## **CREDIT Research Paper**



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# Does transparency come at the cost of charitable services? Evidence from investigating British charities

by

## **Canh Thien Dang and Trudy Owens**

#### Abstract

Recent high-profile scandals related to misuse of funding and donations have raised the demand for scrutiny over financial transparency and operational activities of non-profit organizations in developed countries. Our analysis challenges the common practice in the sector of using programme ratios and overhead costs as indicators for non-profit accountability. Using Benford's Law to measure irregularities in financial data for a large sample of public charities we estimate that 25% of the sample potentially misreport their financial information. We show theoretically and empirically that charities with a higher programme ratio (their level of spending on charitable activities), will be less likely to misreport their financial information only when their overhead costs (spending on governing activities) are also sufficiently high. Tighter monitoring becomes ineffective in increasing the sectoral transparency and accountability unless accompanied by a sufficiently high charitable spending.

JEL Classifications: L31; L44; D82; H83; H49

**Keywords:** non-profits; misinformation; public provision of financial reports; Benford's Law; heteroskedasticity-based instruments.

Centre for Research in Economic Development and International Trade, University of Nottingham

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#### **Outline**

- 1. Introduction
- 2. Benford's Law and the UK Third Sector Research Data
- 3. A theoretical model of optimal misreporting
- 4. Econometric methodology
- 5. Empirical Results and Sensitivity Analysis Discussion
- 6. Concluding Remarks
- 7. Appendices

References

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"Transparency is great, but not at the cost of a charity's services."

(Asheem Singh, Director at Association of Chief Executives of Voluntary Organisations,

The Guardian, 2015)

#### 1 Introduction

Misrepresenting financial information has become a serious concern in the non-profit sector in developed countries.¹ The disconnection between the funders and the end beneficiaries has given non-profits ample opportunities and incentives to manipulate their financial reports to mislead potential donors, rating agencies, and the public about their efficiency in accomplishing philanthropic missions. In conjunction, recent scandals of funding misuse and data manipulation have provoked public demands for increased scrutiny over the sector's transparency. In this paper, we revisit a heated debate on the role of information transparency in the charity sector and the trade-off between the cost of accountability and the spending on charitable activities. We examine the governance of the non-profit sector and its implications for behaviour and performance which remain understudied by academics and poorly understood by policymakers (Aldashev, Marini, & Verdier, 2015). We investigate whether organisations with higher performance metrics (such as higher spending on charitable activities) report more accurately, and whether increased back-office spending correlates with a decreased level of financial misinformation.

Hampered by a lack of systematic organisational data (Dechow et al., 2010; and Hofmann and McSwain, 2013), policymakers and donors have to date had to rely on statistics such as programme ratios (the proportion of the total income spent on charitable activities) and overhead costs (the proportion of the total income spent on administrative activities) to evaluate the financial transparency of the charities they are funding. In this paper, we explore an alternative method based on Benford's Law to measure irregularities in this financial data for public charities in the UK.<sup>2</sup> The underlying idea is that the observed distribution of the first digits of these figures is expected to follow a theoretical distribution known as the Benford distribution.<sup>3,4</sup> The further the observed distribution deviates from the Benford distribution, the more likely the financial figures in the financial statement include non-random errors, either due to manipulation or human error.

Using a large public dataset of over 10,000 NPOs in the UK, our preferred test finds that nearly

<sup>&</sup>lt;sup>1</sup> Chen (2016) documents scandals of fund misappropriation, abuse of power and lack of transparency in the non-profit sectors. Norton (2014) suggests that the financial figures of the 50 largest UK charities by income could be more than double the self-reported accounts. Keating et al. (2008) find 74% of the regulatory filings from American nonprofits fail to properly report categorical expenses.

<sup>&</sup>lt;sup>2</sup> There has been a revised interest in Benford's Law, see Amiram et al (2015) and Villas-Boas et al. (2017)

<sup>&</sup>lt;sup>3</sup> One order of magnitude means one value is about ten times different in quantity than the other.

<sup>&</sup>lt;sup>4</sup> A related distribution but better known in economics is Zipf's law, explained in Gabaix (1999). Both laws are the special cases of Planck's (1901) distribution (see Kafri and Kafri, 2013).

25 percent of the sample potentially misreported their financial accounts during the period 2007-2015. We then cross-check our results with the recent charges by the Charity Commission, the governing body of charities in England and Wales. Our analysis correctly identifies 90% of the charities recently (2016) charged for misusing their funding and tinkering with data. Our analysis provides an appealing alternative to the previous methods of auditing for several reasons. First, it is highly replicable, and simple to calculate. Second, the required financial data are already in the public domain. Third, unlike previous studies using the distributional properties of financial figures in the nonprofit literature, we are able to construct a misinformation measure for each charity, allowing a between-organisation analysis. Like other measures in the "forensic economics" (Zitzewitz, 2012), the approach is not fail-proof, nor will it substitute for full auditing. Nevertheless, we believe it can serve as a useful and relatively low-cost first step for effective and more targeted investigations.

While it is easy to argue for the importance of accountability and transparency, there are also good reasons why increased scrutiny could be counterproductive. Keeping accurate financial records is costly and requires financial and human resources that could otherwise be spent on charitable activities. The opening quote by Singh (2015) asserts the view from the sector: while transparency is a desired aim, spending on charitable services needs to remain the priority. Nor is there no conclusive evidence of the effectiveness of increased accountability, even in the corporate literature (Hermalin and Weisbach, 2012). Without demonstrated value, increased spending on governance could incur unnecessary costs and distort charitable agendas (Aldashev et al., 2015). We cast doubt on the belief that increased overhead expenses necessarily results in improved accountability. Instead, we argue that without sufficient support for both charitable activities and governance spending, the pressure for transparency from the public and donors might distort a charity's operation and have a negative impact on their charitable agendas. We build a simple theoretical model that shows that neither higher charitable effort, nor a higher level of governance spending, necessarily induce less bias in financial reporting.

We test the predictions by examining how the level of misreporting, measured by the Benford digital analysis, is affected by (i) the proportion of income spent on charitable activities, a proxy for the charitable effort, and (ii) the proportion of income spent on governance activities, a proxy for the oversight mechanism. Results from linear regressions controlling for various characteristics and an instrumental variable strategy suggest an interaction effect of the charitable and governance spending on the accuracy of British non-profits' financial data. First, NPOs with higher spending on charitable activities report more accurately only when spending on governance activities exceeds a certain level (15% of total income in our preferred specification).<sup>6</sup> To put the number in perspectives, only about 7% of the charities in our sample spend at least 15% of their income on governance activities,

<sup>&</sup>lt;sup>5</sup> Singh is the director of the Association of Chief Executives of Voluntary Organisations - a British network for charity and social enterprise leaders.

<sup>&</sup>lt;sup>6</sup> This figure is consistent across OLS, 2SLS and Lewbel.

highlighting the lack of resources on these tasks as documented by Woodwell and Bartczak (2008) survey for the US sector.<sup>7</sup> Second, NPOs with larger spending on accounting and auditing services publish financial records more accurately only if their charitable spending exceeds 70% of total income. Inaccuracy appears to be higher when the costs of maintaing accurate financial numbers are higher (for example, in larger and older charities), and lower when the probability of being detected as data manipulator is high (such as the financial reports being audited or receiving government grants). We complement the IV strategy with a novel estimator by Lewbel (2012) that uses conditional second moments to construct in-data instruments that do not require the standard exclusion restriction. The estimation, with a battery of robustness checks, provides similar results to the interaction effect. Taken together, we provide evidence against the use programme ratios and overhead costs as indicators for non-profit transparency and accountability. Instead we call for a more balanced use of charities' income in funding charitable activities and governance tasks to improve the sector's effectiveness and accountability.

Our findings bridge several branches of the literature. First, it relates to "forensic economics" studies (Zitzewitz, 2012) on the prevalence and determinants of misreporting. Our application of Benford's Law is closely tied to studies using distributional properties of numbers to detect irregularities (Jacob and Levitt, 2003; Michalski and Stolz, 2013; Fang and Gong, 2017). In the nonprofit literature, ours is the first systematic paper to consider the manipulation of publicly available financial data of nonprofits (see Hofmann and McSwain, 2013 for a review). We advocate the use of Benford's Law as an effective, investigative tool in the non-profit literature to flag potential charities for early investigation, particularly in a context where data is scarce. We also depart from previous non-profit studies by investigating charities' financial records as a whole instead of specific categories. Notable examples of these studies include Almond and Xia (2017) showing that some US non-profits manipulate investment returns around zero to avoid revealing negative outcomes. Other studies look at misreporting in programme ratios (Trussel, 2003), the levels of social benefits (Vansant, 2016), cost-shifting (Krishnan and Yetman, 2011); or fundraising and administrative expenses (Yetman and Yetman, 2012). Second, we complement the for-profit literature on the determinants of information manipulation (see Bayer et al., 2010 for a review). The majority of the literature suggests that firms may manipulate financial reports to depict a positive financial position in the investment market. Our paper points to two other reasons for misreporting: namely, the trade-off between charitable spending and accounting services and the lack of a strict oversight mechanism. Finally, our theoretical framework provides an alternative explanation of firms and charities misbehaviour. Our model relates to Goldman and Slezak's (2006), Burns and Kedia's (2006), Beyer et al.'s (2014), Thakor's (2015) on designing optimal contracts under potential strategic information disclosure of firms, and Aldeshev et al. (2018) on the misbehaviours of international NGOs. Relatedly, we contribute to the growing

<sup>&</sup>lt;sup>7</sup> Woodwell and Bartczak (2008) document that 80% of US granting donors did not include sufficient overhead allocations to cover the time and expenses their recipients incurred on reporting requirements.

literature on the theory of NGO regulation and monitoring (Auriol and Brilon, 2018; Aldashev and Navarra, 2018). In contrast to these models, we focus on the trade-off and the oversight mechanism as the key explanations for charities' misreporting behaviour. Our theoretical and empirical results complement theoretical predictions in the finance literature that finds there exists a point beyond which additional corporate governance decreases firm value (Hermalin and Weisbach, 2012).

