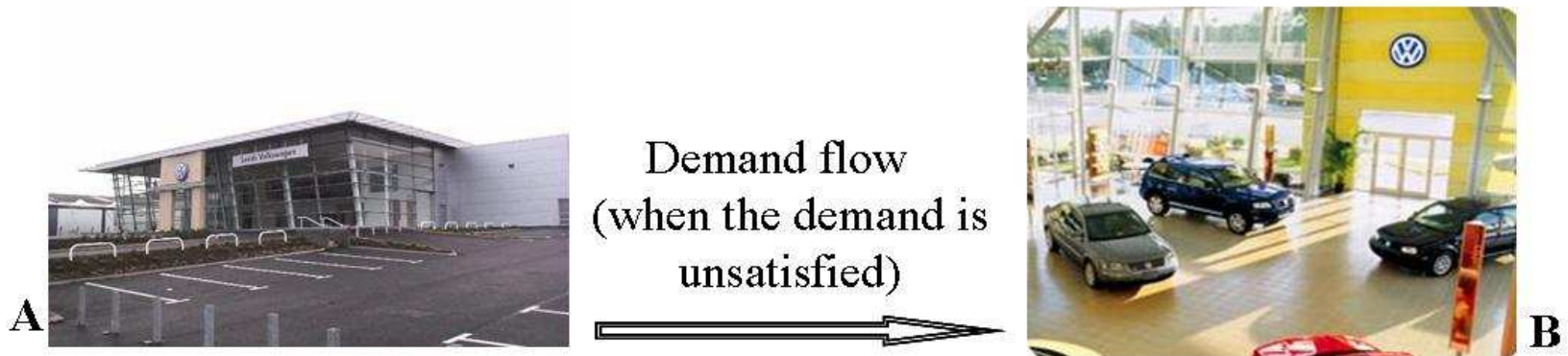
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- **Demand flow**: Probability of an unsatisfied customer visiting another store for the same product, before switching to another product.
- Demand flow is effected by **brand loyalty** and **communication** between retailers.
- **Therefore**, a retailer with inventory **may** (**may not**) send a transshipment to satisfy a **retailer** (**flowed customer**) demand.

Scenario

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 - or, reject the request expecting the current demand to flow to own store.

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 - How much should a retailer **order**?
 - How to **accept/reject** opponent's transshipment requests?

Agenda

- Literature and contribution
- Development of expected profit functions
- Optimal transshipment policies
- Analysis of the ordering game
- Sensitivity and performance analysis
- Summary and conclusion

Literature and Contribution

Paper	Objective		Pooling Policy			Demand Flow
	Central.	Decentral.	Only Complete	Partial		
				Stat.	Non-Stat.	
Krishnan and Rao (1965)	✓		✓			
Comez <i>et al.</i> (2006)	✓				✓	
Anupindi <i>et al.</i> (1999)		✓	✓			✓
Rudi <i>et al.</i> (2001)		✓	✓			
Zhao <i>et al.</i> (2005)		✓		✓		
Zhao and Atkins (2005)		✓	✓			✓
<i>Our study</i>		✓			✓	✓

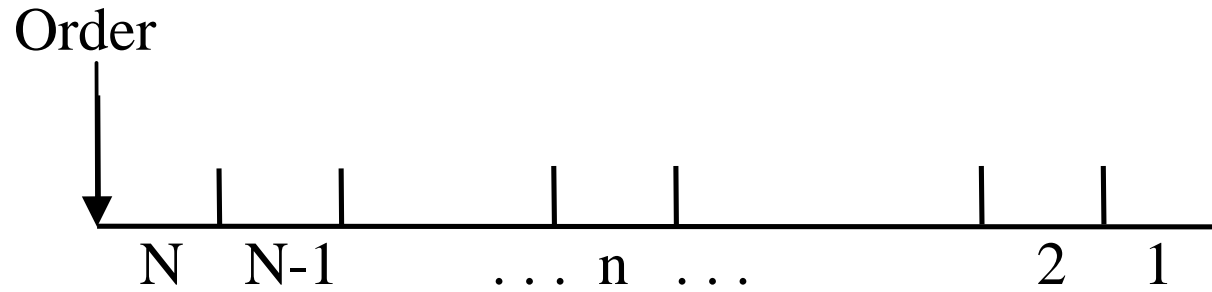
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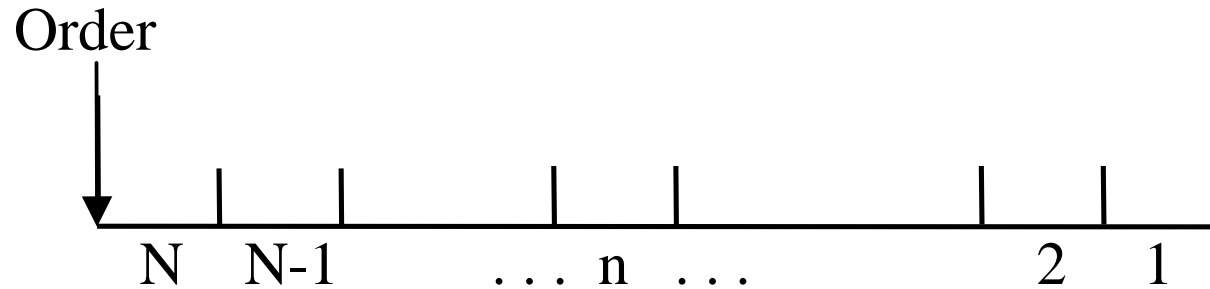
We fill the gap in the literature for