The paper proceeds as follows. Section 2 explains Benford's Law, the UK Third Sector data and how our proxies are constructed. We discuss potential caveats of the method and how we remedy them in Section 2.3. We present the theoretical model with testable predictions in Section 3. Section 4 describes our empirical analysis. Section 5 reports the main findings. Section 6 summarises the results from various robustness checks. Section 7 concludes.

#### 2. Benford's Law and the UK Third Sector Research Data

#### 2.1 Forensic Economics Studies and Benford's Law

There are several attempts to measure misreporting in financial data. Popular methods include estimating accounting models to compare the reported and predicted activities (Dechow et al., 2010) or using discontinuity at zero of earnings or rates of returns to suggest evidence of manipulation (Burgstahler and Dichev, 1997; Lee and Lemieux, 2010).8 These measures have inherent drawbacks such as correlations with the underlying organisation and manager characteristics (see Amiram et al., 2015), or the confounding effect of scaling, sample selection and research designs (see Durtschi et al., 2005; Gilliam et al., 2015 for the discontinuity approach). These methods are only feasible when detailed records (like the US's IRS forms for non-profits used in Almond and Xia, 2017) or looking-forward information (as in studies using corporate data) are available. Due to this data unavailability, non-profit studies are often only able to look at several categories of financial records instead of the data as a whole.

We improve on the previous literature with a digital analysis based on Benford's Law for each organisation. Benford's Law, also called the first-digit law, is a mathematical law regarding the frequency distribution of the leading digits in many sets of numerical data (e.g., the leading digit of the number 1201.17 is 1). Contrary to basic intuition, the occurrence of each digit as a leading digit in a set of numbers is usually not equal. Instead, the first digits of all numbers in a naturally occurred dataset are expected to occur with a logarithmically decreasing frequency. Physicist Benford in 1938 discovered this pattern and published a series of datasets that adhere to the decreasing distribution. Economist Hal Varian in his 1972 letter to the American Statistics Association promotes the use of Benford's Law in detecting elicit behaviours in economic and financial data. The idea is formalised in Hill's (1999) theorem: For samples randomly taken from a set of numbers following random

<sup>&</sup>lt;sup>8</sup> For example, Bhattacharya and Tinkelman (2009) examine GuideStar data of 111,000 non-profits by distributional analysis and find no evidence of expense allocation manipulation. Similarly, Ballantine et al. (2007) find a highly significant discontinuity in residual incomes of English NHS hospitals during 1998-2004.

distributions, the distribution of the first digits of all numbers from these samples will converge toward a distribution called the Benford distribution. The mathematical intuition behind why accurate empirical data would follow Benford's Law is based on three facts. First, the first digit of any number N can be determined by taking its base 10 logarithm and obtaining the fraction behind the integer. For example, if the fraction after the integer of a number N is between 0 and 0.301 (an interval of 0.301), the first digit of N is 1. If the fraction after taking the natural logarithm is between 0.301 and 0.477, the first digit is 2 et cetera. Formally, the intervals between the fractions of the decimal point of the log number  $(\log_{10}(1+\frac{1}{d}))$  are equivalent to the probabilities that digits appear as the leading number (or digit 1 has a 30.1% of chance of being the leading number). Second, if the probability distribution function of the logarithm of N is smooth and symmetric, a number will be in the interval between n and n + 0.301, where n is an integer in the logarithmic distribution, with a probability of 30.1%, between n + 0.301 and n + 0.477 with 17.6% chance. The implication is that for numbers without human manipulation, there is a 30.1% (17.6%) of chance that their first digits would be 1 (2, respectively). Third, according to the Central Limit Theorem, distributions drawn from a random mixture of different distributions would be smooth and symmetric. The implication of is that sets of data that comprise of different sources of numbers would have a smooth and symmetric probability distribution function such that the first digits of all of the numbers should follow the Benford distribution. Hill's (1999) theorem provides the following formal derivation:

$$P(d) = \log_{10}\left(1 + \frac{1}{d}\right) \tag{1}$$

where P(d) is the probability that digit d=1,2,...,9 occurs as the leading digit. Table 1 records the theoretical distribution specified by Benford's Law: 1 will appear as the leading digit 30.1% of the time, 2 will appear 17.6% of the time, and so forth.

Table 1. Probability predicted by Benford's Law for the leading digits

d	1	2	3	4	5	6	7	8	9
P(d)	0.301	0.176	0.125	0.097	0.079	0.067	0.058	0.051	0.046

The conditions laid out in Hill's (1995) theorem are likely to apply to accurately reported financial data for two reasons. First, the correct (unobservable) realisations of financial items in the financial reports, such as total revenues, revenues from different sources or cash flows, are determined by many interactions by many individuals during a given period. These interactions could be considered as randomly distributed since they are known only to those involved. The financial items representing these interactions, therefore, are likely to be governed by different mechanisms. For example, the distribution of revenues from government funding plausibly differs from that of

<sup>&</sup>lt;sup>9</sup> See Villas-Boas et al., 2017 and citation within for recent statistical evidence of the law's applicability to economic behavioural micro-data.

administrative costs. The mixture of these estimates, which constitute an organisation's financial report, would follow Hill's Theorem. Specifically, the aggregated set of numeric items representing revenue sources from grants, businesses or investments, together with expenditure figures on salaries, charitable activities, taxation, is expected to follow Benford's Law.

Following Nigrini's (1996) seminal paper, the idea of using Benford's Law to detect manipulations in financial data is now frequently mentioned in auditing and accounting. Nigrini (2012) documents successful applications of the method, including his detection of fraudulent financial reports of seven companies in New York City (commissioned by authorities of the City of New York). Durtschi et al. (2004), (Nye and Moul, 2007), Michalski and Stoltz (2013), Miller (2015), and Amiram et al. (2015) discuss how auditors can effectively use Benford's Law in detecting errors and frauds in annual reports and macroeconomic data. The main consensus is that accounting-related data are expected to adhere to the Benford distribution and as the deviation from the Benford distribution increases, the degree of errors increases. Amiram et al. (2015) provide the first simulation analysis using stylised financial statements to ascertain this property of Benford's law. They show that only after introducing non-zero mean errors to the dataset do they see deviations from the Benford distribution; and the larger the error introduced, the larger is the deviation from the law. This property is akin to the idea of "hard-to-forge" signatures (Kossovosky, 2015 p.109). We exploit this characteristic to construct our measures for each charity below.

#### 2.2. Data

We use the Third Sector Research data deposited in the UK Data Services by Alcock and Mohan (2015) as the representative dataset for the British charity sector. The data are collected in five phases (first by the Third Sector Research Centre 07-08; and then by the UK Civil Society's Almanac in 2012, 2013, 2014, 2015) and include yearly financial statements of 16,391 charities for the period 2007-2015 (up to eight annual reports for each NPO).<sup>11, 12</sup> For each phase, financial characteristics were extracted from information on *all* registered charities in each year held by the Charity Commission for England and Wales, the Offices of the Scottish Charity Regulator, and the Financial Conduct Authority. Apart from standard items in a financial statement, the dataset provides detailed financial information on numerous types of expenses such as charitable and fundraising activities, voluntary incomes, administrative expenses, and employment statistics (see Appendix Table A1 for a list of financial items

<sup>&</sup>lt;sup>10</sup> Following Zitzewitz's (2012) taxonomy, measures based on Benford's Law can be categorised as a statistical model-based approach. The primary assumption is similar to ours: fraudulent cases exhibit patterns that are very unlikely under a statistical model of honest behaviours.

 $<sup>^{11}</sup>$  Due to survey design, only non-profits with the total income of at least £25000 are collected.

<sup>&</sup>lt;sup>12</sup> We first convert all financial items to Sterling using relevant exchange rates. There are charities whose headquarters are in Britain but operate abroad and choose to report in the local currencies (euros, Thai baht, Singaporean dollars, US dollars). The conversion does not alter the conformity of the dataset due to the scaling invariance property of the Benford distribution (see Morrow, 2014 or Michalski and Stoltz, 2013 for proof).

provided). Absent of errors, such variety of financial items available increases the chance of conformity to the Benford's Law as these are drawn from different types of underlying distributions such as revenues, donations, or expenses.<sup>13</sup> All the figures are recorded rather than constructed from raw data (as an index). This feature preserves the "naturalness" of the underlying distributions as it avoids seasonal adjustments or statistical methodologies used in constructing an index.

For objectivity, we use all the financial information that appears on the statements to calculate the measures of misreporting for each charity in our sample. In a standard financial statement requested during the surveys, there are 135 entries. Ideally, we would use these entries in each annual report to construct organisation-year measures to study the dynamics of information misreporting. However, many items are recorded as zeros. Since there is no coding for missing observations, we treat these zeros as genuine information, that is, transactions whose values are zero. The zero items present a challenge as the construction of the Benford measure requires at least 100 non-zero items in each tested unit.14 Due to data availability, we aggregate each NPO's annual reports over the available years to calculate a measure of aggregated misreporting. The practice of aggregating yearly data is not uncommon (see Amiram et al., 2015; Henselmann et al., 2012 for aggregated simulated accounting data; and Michalski and Stoltz (2013) for aggregated macroeconomic data). <sup>15</sup> Kossovsky (2015, p.90) provides examples of aggregated data over months/years and an industry (combining multiple companies) that also conform with the law. Charities provide their annual financial statements in blocks (in other words, several consecutive financial statements are collected at one point in time). Charities therefore can inject errors in multiple annual accounts in one submission. It is therefore appropriate to consider these multiple annual accounts as an aggregated dataset.