- **Optimal** and **dynamic** transshipment policies in a finite decentralized system
- **Demand flow** in a partial pooling system

Problem Setting

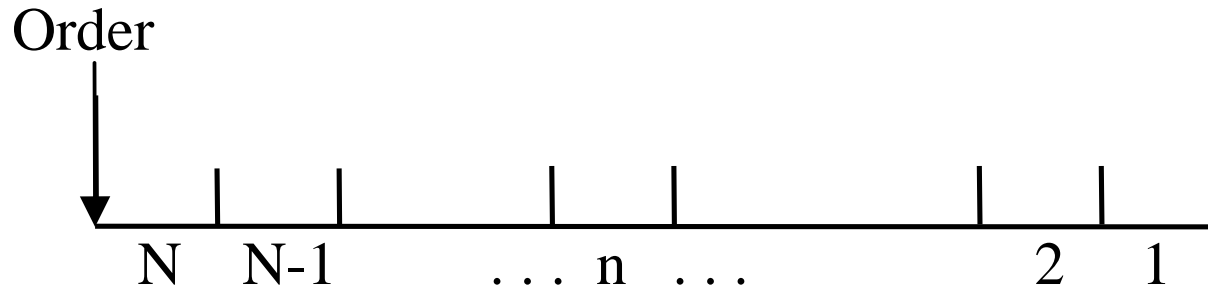


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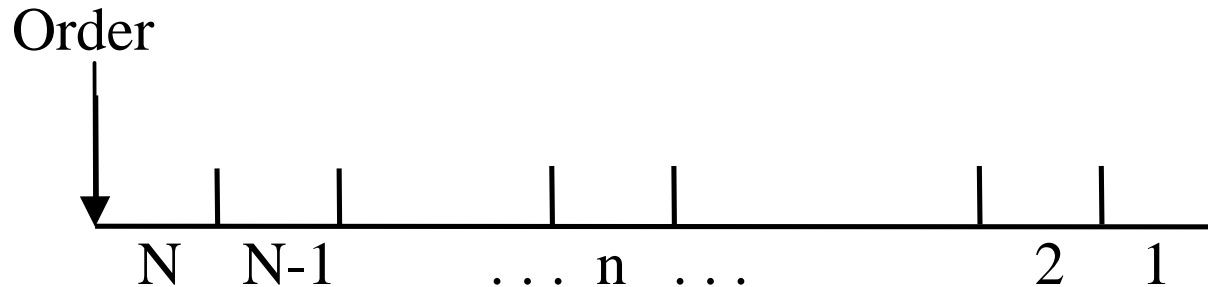
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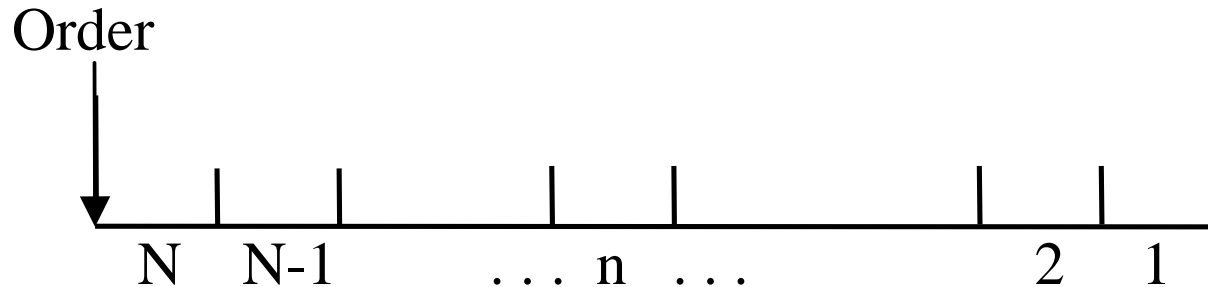
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- Each unit is sold to the customer for a revenue of r .

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At the end of the cycle, each remaining unit is **salvaged** at s_1, s_2 ,

$c \geq s_1, s_2$.

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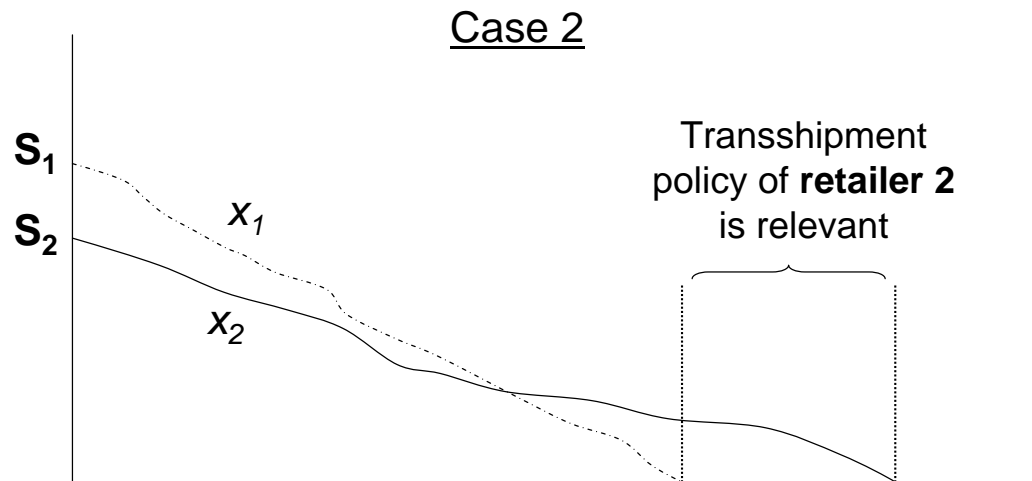
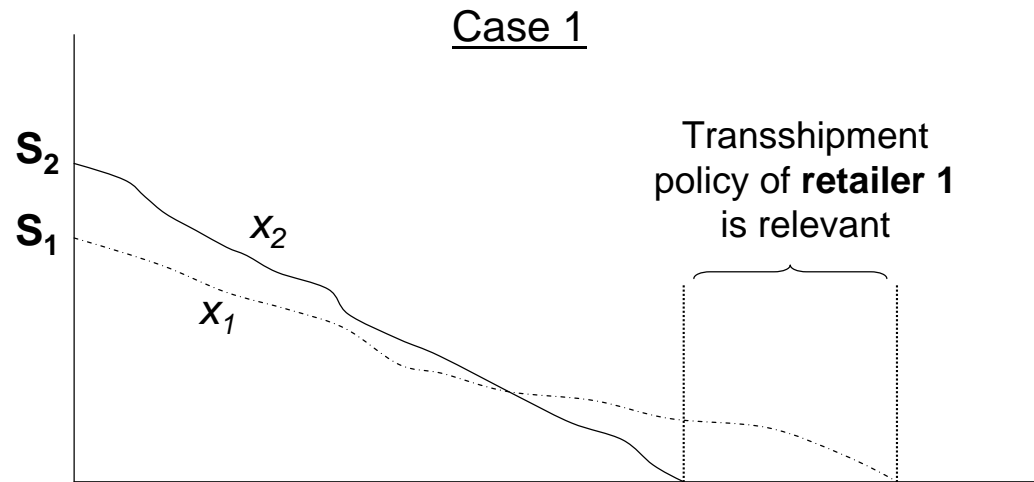
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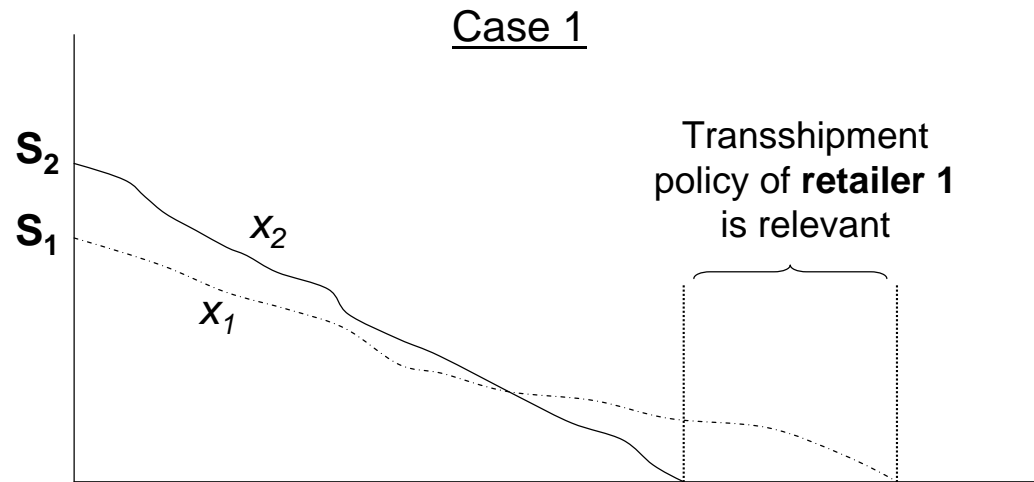
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Remark: $\pi_n^i(x_1, x_2)$ is obtained by making optimal transshipment decisions.

Only One Case May Happen In a Cycle



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- When retailer 2 stocks-out before retailer 1:

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Expected profit from rejecting

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This completes the construction of $\pi_n^1(x_1, x_2)$ under Case 1, i.e., retailer 2 stocks-out before retailer 1.

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In period n , a transshipment request is accepted if and only if

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marginal cost of rejecting (constant)

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(iii) *The marginal benefit of keeping extra inventory is increasing in n :*

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Result 1:

- For each n , it is optimal to **reject** (accept) the transshipment request when $x_i \leq \tilde{x}_n^i$ ($x_i > \tilde{x}_n^i$).