The aggregated financial data satisfies the two statistical conditions for an accounting dataset to conform to Benford's Law laid out in Durtschi et al. (2004), namely: (1) positive skewness and (2) mean-to-median ratio larger than one. Figure A1 in the Appendix demonstrates that our aggregated

<sup>&</sup>lt;sup>13</sup> We remove NPOs with negative assets or spending on governance or charitable activities.

 $<sup>^{14}</sup>$  As the number of digits N goes to infinity, the distribution converges to a chi-square distribution with 8 degrees of freedom. The chi-square statistics converges to the limit when  $N \geq 30$  and  $NP_e(d_i) \geq 5$  for all  $d_i \in \{1, ..., 9\}$ . That is, the lower bound for N to be a valid statistic is  $N \geq \frac{5}{P_e(d_i=9)} > 100$ . Milchaski and Stoltz (2013) run simulations and suggest that tests for Benford's Law is powerful only for samples with at least 110-digit points. We experiment with both the cut-offs and find similar results.

<sup>&</sup>lt;sup>15</sup> Amiran et al. (2015) through simulated analysis and comparing with existing measures of reporting quality show that non-fabricated annual financial statements, whether in aggregate, by year, or by organisation-year are expected to conform to Benford's Law. Nigirini (2011, chapter 17) uses multi-year financial statements to demonstrate the applicability of aggregate data in assessing errors and frauds by digital analysis. Michalski and Stoltz (2013), also citing the lack of detailed data, aggregate quarterly macroeconomic data from several countries according to their economic characteristics. Using random subsampling to draw Bernoulli random subsamples from the aggregated data subsets, they show that their whole dataset adheres to Benford's Law.

data for each charity are (1) positively skewed and (2) have a mean of the aggregated numbers larger than the median value.

We report in Section 6 a robustness check when we split the sample into two periods (pooling four years of data together). This exercise demonstrates that our results are not sensitive to the aggregation, even when we allow for the time dynamics of misreporting. However, doing so severely reduces our sample. For this reason, we consider a cross-sectional sample of 10,322 charities that provide at least 100 non-zero financial figures over all of their financial reports.

Conceptually, in removing NPOs whose total number of non-zero financial items after pooling is fewer than 100 could lead to a selectivity bias. Some non-profits may choose to enter zero entries in each report strategically. We show that this bias does not drive our results. First, we replicate our main results when varying the threshold of at least 100 non-zero figures from 65 to 115. Second, zero transactions in an annual report could reflect an NPO's choice either not to participate in some activities or to withhold information. Non-participation is not a serious concern: it is plausibly independent of manipulative behaviour because the two mechanisms governing the decisions are different. We cannot address the information withholding concern with this dataset. We argue, however, that it is not critical to our analysis for three reasons. First, as the balance sheet in each financial year must remain in balance, withholding information by recording some transactions as zeros would require manipulating other non-zero financial items. 16 Our measures based on Benford's Law would pick up this misreporting from the non-zero items. Second, we include in our empirical analysis a variable specifying the number of non-zero financial observations used in constructing the measures. The variable aims to account for both the diversity of the NPO's activities and, potentially, the level of the NPO's intention to disclose their financial details. Third, we report in Appendix 8.6.4 similar results when we use a Heckman correction model to account for the possibility that some NPOs report fewer non-zero transactions to withhold information.

#### 2.3. Measures of information misreporting

There are two popular methods to measure inaccuracy using Benford's Law: (1) using a measure of statistical dispersion (such as the Median Absolute Deviation), and (2) using test statistics and critical values to establish (reject) the conformity of the tested distribution (see Amiram et al., 2015). The main concern of using the second method is that test statistics are sensitive to the number of digits used. When the number of digits used increases, test statistics tend to over-reject the null hypothesis of the observed distribution adhering to the Benford distribution. It is because the critical values for these tests increase with the sample size (the number of digits used) that they require perfect conformity to establish (fail to reject) the null. The first method avoids this concern. The measure of statistical dispersion does not require a critical value, providing an objective comparison across

 $<sup>^{16}</sup>$  There is no recorded information for balancing errors in the raw dataset.

organisations with different numbers of digits tested (Nigiri, 2012). For these reasons, we use the Mean Absolute Deviation (MAD) statistic in the main analysis.<sup>17</sup> The MAD is calculated as the mean of the absolute difference between the empirical proportions of each digit in each NPO's pooled financial reports and their respective theoretical proportion according to Benford's Law (see Table 1):

MAD 
$$\equiv \frac{1}{9} \sum_{i=1}^{9} |P_o(d_i) - P_e(d_i)|$$
 (2)

where  $d_i=1,2,\ldots,9$  represents the digit;  $P_o(d_i)$  is the observed proportion of digit  $d_i$ ,  $P_e(d_i)$  is the expected proportion of digit  $d_i$  according to Table 1. To interpret, the larger the *MAD statistic*, the further the deviation from the theoretical distribution under the null hypothesis that the pooled report is free of errors and misrepresentation. <sup>18</sup>

In Section 6, we rerun the analysis with the three "critical value based" measures created from (1) the Pearson's chi-square test statistics ( $\chi^2$ ) of goodness of fit, (2) the Kolmogorov – Smirnov (KS) statistics and (3) a binary variable (*Deviate*) of whether we reject the null hypothesis of the data conforming to the Benford distribution using KS tests at the significance of 5% (1 = Yes, 0 = No). Despite the drawbacks discussed above, these measures have been widely used by previous studies and practitioners due to their ease of use and practical interpretations. Like the *MAD statistic*, higher values of the test statistics show the tested data diverge farther from the Benford distribution. Examples of the Chi-square test include Nye and Moul (2009), Michalski and Stoltz (2013); and those of the KS test include Morrow (2014), Amiran et al. (2015). The Pearson Chi-square statistic is the simplest measure to investigate whether distributions of two categorical datasets differ from each other. The KS statistic quantifies the cumulative distance between the observed distribution of the tested organisation and the reference distribution (here, the Benford distribution). For our analysis, we calculate the KS statistic as the maximum deviation from the Benford distribution. Finally, we use the binary variable *Deviate* for descriptive purposes to examine the number of organisations that provide an accurate set of financial data. The specific constructions of the test statistics are as below:

$$\chi^2 \equiv N \sum_{i=1}^{9} \frac{[P_e(d_i) - P_o(d_i)]^2}{P_e(d_i)}$$
 (3)

$$KS = \max_{d_i \in \{1, 2, \dots, 9\}} |\sum_{i=1}^{d_i} (P_o(d_i) - P_e(d_i))|$$
(4)

<sup>&</sup>lt;sup>17</sup> See Morrow (2014) and Miller (2015) for detailed discussion. Measures can be strongly influenced by the number of digits used, with some statistics requiring near-perfect conformity to the theoretical distribution as the number increases to not reject the null of conformity (Nigrini, 2012).

<sup>&</sup>lt;sup>18</sup> Nigrini (2012) recommends a table of "critical values for rejecting conformity" for practitioners. However, it is based on simulated datasets of specific dataset types.

Deviate = 
$$\begin{cases} 1 & \text{if } KS \le D_N(\alpha) = \frac{c(\alpha)}{\sqrt{2N}} \\ 0 & \text{if } KS > D_N(\alpha) = \frac{c(\alpha)}{\sqrt{2N}} \end{cases}$$
 (5)

where N is the total number of non-zero financial items used,  $D_N(\alpha)$  is the critical value of the Kolomogorov distribution at N and test power  $\alpha$ ,  $c(\alpha) = \sqrt{-\frac{1}{2}\ln(\frac{\alpha}{2})}$  is the Benford specific critical value at  $\alpha$  calculated in Morrow (2014). Normally, for a significance level at  $\alpha=0.05$ , c(0.05)=1.48. For the Deviate variable, we calculate exact p-values for K-S tests P-values by sampling from the null distribution (Monte Carlo simulation) at 10,000 replications (see Senchaudhuri et al., 1995 and Barasebi et al., 2017).

Caveats of our measures: These measures hinge on the premise that an accurate financial statement adheres to Benford's Law; while manipulated and erroneous data deviate from the law. Several factors may complicate our analysis. First, since an NPO may not cheat all the time (serial cheaters might be found out more quickly), the measures based on pooled data cannot pinpoint for which year or which financial items the illicit behaviour have occurred. Second, the measures cannot detect subtle types of cheating: such as rounding up numbers or petty manipulations which only affect the last digits (for example recording £1500 instead of £1268). These types of manipulation are difficult to deal with and require much richer data (see Schennach, 2013 for recent research). Third, one organisation could change all financial items by a common factor or in a creative way that preserves the Benford first digit distribution. Since changing one first digit of entry would later require altering other entries' first digits, we expect that this manipulation is costly to implement. The experimental literature also shows that people tend to badly replicate known data-generating processes even when instructed to do so (Camerer, 2003, pp. 134 – 138). As Benford's Law is widely used in the professional services but not publicly well-known (Cho and Gaines, 2007), it is unlikely that organisations would be able to preserve the Benford distribution. Bearing this in mind, we theoretically address the cost of, if any, preserving the distribution by introducing the governance cost that captures the effort of the agent to manipulate the report creatively. Empirically, we argue that it is not critical because measurement errors in the dependent variable (here the misreporting measure) do not lead to biased estimates. The only consequence is less precision in the estimated coefficients and lower t-statistics (Hausman, 2001). Fourth, deviations from the Benford distribution could be due to poor data collection/bookkeeping (human errors) without an intention to mislead regulatory bodies. Although we cannot rule out the possibility of errors, we doubt that human errors could drive the deviations. First, rounding the first digit is rare (except for cases such as rounding £1998 to £2000). Second, if the rejection of the Benford distribution were caused by poor bookkeeping and data maintenance, these would be NPOs with the lowest spending on governance activities. The data do not support this implication: considering NPOs with the lowest 10% of spending on governance activities, for 35% of these NPOs we fail to reject that their financial reports do not adhere to the Benford

distribution according to the KS tests at the 5% level of significance. In Appendix 8.6, we test this implication by excluding NPOs in the bottom 10%, 25%, and 50% of spending on governance. Another implication is that poor bookkeeping could lead to fewer data points being collected, so that including these NPOs would bias our results. We test this implication in Appendix 8.6 by alternating the threshold of the number of non-zero financial items used in our analysis from 65 to 115.