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- Hold-back levels are increasing (decreasing) in n (time):

$$\tilde{x}_1^i \leq \tilde{x}_2^i \leq \dots \leq \tilde{x}_n^i \dots$$

Properties of Retailer i 's Transshipment Policy

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- If $t < (1 - \theta)s_i + \theta r$

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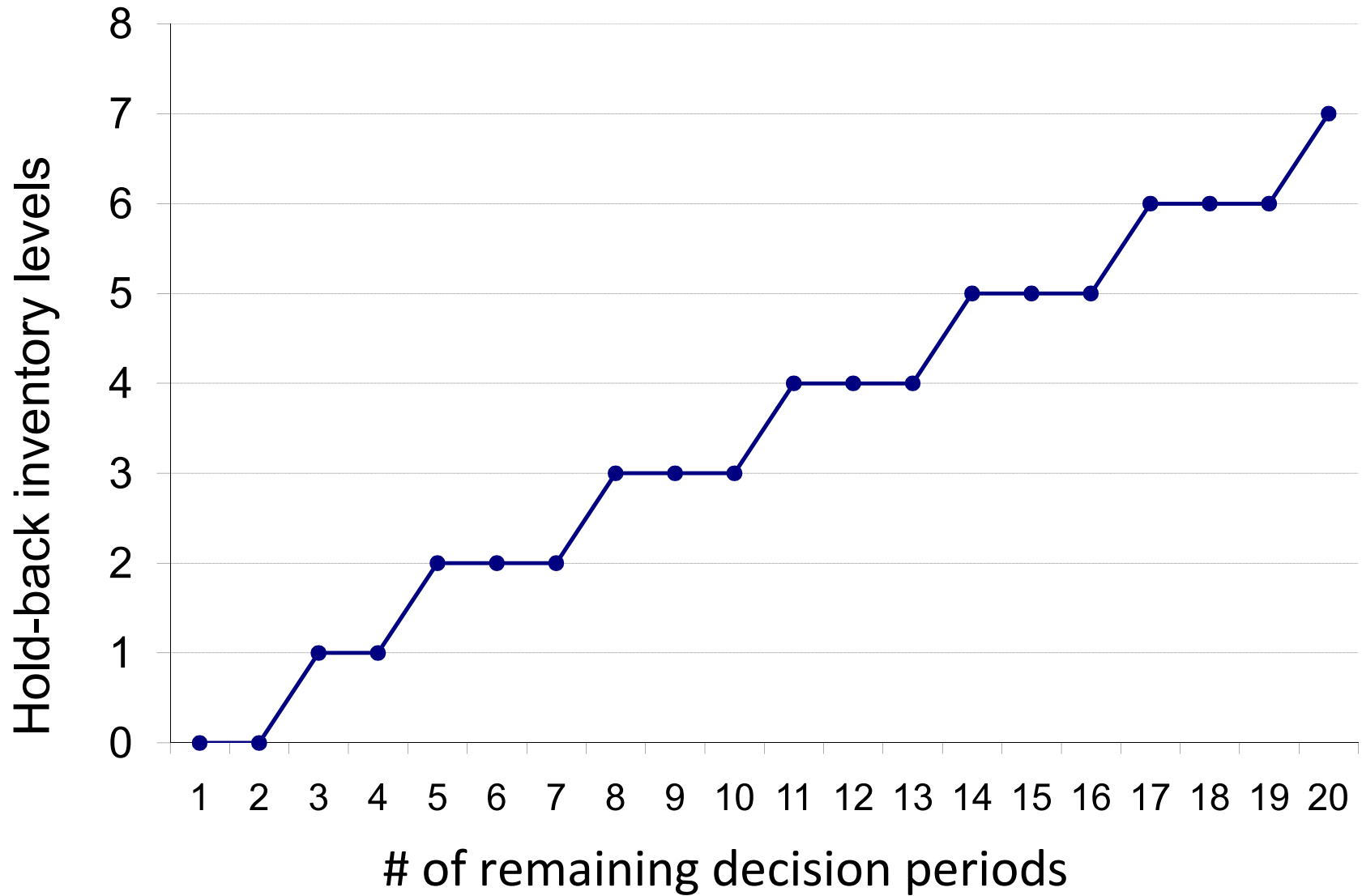
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An Example Transshipment Policy of Retailer 1



$$p_1 = p_2 = 0.2, r = 10, t = 6, \theta = 0.3, s_1 = 1$$

Analysis of Ordering Game

- The optimal ordering level of a retailer is a **best response** function:

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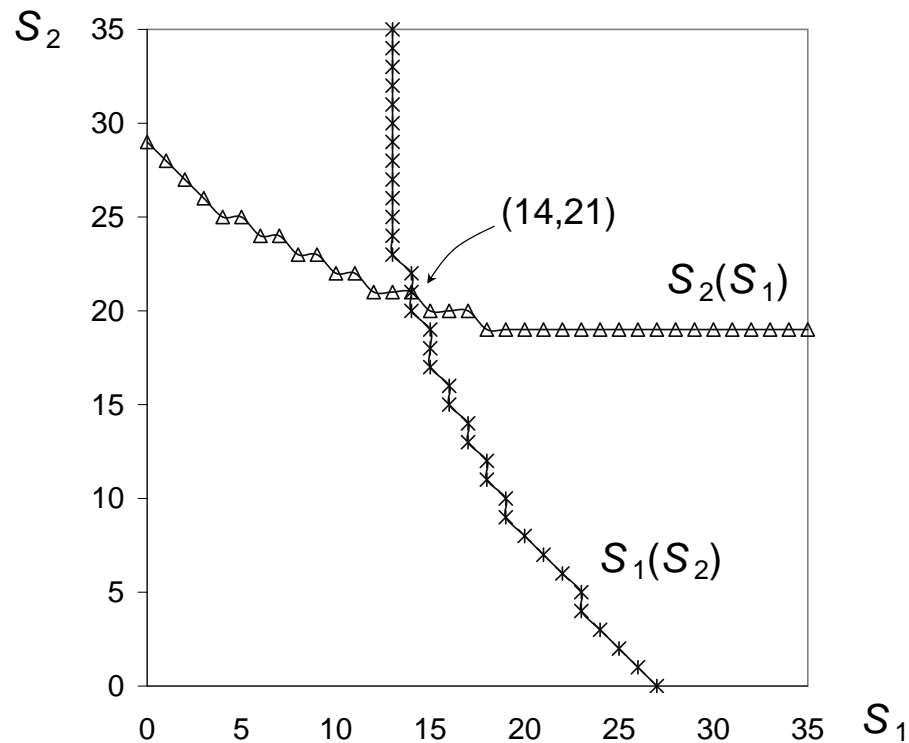
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Ordering game where $t < r - \tau$

Best response functions for a sample problem

$N = 60$ and $p_1 = 0.2, p_2 = 0.3, r = \$13, t = \$6, c = \$4, \tau = \$1, \theta = 0.2, s_1 = s_2 = \2