#### 2.4. An illustration of Benford's Law

Figure 1 shows graphical evidence to support the applicability of Benford's Law to our data. When combining available financial figures from all the surveyed charities, the distribution of the first digits of these figures closely follows the Benford distribution. <sup>19</sup> When each charity is considered, we fail to reject the null hypothesis that the observed distribution of the first digits of all the numbers follows the theoretical distribution for 75% of the sample using the Kolmogorov – Smirnov test at the significance level of 5%. Panel B provides a representative distribution of this group. We consider these NPOs as "conforming" to the law, namely, we fail to find evidence, both statistically and graphically, of potential misreporting. In contrast, we reject the null hypothesis for 25% of the sample. We call these charities as "deviating" from the law, suggesting that their full financial accounts may contain inaccuracy detectable by Benford's law. Panel C provides an example of a charity charged by the Charity Commission of England and Wales in late 2016 for tinkering with data. For anonymity, we remove the charity's name. Panel C shows a clear graphical deviation from the Benford distribution, suggesting potential data manipulation.

<sup>&</sup>lt;sup>19</sup> The conformity of the data does not prevent the possibility that some individual charities may have inaccurate financial data. It is because the overall conformity may come from a mixture of independent errors embedded in different charities' data (different manipulators might manipulate different items in different ways). According to Hill's (1995) theorem, these independent errors would result in a mixture of independent distributions whose mixed distribution would follow Benford's Law.

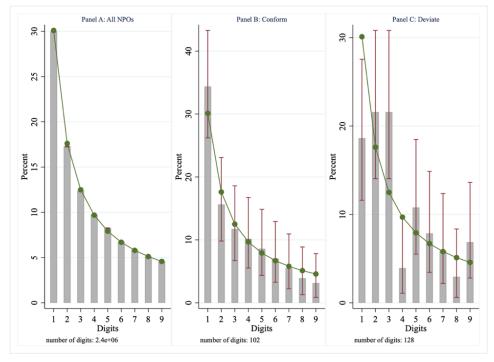


Figure 1. The UK Third Sector Research Data and the Benford distribution

*Note.* Lines represent the theoretical distribution in Table 1. Bars represent the observed distributions in three samples. Capped spikes represent confidence intervals at the 95% significance level. In Panel A, we aggregate all the numbers in all financial accounts in all years provided by all the NPOs. Panel B is for a representative NPO which we fail to reject the hypothesis test of conformity to the law using the Kolmogorov – Smirnov test (75% of the sample). Panel C is for a representative NPO whose requested financial accounts fail the hypothesis for its requested financial accounts (25% of the sample). For a representative purpose, we use one of the charities charged by the Charity Commission of England and Wales in late 2016. P-values used in the hypothesis testing are the exact p-values approximated by sampling from the null distribution (Monte Carlo simulation at 10,000 replication).

#### 3. A theoretical model of optimal misreporting

Consider a three-period reporting game between a donor (principal) and an NPO (agent) over a funded project. Our setup is like Goldman and Slezak's (2006) where the agent may take a hidden action, which affects the (actual) terminal value of the project, and potentially misreport the intermediate value (such as financial records of the organisation) to the uninformed donor to gain a higher payoff. In our context, the payoff can be either periodic grant disbursements subject to satisfactory performance reports of the agent or future grants that use the report as part of the fundraising application. As such, the agent has an incentive to inflate the unrealised value in their report to the donor.<sup>20</sup> The optimal contract is to incentivise the agent to work on the project's actual value and to minimise the agent's incentive to misreport the value. Different from their model, we

 $<sup>^{20}</sup>$  This assumption is consistent with manipulation incidents documented in Krishnan and Yetman (2011) that Californian non-profit hospitals may misreport program ratios to the state regulatory agency by +8%.

distinguish two types of reporting errors: intentional manipulation and unintentional errors such as failing to comprehend and estimate the current state of the organisation or simply human errors when recording information. For simplicity, we assume the human errors (genuine mistakes) in the bookkeeping process are specific to organisations and unknown to the agent when reporting their value.<sup>21</sup> We discuss key features of our model below.

#### 3.1 Basic building blocks

At t = 0, a risk-neutral donor contracts with an NPO to deliver a social project that yields a terminal value in the long run t = 2. The NGO is assumed risk-averse since they are not allowed to distribute their profit (see Wedig, 1994). During t = 0, the NPO privately makes two one-time decisions. First is the amount of unobservable action  $a \ge 0$  (such as the level of dedication or effort). The second is the extent of misreporting (shortly as errors, denoted b) of the report that the NPO will issue at t = 1(such as how much the report will inflate the privately observed intermediate state of the project). Exerting effort and misreporting are both costly to the NPO. Let the NPO's disutility of exerting action a be  $\psi^a(a) = \frac{\delta}{2}a^2$ , where the convex functionality represents the increasing marginal disutility at rate  $\delta > 0$ . Let  $\psi^b(b) = \frac{g}{2}b^2$  represent the NPO's cost of producing a report with an amount (b) of misreporting, where the *governance spending* g > 0 is the spending on governance/auditing activities by the agent. The cost of misreporting  $\psi^b(b)$  reflects the disutility of misreporting and has two components. First, a higher level of misreporting b leads to an increasingly higher level of disutility due to two factors: (i) the time spent lobbying the auditor or coming up with creative ways to go around monitoring requirements and (ii) the intrinsic aversion to lying (Hurkens & Kartik, 2009; Gneezy, 2005). Second, a higher level of governance cost *g* represents a higher governance quality in the organisation, leading to a higher disutility caused by intentional manipulation of the report. By governance quality, we follow Beyer et al.'s (2014) and Thakor's (2015) interpretation as the oversight mechanism required by the donor, for pressurising the agent to conform to accountability and aligning the NPO's interests more closely with the donor's (for example the composition of the oversight board/committee; or the NPO's accounting division and choice of external auditors). In practical terms, governance spending involves administrative expenses, auditing and accounting fees that are directly observable in our data.

Finally, we assume the NPO incurs a reputation loss  $\psi^c(b) = c(b - b^e)$  for deviating from the donor's prior belief of the NPO's equilibrium misreporting  $b^e \ge 0$ . The linear functionality is for tractability and captures two notions. First, the reputation loss  $\psi^c(b)$  increases with misreporting,

<sup>&</sup>lt;sup>21</sup> Human errors consist of unintentional coding errors or mistakes when inputting the numbers. Since our measures of misreporting rely on the very first digit of the numbers, it is unlikely that human errors would affect our measures of misreporting. Coding errors or rounding off numbers are more likely to affect the last few digits than the first digit. For completeness, however, we provide in the Online Appendix an extension of the model when we allow the level of governance spending to affect the organisation-specific human errors.

regardless of the prior belief  $b^e \geq 0$ . Since the NPO only suffers any reputation concern if the principal finds out, parameter c also captures the probability that the principal detects the deviation. The higher the probability of being found out, the higher reputation loss (gain) is when the NPO deviates from (conforms with) the donor's prior belief. Taking this probability into consideration, if the NPO's misreporting choice is *better* than expected, that is the NPO misreports less than what the donor expects  $b < b^e$ , the NPO's reputation gains  $\psi^c(b) > 0$ . Otherwise, the NPO's reputation reduces by  $\psi^c(b) < 0$ . Second, the linearity and parameter c reflect how deviating from some prior belief of reputation matters to the NPO for future fundraising activities. Empirically, we can think of c as capturing the degree of repetitive interactions between the donor and the agent, for example, whether the report is subject to external auditing or how the NPO's income relies on resources from fundraising or grant applications. Intuitively, NPOs without large internal funds (such as endowments or inherited grants) would have to rely on external supports and would have the incentive to maintain a strong impression with the donor, thereby minimising the level of misreporting. We will test how these factors impact the degree of misreporting in the empirical analysis.

#### 3.2. Timeline

At t=0, the agent chooses action a that yields a gross terminal value at t=2, denoted as  $V=\rho a+\eta+\varepsilon$ . Parameter  $\rho>0$  is a productivity factor,  $\eta\sim N(0,\sigma_\eta^2)$  reflects random organisation-specific uncertainty, and  $\varepsilon\sim N(0,\sigma_\varepsilon^2)$  represents random idiosyncratic shocks faced by the NPO after the initial period. As discussed above, the organisation-specific uncertainty captures  $\eta$  two features. First, there are organisation shocks to the NPO such as termination of funding towards its main services. Second, it captures human errors generated during the bookkeeping process. These errors are assumed random and unknown to the NPO when deciding the optimal action a. Regarding the information set, we assume  $\eta$  and  $\varepsilon$  are unknown to the NPO when choosing the level of action a at t=0; while  $\rho$ ,  $\sigma_\eta^2$  and  $\sigma_\varepsilon^2$  and the parameters of the cost functions are commonly known.

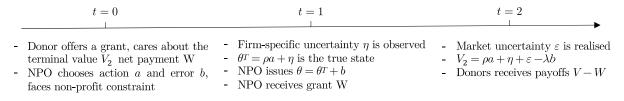
Since the true intermediate value is unobserved by the donor, NPO could misreport by an amount of errors b and issues the report  $\theta = \theta^T + b$ . Assume for convenience that  $b \ge 0$  or the NPO tends to over-report the project's value to mislead the donor for a higher payoff. Based on the observed report,  $\theta$ , the donor forms their expected terminal value, S, and disburses the contracted grant W specified below.