$$(S_1^*, S_2^*) = (14, 21)$$

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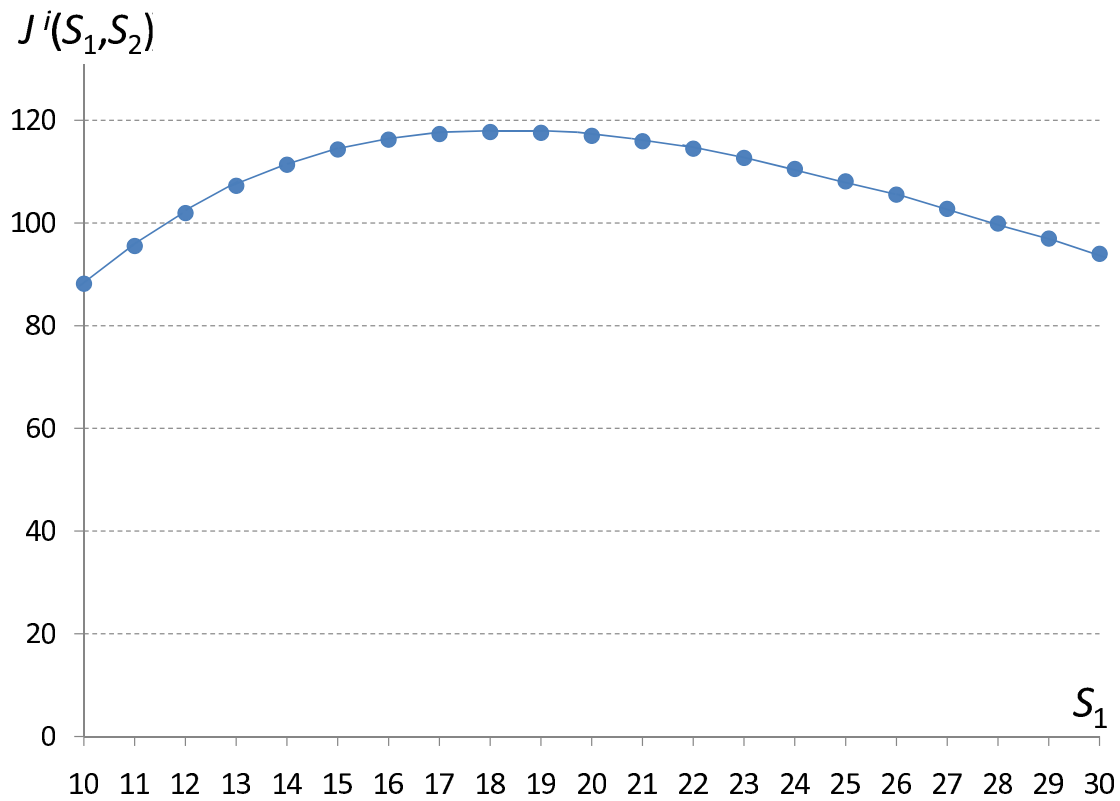
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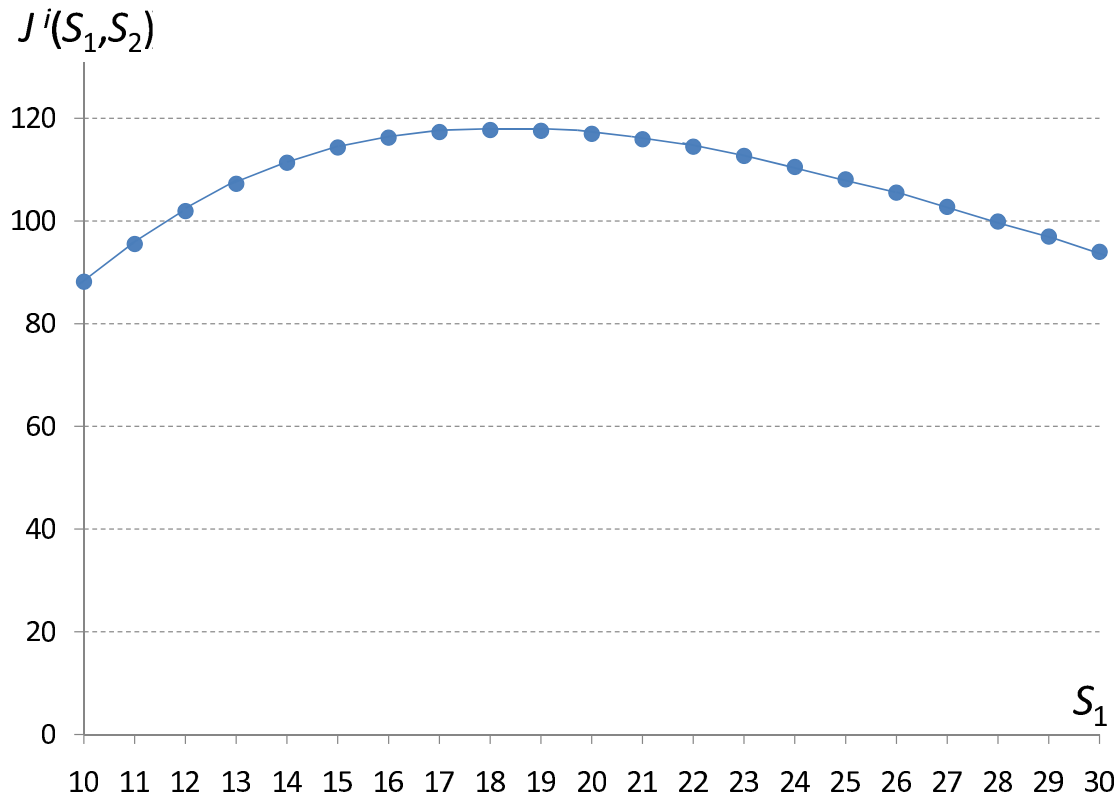
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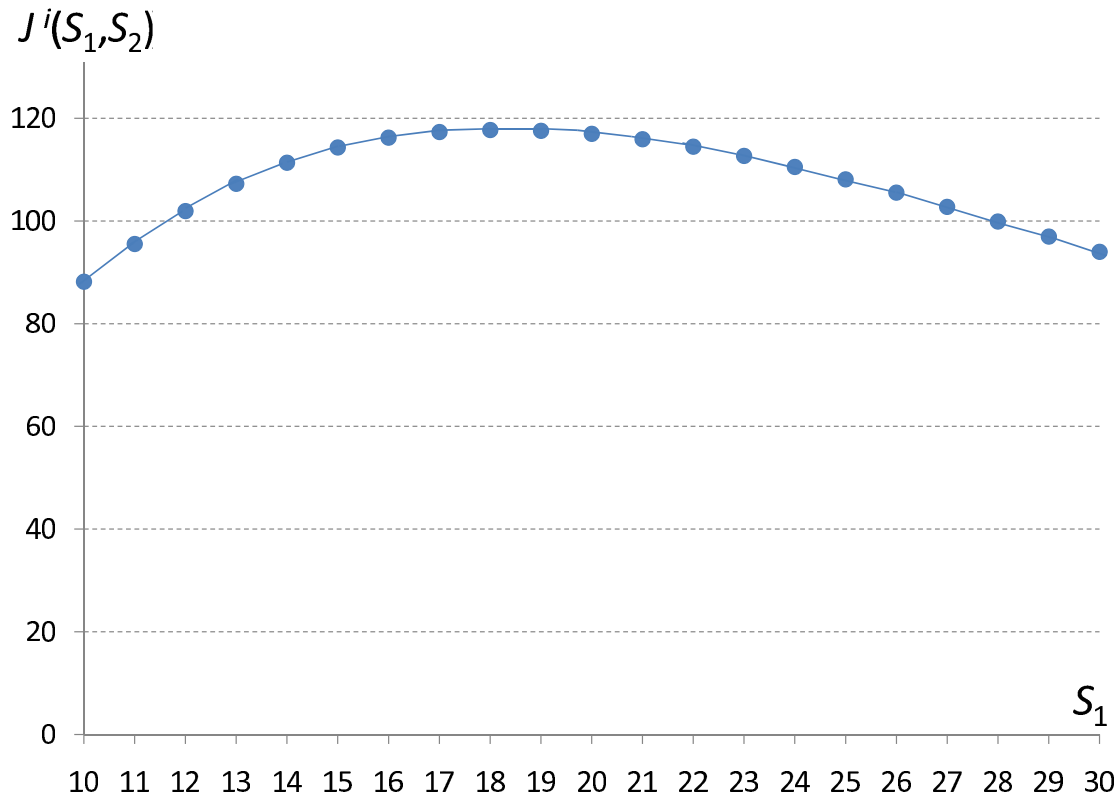


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- The ordering **game** with **extended payoff** functions has a pure strategy **Nash** equilibrium.

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- Increase in expected **demand** or **demand flow** leads to more competition, so less cooperation.

Numerical Analysis of Retailers' Benefit

- 3000 problems are analyzed by generating random parameters with uniform distributions

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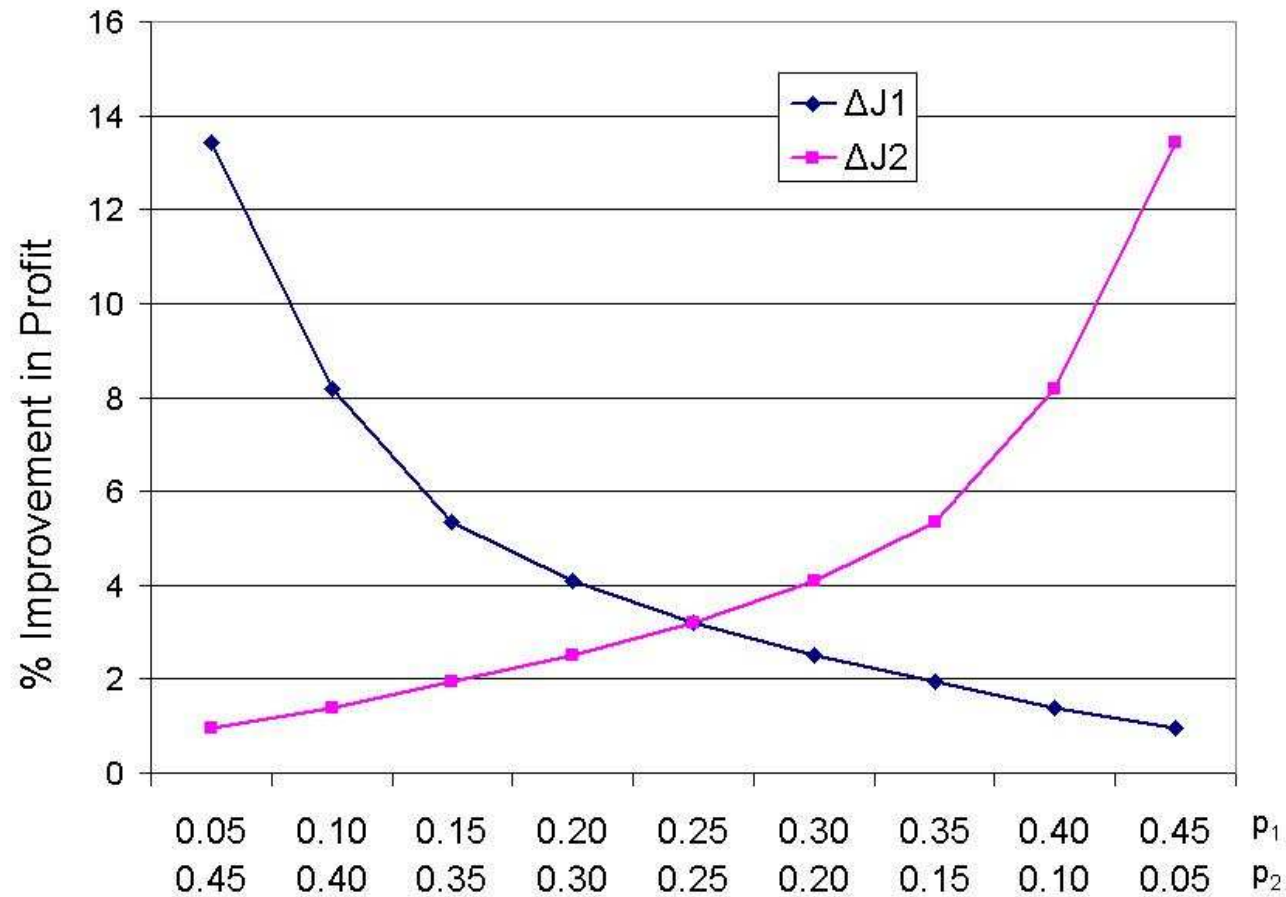
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Numerical Analysis of Retailers' Benefit

- The retailer with relatively low expected demand benefits from the transshipment more.