At t=2, the actual gross terminal value V induced by action a and the amount of inaccuracy b are recognised. Recall that at t=0, by choosing the misreporting amount b, the NPO diverts some of the project's resources away from productive uses to prepare for the misstated report at t=1 (e.g., monetary cost for bribing or colluding with auditors, or the opportunity cost of the NPO's time spent on manipulating the accounts). For simplicity, we assume this diverted resource linearly reduces the project's terminal value. Namely, for an amount of errors b, the gross terminal value at t=2 falls by  $\lambda b$ , where the commonly known  $\lambda>0$  parameterises the incremental cost of the resources diverted. The net terminal value induced by action a and manipulation b is given by:

$$V_2 = V - \lambda b = \rho a + \eta + \varepsilon - \lambda b = \theta^T - \lambda b + \varepsilon \tag{6}$$

Figure 2 summarises the model's timeline.

**Figure 2.** Timeline of the three stages.



#### 3.3. Payoffs

The first-best solution occurs when the donor could contract on the project's terminal value so that there is no misreporting. Given the value often takes time to recognise, it is unrealistic to wait until the terminal value is observed before the NPO is compensated.

Instead, we focus on the second-best solution in which there exist hidden action and information. The donor needs an indication of the project's terminal value to pay the NPO according to their performance at t=1. The expected value  $S=E(V|\theta)$ , based on the agent's report  $\theta$ , is the only observable performance measure the donor can use. As standard, we assume that at t=0 the donor designs a linear contract W(S) as:

$$W(S) = w_0 + w_1 S \tag{7}$$

where  $w_0$  is the upfront payment and  $w_1$  is the value-sensitivity of the contract.<sup>22</sup>

The donor knows of potential misreporting in the report  $\theta$  and forms their belief of the net terminal value  $V_2$  by subtracting the received report  $\theta$  by an amount  $b^e: V_2 = \theta - b^e$ . Similar to (Stein, 1989) and Golman and Slezak (2006), we assume that this prior belief  $b^e$  is formed before the contract begins, remains exogenously fixed due to the one-off nature of the interaction, and is not updated after observing the report  $\theta$ .<sup>23</sup> This belief could be formed by examining previous records of the NPO and their organisational structure. When this belief is rational, that is the donor perfectly predicts the equilibrium level of misreporting resulting from the optimal contract  $b^e = b^*$ , information misreporting has no impact on the expectation of the gross terminal value.<sup>24</sup> Otherwise, the expected value S is increasing in the actual amount of misreporting b and decreasing in the expected intensity of the NPO's misreporting  $b^e$ . Formally, the expectation of the net terminal value given the report  $\theta$  at

<sup>&</sup>lt;sup>22</sup> The term "value-sensitivity" means the grant paid to the agent is linearly correlated with the reported mid-term value. For example, if the agent reports they have reached out 1,000 additional beneficiaries, the donor will pay accordingly £10,000 more. Here,  $w_1 = 10$ .

<sup>&</sup>lt;sup>23</sup> Another extension to assume that the donor can be naïve and expect that  $b^e = \tau b^*$  with probability of  $\tau$ ; while the donor can be sophisticated and perfectly expect that  $b^e = b^*$  with probability of  $(1 - \tau)$ . The empirical predictions of interest remain.

<sup>&</sup>lt;sup>24</sup> One complex extension is to assume a Bayesian game with updating beliefs and punishment in dynamic interactions. We chose not to model such a game for parsimony. One example is Benabou & Laroque's (1992) study on information manipulation in financial market.

t = 1 is:

$$S = E[V_2|\theta] = E[\theta^T + \varepsilon|\theta] = \theta - b^e - \lambda b^e = \rho a + \eta + b - b^e - \lambda b^e$$
(8)

At t=1, the NPO undertakes the contract, receives W(S), incurs the disutility of effort, misreporting and reputation loss:  $\psi^a(a) = \frac{\delta}{2}a^2$ ,  $\psi^b(b) = \frac{g}{2}b^2$  and  $\psi^c(b) = c(b-b^e)$ , respectively. The induced wealth of the NPO is:

$$\omega = W(S) - \psi^a(a) - \psi^b(b) - \psi^c(b) \tag{9}$$

As standard, we assume the NPO has a constant absolute risk aversion (CARA) utility function,  $u(\omega) = -\exp(-r\omega)$  with the Pratt-Arrow absolute risk aversion coefficient of r>0. According to the zero-profit assumption, we normalise the reservation utility  $u_0$  to zero. With the payoffs specified, there are several standard results.

**Lemma 1.** Given NPO's information set  $\omega_0^N$  at t=0, the NPO would require a certainty equivalent for undertaking contract W whose induced wealth at t=1 is given by (9) as:

 $CE(W, a, b | \omega_0^N)$ 

$$= w_0 + w_1(\rho a + \eta + b - b^e - \lambda b^e) - \frac{\delta}{2}a^2 - \frac{g}{2}b^2 - c(b - b^e) - \frac{r}{2}w_1^2\sigma_\eta^2$$
 (10)

Proof. See Appendix 8.1.

The term  $\frac{r}{2}w_1^2\sigma_\eta^2$  reflects the premium that the NPO needs to protect themselves against organisation-specific shocks  $\eta$ , which is not realised until t=1.

At t=0, given the information set  $(w_0,w_1,\rho,b^e,\lambda,\delta,g,r,\sigma_\eta^2)$ , the NPO aims to maximise their utility by choosing action a and the misreporting level b. As the expected utility is equivalent to the utility at certainty equivalent  $E[u(\omega)|\omega_0^N]=u(CE)$  and the utility function is monotonic, the NPO's problem is equivalent to maximising the certainty equivalent regarding a and b:

$$\max_{a,b} CE = w_0 + w_1(\rho a + \eta + b - b^e - \lambda b^e) - \frac{\delta}{2} a^2 - \frac{g}{2} b^2 - c(b - b^e) - \frac{r}{2} w_1^2 \sigma_{\eta}^2$$
 (11)

The first-order condition gives the NPO's action and misreporting choice as:

**Corollary 1.** The NPO optimally responds to the contract  $W(S) = (w_0, w_1)$  by choosing:

$$a^* = \frac{\rho}{\delta} w_1 \tag{12}$$

$$b^* = \max\left\{0, \frac{w_1 - c}{g} + \tau\right\} \tag{13}$$

As standard, to induce the agent to exert any action, the principal must offer a contract positively sensitive to the performance measure S ( $w_1 > 0$ ); while the optimal action is decreasing with the marginal rate of disutility  $\delta$ . When the reputation concern dominates the marginal benefit from the performance-based sensitivity, the agent's optimal strategy is to report truthfully. Namely, if the NPO wants to maintain a good record or future contract with the donor, they will report truthfully. If the incremental reputation concern c is sufficiently small, there exists a positive value of optimal inaccuracy. For the rest of the analysis, we examine this situation where  $w_1 > c - \tau g$ .

The donor considers the optimal levels of action and misreporting to design a contract W(S) that maximises the terminal value net the grants by solving:

$$\max_{w_0, w_1} \{ V_2 - W(S) \} \tag{14}$$

subject to the incentive compatibility  $\{a^*,b^*\}=\arg\max_{a,b}$  CE and the participation constraint:

$$CE = w_0 + w_1(\rho a + \eta + b - b^e - \lambda b^e) - \frac{\delta}{2}a^2 - \frac{g}{2}b^2 - c(b - b^e) - \frac{r}{2}w_1^2\sigma_\eta^2 \ge u_0 = 0$$
 (15)

In equilibrium, the participation constraint holds at equality so that the NPO earns zero profit. CE = 0 implies that:

$$w_0 = -\left[w_1(\rho a^* + \eta + b^* - b^e - \lambda b^e) - \frac{\delta}{2}a^{*2} - \frac{g}{2}b^{*2} - c(b^* - b^e) - \frac{r}{2}w_1^2\sigma_\eta^2\right]$$
(16)

Substituting  $w_0$ , the optimal action (12) and misreporting (13) into (15), we solve:

$$\max_{w_1} \frac{\rho^2}{\delta} w_1 - \lambda \left[ \frac{(w_1 - c)}{g} + \tau \right] - \frac{\rho^2 w_1^2}{2\delta} - \frac{(w_1 - c)^2}{2g} - c \left[ \frac{w_1 - c}{g} - b^e \right] - \frac{r}{2} \sigma_{\eta}^2 w_1^2 \tag{17}$$

The first-order condition gives the unique equilibrium contract  $(w_0^*, w_1^*)$  as:

**Corollary 2**. There exists unique  $(w_0^*, w_1^*)$  such that  $w_1^*$  satisfies (17) and  $w_0^*$  follows (16):

$$w_1^* = \frac{\frac{\rho^2}{\delta} - \frac{\lambda}{g}}{\frac{\rho^2}{\delta} + \frac{1}{a} + r\sigma_\eta^2}$$
 (18)

- i. The value-sensitivity  $w_1^*$  decreases with the disutility of effort  $\delta$ , risk aversion r, and the agent's specific uncertainty at the intermediate state  $\sigma_{\eta}^2$
- ii. The value-sensitivity increases with and the agent's productivity ho
- iii. The lump-sum amount  $w_0^*$  is set for the reservation utility equals to zero.

We assume that *governance spending g* is sufficiently high,  $g > \frac{\delta \lambda}{\rho^2}$ , so that the performance-based sensitivity  $w_1^*$  is always positive. As such, the equilibrium performance-based sensitivity is a function of the diverted resource  $\cot \lambda$ , the governance spending g, the incremental compensation for productivity  $\rho$ , action  $\cot \delta$  and the organisation-specific risks borne by the NPO  $r\sigma_{\eta}^2$ . Equation (18) specifies the form for the contracted value sensitivity. Implications 2 are standard: the donor will always set a positive performance-based sensitivity  $w_1^*$  to incentivise productive effort. The sensitivity will be higher for a higher-productivity agent while being lower for an agent with less incentive to work (higher disutility of effort) or with a higher level of risk aversion or associated risk. Implication (iii) is equivalent to the zero-profit assumption of the NPO.

Substituting  $w_1^*$  into (13), the optimal amount of misreporting now becomes:

$$b^* = \frac{\beta - \frac{\lambda}{g}}{g\beta + g\Delta + 1} - \frac{c}{g} + \tau \tag{19}$$

where we define  $\beta = \frac{\rho^2}{\delta}$  and  $\Delta = r\sigma_\eta^2$  for convenience.

#### 3.4. Comparative statics and testable predictions

The following propositions specify comparative statics that characterises the equilibrium interactions between the optimal amount of action and misreporting regarding observable characteristics. We restrict the results to those needed for the empirical analysis.

**Proposition 1:** When the productivity  $(\rho)$  of the NPO is sufficiently high or the disutility  $(\delta)$  is relatively small for the donor to offer a positive performance-based sensitivity  $w_1^* > 0$ , there exists a fixed threshold of the *governance spending*  $\tilde{g} > 0$  such that:

$$\widetilde{g} = \arg\max_{g} b^{*} = \frac{\lambda + c + \sqrt{(\lambda + c)\lambda + \frac{\beta(\lambda + c)}{\beta + \Delta}}}{\beta - c(\beta + \Delta)}$$
(20)

where  $\beta = \frac{\rho^2}{\delta}$  and  $\Delta = r\sigma_\eta^2$  and:

i. 
$$\frac{\partial b^*}{\partial a^*}\Big|_{\partial g} > 0 \text{ if and only if } g < \widetilde{g}$$

ii. 
$$\left. \frac{\partial b^*}{\partial a^*} \right|_{\partial g} < 0 \text{ if and only if } g > \widetilde{g}$$

*Proof:* See Appendix 8.2. Intuitively, the threshold effect follows the non-monotonicity of the optimal misreporting function because the governance spending term enters the optimal misreporting function non-monotonically.

Proposition 1 suggests a high level of charitable effort needs not be a signal for the report being more accurate. Part (i) suggests that if an NPO's governance spending falls below a certain threshold, agent exerting a higher level of productive effort will report the intermediate state less accurately. If the governance spending exceeds the threshold, a highly productive agent will be more likely to issue an accurate report. There are two intuitive explanations for this proposition. First, a low level of governance spending will impose a looser accountability mechanism over the agent's reporting procedure, allowing the highly productive agent to inflate their reported state to capture an even higher level of payoffs. In contrast, when the governance spending is sufficiently high, the stricter governance mechanism prevents manipulative behaviours of the highly productive agent. The reason is that misreporting becomes too costly for the highly productive agent: under strict scrutiny, "good" organisations would issue accurate statements to avoid potential punishments associated with being detected as untruthful (Benabou and Tirole, 2006). Second, a sufficient level of spending on administrative and accounting activities may reduce human errors, particularly when the agent focuses on generating highly productive effort. Whereas when the level of productive effort is low, the agent will divert the resources to creative accounting and intentional misreporting, increasing the intensity of misreporting which is already prone to human errors.

**Proposition 2:** When  $w_1^* > 0$ , there exists a fixed threshold of the optimal action  $\tilde{a} > 0$  such that:

i. 
$$\frac{\partial b^*}{\partial g} > 0$$
 if and only if  $a^* < \tilde{a}$ 

ii. 
$$\frac{\partial b^*}{\partial a} < 0$$
 if and only if  $a^* > \tilde{a}$ 

Proof: See Appendix 8.3.

Proposition 2 suggests that higher spending on governance activities (a tighter oversight mechanism) needs not guarantee reports to be more credible. Agent with higher governance spending would still report the intermediate state less accurately if their optimal effort falls below a threshold  $\tilde{a}$  (a low type). In contrast, if the optimal effort is exceptionally high, agent with a tighter oversight mechanism would report the state more closely to the true value. One way to intuitively explain Proposition 2 is to classify two types of agents: high (low) type NPOs are those who choose their optimal effort higher (lower) than the threshold (for example, an industry norm, or implicit agreement with donors). Low-type NPOs could divert the spare effort and resources to devising creative accounting to inflate the intermediate state. Meanwhile, high-type NPOs are now constrained by the limited resources, which have been spent on the project, and would choose to report accurately for two reasons. For one, reporting accurately is now cheaper than devising creative techniques to overcome the tighter oversight mechanism. Second, high-type NPOs are more concerned with their reputation, especially when the tighter oversight mechanism could indicate higher possibility of being found out or a higher importance of being transparent. These explanations are consistent with Proposition 1.

Using the first-order condition for Equation (19), we specify several testable comparative statics in Corollary 3.

**Corollary 3**: When  $w_1^* > 0$ , the following statics hold:

i. 
$$\frac{\partial b^*}{\partial \rho} < 0 , \frac{\partial b^*}{\partial \lambda} < 0, \text{ and } \frac{\partial b^*}{\partial c} < 0$$

ii. 
$$\frac{\partial b^*}{\partial \delta} > 0$$
 and  $\frac{\partial b^*}{\partial r} < 0$ ,  $\frac{\partial b^*}{\partial \sigma_n^2} < 0$ 

Part (i) suggests that NPOs with higher productivity, higher resources lost due to manipulation and higher reputation concerns will choose a lower level of misreporting. Part (ii) implies that the higher cost of exerting action is correlated with greater information misreporting; whereas higher risk aversion and higher organisation-specific risk variances induce a larger reporting accuracy. The intuition is that an NPO may opt to misrepresent financial information instead of spending higher costly effort to improve the terminal value. To see why the NPO would respond to a riskier environment (a higher r and  $\sigma_{\eta}^2$ ) by reducing the extent of misreporting, notice from Equation (13) that all of the parameters in Corollary 3 have no direct effect on the misreporting their report, but through the effect on the incentive  $w_1^*$  as in Corollary 2. As the risk aversion and risk variances increase, the value-based incentive  $w_1^*$  is set lower to discourage the NPO from taking risk. The NPO now would have less incentive to manipulate the report due to the lower value-based incentive. The overarching intuition for Corollary 3 stems from the contract structure that dictates the compensation to be paid before the verifiable terminal value is realised. The agent faces a trade-off between expending efforts to improve the true state of the project and manipulate the report on which the contract is based.

Overall, we provide a simple model to parameterise the level of misreporting an NPO would commit if it is able to report the state of a funded project before the terminal impact is realised. Under the assumption that the donor would form a belief about the NPO's misreporting strategy, we show

the level of optimal misreporting would depend on both the charitable effort (trade-off) and the oversight mechanism (cost of misreporting). We test the predictions below.

### 4. Econometric methodology

#### 4.1. Empirical specifications

Denote  $b_i$  the optimal degree of inaccuracy chosen by NPO i. We are primarily concerned with the effects of the choice of action (denoted  $a_i$ ) and governance spending (denoted  $g_i$ ) on the misreporting level. We capture the threshold effect of  $g_i$  on the effect  $a_i$  on  $b_i$  through an interaction term in the following specification:

$$b_i = \gamma_0 + \gamma_1 a_i + \gamma_2 g_i + \gamma_3 a_i \times g_i + \gamma_4 X_i + \varepsilon_i \tag{21}$$

where  $I_i = a_i \times g_i$  is the interaction between the optimal action  $a_i$  and the governance spending  $g_i; \gamma_j, j \in \{1,2,3\}$  are the parameters of interest;  $X_i$  and  $\gamma_4$  are respectively a vector of control variables and its vector of parameters;  $\gamma_0$  represents a constant and  $\varepsilon_i$  is the error term.

The theory predicts that  $\gamma_1$  and  $\gamma_2$  should be positive; while  $\gamma_3$  should be negative. These predictions are of a direct consequence of Proposition 1. Indeed, when g is set at  $g=0<\widetilde{g}=-\frac{\gamma_3}{\gamma_1}$ , Proposition 1 suggests that  $\gamma_1=\frac{\partial b^*}{\partial a^*}>0$ . Likewise, when the NPO chooses zero effort,  $a^*=0<\widetilde{a}=\frac{\gamma_3}{\gamma_2}$ , Proposition 2 suggests (Appendix 8.3) that  $\gamma_2=\frac{\partial b^*}{\partial g}>0$ . If g is a sufficiently high such that:  $\frac{\partial b^*}{\partial a^*}=\gamma_1+\gamma_3g<0$ , we have  $\gamma_3<-\frac{\gamma_1}{g}<0$ .

Main variables of interest: For the dependent variable, we use the MAD statistic to measure the intensity of misreporting  $b_i$ . For non-binary explanatory variables we take the averages of the respective financial figures over the years, to correspond to the pooled annual financial statements constructed for the dependent variable. To proxy for each NPO's choice of the optimal charitable action we use the ratio of spending on charitable activities to the NPO's total income ( $Charitable\ Spending$ ). Although the amount of income spent on charitable activities is not always a perfect signal to assess the charitable effort, it is highly correlated. Indeed, a non-profit with a higher ratio could be inferred to be exerting higher effort in maximising the use of their income. This has long been used as the standard measure for the effectiveness of a charity (namely, program ratio reviewed in Hofmann and McSwain, 2013).

For governance spending,  $g_{i'}$ , we use the proportion of the total income spent on governance activities. Table A1 notes two types of governance activities: (1) spending on auditing and accounting activities, and (2) spending on administrative and other related activities. For the main analysis, we report the results when we aggregate the two types together as a sum (*Governance Spending*) since they could capture the disutility of misreporting as discussed in the previous section. While a higher level of spending on administrative and accounting activities can reduce the level of genuine mistakes by improving the book-keeping process; higher levels of spending on administrative and auditing

activities could increase the NPO's cost to manipulate financial statements creatively. Using either of the two expenditures yield similar results.