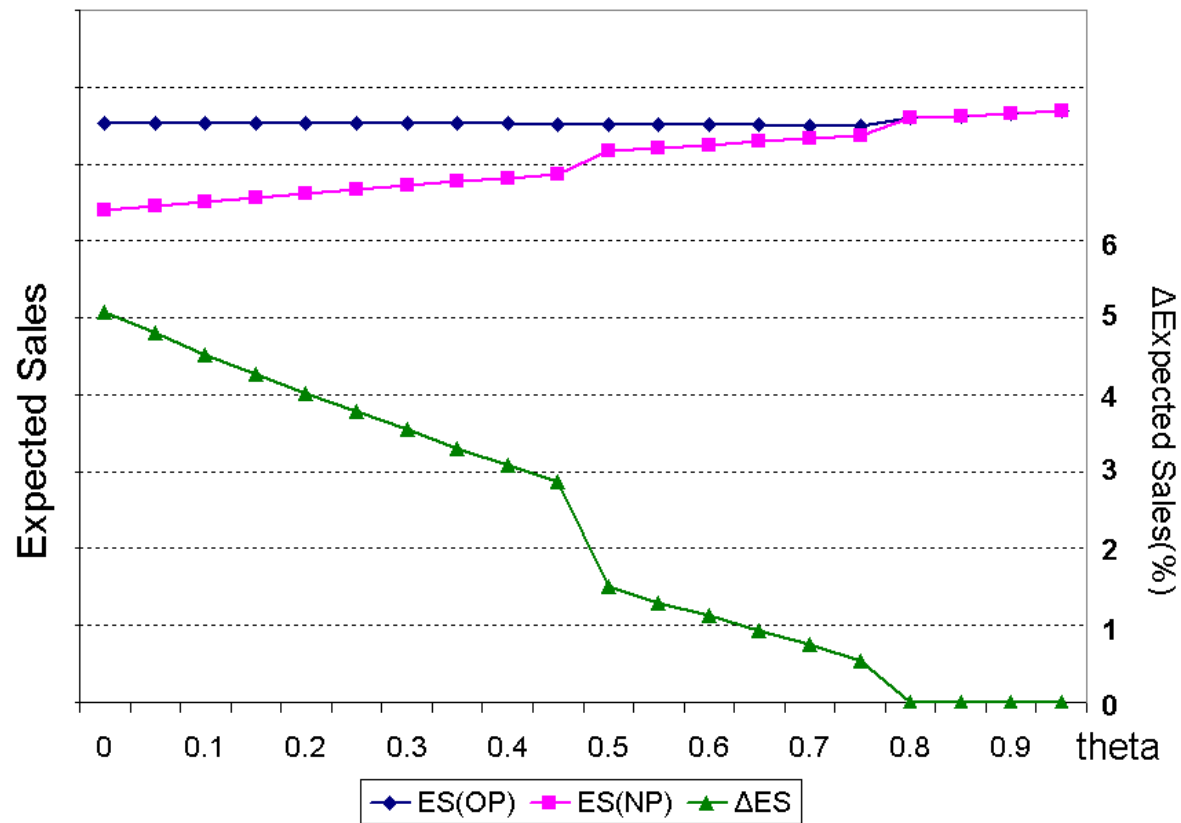
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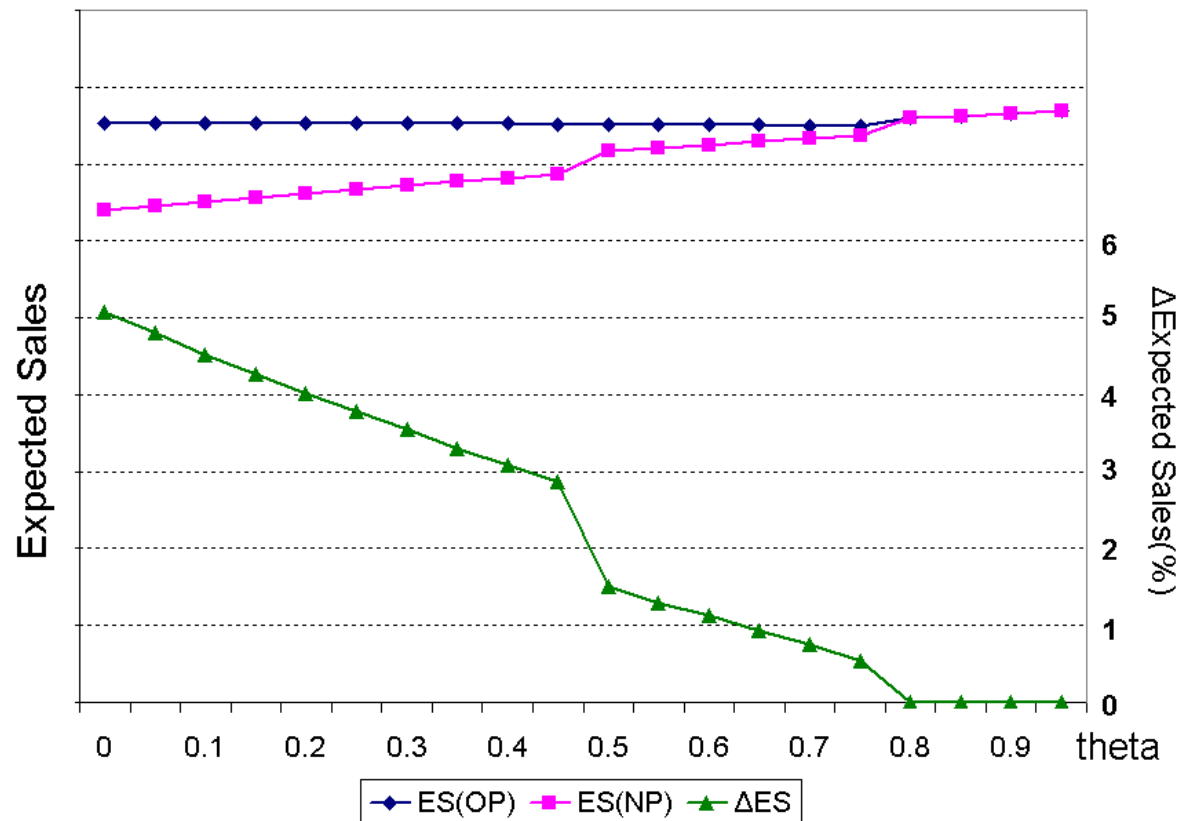
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Thank you