The interaction term ( $Interaction\ Term$ ),  $I_i$ , is generated by multiplying  $Charitable\ Spending$  and  $Governance\ Spending$ .

**Control variables:** The set  $X_i$  aims to control for other observable characteristics and potential determinants that affect the precision of our measure of misreporting. We include the log of total assets (*NPO size*) to control for size; and the number of years the NPO has operated until the first survey (*Age*) to measure the NPO's establishment or familiarity with the sectoral norm (a standard practice, see Yetman and Yetman, 2011).

We also include the reported number of volunteers (*Volunteers*) to account for the fact that non-profit organisations are often overseen and run mainly by volunteers. In many cases, NPOs operate with modest internal accounting practices with volunteers serving as part-time bookkeepers (Keating and Frumkin, 2003). As the volunteers may receive little instructions or simply may not be fully committed, deficiencies in training and dedication can result in poor reporting accuracy. In contrast, having attracted a substantial base of volunteers could be a signal of the non-profit's strength of its philanthropy arms and concern about reputation. The consequence is the organisation becomes open and more transparent in their financial reports to maintain their position (see Corollary 3). The impact of volunteers depends on the balance between these two arguments. Although excluding this variable does not alter the core results, we discuss the importance of controlling for volunteers in our empirical strategy below.

We include six additional binary variables (Yes = 1, No = 0) that capture whether the NPO has ever: (1) reported expenditure on either internal or external audits (Being audited), (2) received grants from any local, national or foreign government (Receive government grants), (3) reported zero fundraising expenses (Zero fundraising), (4) reported any losses from their investments/pension funds (Losses from investments), (5) received restricted income that is given for a specific purpose but within the charity's overall objective (Receive restricted income), and (6) received endowment funds (Have endowment funds). Since we pool all of the available annual financial statements, the binary variables equal to 1 if the corresponding variables take the value 1 at least once during the surveyed period, 0 otherwise. Previous non-profit studies indicate that the first three variables are expected to be associated with misreporting activities. Not having reports audited is a popular potential determinant of accounting fraud; while dependence on some specific types of donations, particularly from governments, can lessen the non-profit's incentive to undertake illicit activities (see Garven et al., 2016). It also seems implausible that a non-profit could incur exactly zero expense in fundraising, hence reporting zero fundraising should infer some reporting inaccuracy. We add the last three control variables as potential determinants of misreporting. Incurring losses from investments or pension funds could induce the NPO's manager to manipulate their reports to hide the loss. Receiving restricted income and endowment funds could reduce the NPO's motivation for reporting manipulation: the charity upon receiving restricted income and endowment funds has ownership

rights and will be acting as a principal instead of as an agent in the case of conduit giving. Despite the limited literature on this conjecture, we expect that as the charity has more power over their restricted income and greater reputation concerns for future receipts, they have the incentive to behave diligently and report accurate statements. They are also more likely to operate more sophisticated accounting systems that may be less prone to inaccuracy.<sup>25</sup>

To further test the impact of fundraising pressure and reputation concern outlined in Corollary 3 (part i), we include the variable *Income from donations/grants*, constructed as the ratio of the income from charitable activities and voluntary sources over total income, to capture the intensity of the reliance on these income sources.

Finally, we include the number of non-zero financial entries (*Number of non-zeros*) and the number of annual reports used to construct the measures (*Number of yearly reports*) to control for the size of the digit pool that potentially influences the precision of the measures. More non-zero figures could indicate a more diverse or complex NPO (for example, more activities), which could affect the degree of manipulation or human errors in the reporting process. By doing so, we also aim to control for NPOs who strategically withhold information by recording zeros. Once we control for the NPO's size and the number of yearly reports, more non-zero financial items being reported could be an indication of the NPO's openness. For that reason, we expect *Number of non-zeros* to have a negative effect on the extent of manipulation and errors.<sup>26</sup>

#### 4.2. Empirical strategy: traditional IV and Lewbel's (2012) approach

There are two concerns when estimating the effect of the charitable effort (measured by *Charitable Spending*) on the reporting behaviour of the NPO (measured by *MAD statistic*). First, there could be variables that affect both illicit behaviours and the organisation's tendency to exert effort. For example, a committed NPO would be likely to exert greater effort but be less likely to engage in manipulative activities. Second, the variable *Charitable Spending* could itself be mismeasured, and this measurement error increases the measure of misreporting *MAD statistic*. Since we expect a positive estimate of the effect  $(\gamma_1)$ , a negative correlation between the unobserved commitment and the tendency to report less accurately would result in a downward attenuation bias. Our estimates would become closer to zero than the unbiased parameters, but the signs should remain. As such,

<sup>&</sup>lt;sup>25</sup> A pitfall of using binary variables is the loss of information. Reducing the continuous variables to binary variables suits our context of potential misreporting for two reasons. First, the magnitudes of the reported continuous values could be manipulated (such as underreporting losses or over-reporting gains). As the binary variables are for the cumulated period (ever reporting losses for instance), NPOs would be more likely to underreport losses rather than record zero losses over the period. Binary variables could retain the information of, for example, whether the NPO experiences losses and such measures are less prone to measurement errors. Second, our results remain similar if we replace these last two binary variables by the ratios of restricted income/endowment funds to the total income (dependence on restricted income/ endowment funds) or exclude the variables from our specification.

 $<sup>^{26}</sup>$  Our main results remain similar even when we exclude these two control variables.

measurement error is not a serious concern. We aim to address the omitted variable bias by: first excluding NPOs with unrealistic financial items (such as negative total assets or expenses); and second, including various control variables to mitigate the omitted variable bias. We extend the linear regressions further by employing two IV strategies to address the endogeneity concern, namely, the traditional method and Lewbel's heteroscedasticity IV estimation.

The traditional IV approach requires valid instruments that satisfy two criteria: being strongly correlated with Charitable Spending and the Interaction term (strong identification), and orthogonal to the outcome variable after controlling for other potential confounders (exclusion restriction). Because endogeneity could also arise from measurement error in the outcome variable, the valid instruments also need to be excused from possible misreporting. Based on the data available, we propose two instruments: the NPO's number of staff (*Headcount of staff*), and the actual spending on social security benefits (Social Security spending). These two instruments are less likely to be misreported by NPOs. The number of staff is easily either observed or cross-checked through employment contracts by the authority or the interested donors. Likewise, because the amount of social security cost is recorded in official/government papers, the NPOs will be restrained from falsifying these figures. The instruments are also likely to satisfy the other two criteria. For strong identification, we expect the number of staff and the amount of income spent on social security to positively correlate with charitable spending as more activities or services would require more paid employees, at least in the roles of supervision or planning. To account for the possibility of weak instrumentation, we also use the limited information maximum likelihood (LIML) procedure (Murray, 2006). For the exclusion restriction, because only a few specific staff such as the accounting division would have been involved in misrepresenting financial information, it is difficult to argue that the employment size and social security contribution could have any direct impact on the misreporting behaviour. To our knowledge, there exists virtually no evidence to indicate the direct influence of the employment size on reporting accuracy and the incidence of accounting errors.<sup>27</sup> As we already control for the NPO size, spending on administrative/governance, auditing, and volunteering size, we expect that both the instruments can be excluded from the main Equation (21). Statistically, we report the Sargan-Hansen tests of over-identification to support the argument.

Another concern is that the *Interaction term* could be endogenous due to the *Charitable Spending* component. The Hausman endogeneity test fails to reject the equivalence of the estimates when we treat *Interaction term* as exogenous. Nevertheless, we interact the proposed instruments with *Governance Spending* to construct two additional instruments and include in the estimations.

The second IV approach is proposed by Lewbel (2012). It allows for robustness checks of our traditional IVs when the standard exclusion restriction fails. The estimator exploits

<sup>&</sup>lt;sup>27</sup> Popular predictors related to employment are executive salaries (Keating et al., 2008), the size of the committee board, the presence of the audit committee (Krishnan and Yetman, 2011; see Garven et al., 2016 for a fuller discsussion in the non-profit literature). We are not able to include any of these variables due to data unavailability.

heteroscedasticity and higher moment conditions to construct internal instruments from the model's data without the need for any external source of variation. There are two conditions for identification. First, the error terms in the first stage regression are heteroscedastic. The greater the degree of heteroscedasticity in the error processes, the stronger will be the correlation of the generated instruments with the endogenous variables and the stronger first-stage prediction. We test the condition using the Breusch-Pagan test for heteroscedasticity in the first stage regressions. Second, there must exist a subset of the exogenous regressors uncorrelated with the covariance of the heteroscedastic error term and the second-stage error term. As discussed in Lewbel (2012), these conditions are normally satisfied in many models of endogeneity or mismeasurement, in which error correlations are due to some unobserved common factor. The misreporting context represents a valid setting as the main driving force of endogeneity discussed above is either the NPO's unobserved characteristics or mismeasurement error. There are two caveats. First, using higher moment conditions is likely to provide less reliable estimates as it is not known how robust the results are to misspecification (Lewbel, 2012). Second, we are unable to acknowledge any economic intuition underlying the instruments. To address these concerns, we follow previous studies using the method (such as Emran and Hou, 2013; Millimet and Roy, 2016; Loy et al., 2016; Caliendo et al., 2017), and supplement the set of internal instruments with our instruments to improve the efficiency of the estimator. We briefly describe the estimator's intuition in Appendix 8.4.

Finally, the recorded spending on accounting and auditing services could also be subject to both measurement errors and confounders. We argue it is not a serious concern for three reasons. First, governance spending is often a part of the contract conditions externally set by funding bodies to warrant the transparency of charities (Hofmann and McSwain, 2016). Second, like *Charitable Spending*, the attenuation bias caused by mismeasurement would bias the estimates downward but not alter the signs of the estimate for *Governance Spending*. Third, the confounding effect of any unobserved commitment of the NPO would be mitigated by the various control variables, such as NPO size, volunteers, and whether the reports are audited. For completeness, we experiment treating *Governance Spending* as endogenous. As there is no reliable instrument for the variable, we use Lewbel's (2012) estimator to undertake the experiment and find qualitatively unchanged results. However, the respective Hausman test of endogeneity fails to reject the equivalence of treating the variable as exogenous at 5%. For that reason, we prefer treating *Governance Spending* as an exogenous variable in our main analysis.

#### 5. Empirical results

#### 5.1. Descriptive statistics

Table 2 presents descriptive statistics and Table 3 compares the averages of the variables by conformity to Benford's Law for the sample used in the main analysis. As expected, conforming NPOs do have lower measures of deviation from the Benford distribution, as measured by MAD,  $\chi^2$ , and KS

statistics. Over the period of 2007 – 2015, on average, British NPOs spend 76% of their annual income on charitable activities, and 4% on governance activities. The maximum values for the proportions of the total income spent on the two activities are large (nearly 800% and 100% of the total income, respectively). It is possible for NPOs to spend eight times their income on these activities if they have access to endowments for instance. Of the sampled NPOs 16% of the receive endowment funds. There is a clear difference in charitable spending between conforming and deviating NPOs. Conforming NPOs seem to spend more on charitable spending, be older, submit more annual reports, but receive less government or restricted income and record more losses from investment. The figures for governance spending, size (total assets) and being externally audited are statistically indistinguishable between the two. There is also no difference in social security contribution and employment size (our proposed instruments) between the two types, confirming our intuition that these variables should not directly correlate with the misreporting behaviour of the NPOs.

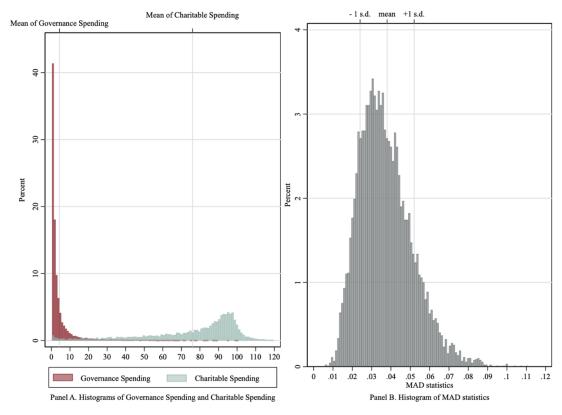


Figure 3. Histograms of the measures of misreporting and key expenses

*Notes.* Panel A plots histograms of *Governance Spending and Charitable Spending* as the percentages of the total income. Panel B plots the histogram of the *MAD statistic*. Number of bins is 100 for both panels. For presentation purposes, we exclude the top 1% of each variable from the histograms.

Figure 3 plots the histograms of the three variables of interest: the *MAD statistic, Governance Spending* and *Charitable Spending*. Unsurprisingly, a large portion of the UK charities report a low percentage of total income spent on governance activities, echoing the survey results from Woodwell and Bartczak (2008) that 80% of the US non-profits lack financial resources for overhead and accounting costs. In contrast, a large portion of the UK charities report spending at least 80% of their total income on charitable activities. Panel B plots the distribution of the *MAD statistic*, resembling a normal distribution.<sup>28</sup> We report other descriptive statistics in Table A2.

**Table 2.** Descriptive statistics by conformity to the Benford distribution

VARIABLES	All	Deviate	Conform	Difference	t-stat
MAD statistic	0.038	0.042	0.027	0.015***	52.282
$\chi^2$	35.44	41.598	16.835	24.763***	47.747
KS	0.129	0.15	0.065	0.086***	75.347
Charitable spending	0.763	0.77	0.741	0.029***	4.000
Governance spending	0.043	0.044	0.042	0.002	0.404
Size (Total Assets, £ million)	9.551	8.894	11.537	-2.643	-1.193
Age	20.87	21.546	18.842	2.703***	8.046
Volunteers	9.717	7.271	17.108	-9.837*	-1.73
Being audited (binary)	0.873	0.871	0.877	-0.005	-0.702
Receive government grants (binary)	0.384	0.364	0.445	-0.081***	-7.366
Zero fundraising (binary)	0.542	0.543	0.54	0.002	0.214
Losses from investments (binary)	0.173	0.179	0.153	0.026***	3.07
Receive restricted income (binary)	0.481	0.474	0.504	-0.030***	-2.655
Have endowment funds (binary)	0.160	0.159	0.165	-0.006	-0.74
Income from Donations/Grants	0.816	0.812	0.828	-0.015***	-2.676
Number of non-zeros	200.7	202.592	195.183	7.409***	5.208
Number of yearly reports	5.626	5.696	5.414	0.282***	9.67
Headcount	21.22	21.437	20.558	0.879	0.379
Social security spending (£)	77.294	77599	76372	-1226.174	-0.149
Observations	10,322	2,567	7,555		

Notes: \*\*\* p < 0.01, \* p < 0.1. Observations are at the NPO level. The non-binary variables are averages of all NPO-year respective financial items over the period. The binary variables equal 1 if the respective variables take at least one non-zero value during the surveyed period. Conformity is based on Kolmogorov – Smirnov (KS) tests of the observed distribution following the expected distribution. At the 5% significance level, the subsample "Deviate" ("Conform") contains NPOs whose observed first digit distribution deviates from (conforms to) the Benford distribution. The reported t-statistics are for two-sided Wald tests on differences between the two subsamples' means.

<sup>&</sup>lt;sup>28</sup> Figure A2 in the Appendix 8 plots the statistics over five quantiles of key NPO characteristics such as charitable spending, governance spending, and size (total assets).

#### 5.2. Regression results

Table 3 shows estimates from an OLS with full control variables, the 2SLS with our proposed instruments, and the Lewbel's (2012) estimator.<sup>29</sup> To check how sensitive our instruments are to the specification (Headcount, and Headcount × Governance Spending; Social Security Spending, and Social Security Spending × Governance Spending), we first alternatively include either pair of instruments and test for the exogeneity of the Interaction term using the Wu-Hausman test. If we fail to reject the null of statistical equivalence when treating the *Interaction term* as being exogenous, we remove it from the set of endogenous variables in the sequential specification. We also experiment with treating Governance Spending as exogenous. Using the internal instruments generated by Lewbel's estimator, we test whether it is statistically equivalent. In Table A3 we fail to reject the equivalence when treating Governance Spending as exogenous. This evidence further supports the theoretical assumption in the literature and our premise that *Governance Spending* should be treated as externally determined by external bodies. Column 3 presents our preferred 2SLS specification with control variables. To improve the efficiency, our preferred specification of the Lewbel's estimation is estimated using GMM (Baum et al., 2012). To check the robustness of our traditional instrumentation, we exclude the external instruments and rely on internally generated instruments from the Lewbel's estimator. We report a range of similar results from other specifications when we treat *Governance Spending* as endogenous in Table A4 in the Appendix.

Once we control for a battery of organisational characteristics or using the two IV strategies, we find robust evidence for the thresholds laid out in the theoretical predictions. The marginal effects of both *Charitable Spending* and *Governance Spending* on the measure of misreporting (MAD) are non-monotonic but instead dependent on the magnitudes (the thresholds) of the other expense. To determine the thresholds in our dataset for British charities, we derive the following thresholds from Equation (21).

$$\tilde{a} = -\frac{\text{Coefficient of } \textit{Governance spending}}{\text{Coefficient of } \textit{Interaction term}} \tag{22}$$

$$\widetilde{g} = -\frac{\text{Coefficient of } Charitable \, Spending}{\text{Coefficient of } Interaction \, term} \tag{23}$$

Figure 4 visualises the values of these thresholds. Back-of-the-envelope calculations, using the OLS with control variables and the Lewbel's estimation (our preferred specification), suggest that  $\tilde{\alpha}\approx 70\%$  and  $\tilde{g}\approx 15\%$ . That is, only organisations who exert relatively high effort in charitable activities (spending at least 70% of their total income), would have a lower measure of misreporting when they spend more on governance activities. Otherwise, higher governance spending need not translate into a higher level of reporting accuracy. Similarly, only when charities spend sufficiently on auditing and

<sup>&</sup>lt;sup>29</sup> We use Variance Inflation Factor analysis (AIF) to see if multicollinearity drives our results. Small condition indices (substantially lower than 10) indicates it is not the case.

accounting activities (about 15% of total income), will charities performing well (spending more on charitable activities) would be associated with a lower level of misreporting. To put these numbers into perspectives, only 7% of the charities in our sample spend more than 15% of their total income on governance activities. Despite being suggestive, our threshold of 15% highlights the lack of resources spent on governance activities in the UK sector. The result supports the call for increased support from granting donors on overhead costs and accounting expenses as documented by Singh (2015).

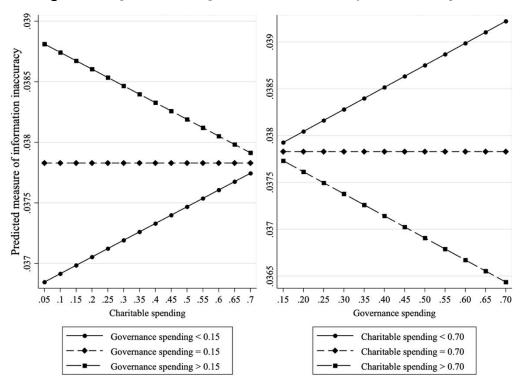


Figure 2. The predictive marginal effects on inaccuracy of financial reports

*Notes:* Margin plots of the marginal effects obtained after our preferred Lewbel (2012) estimation. The left (right) panel shows marginal effect of charitable spending (governance spending) on the predicted measures of misreporting. Lines with cirles (squares, diammonds) represent the respective marginal effect when the value of the variable on the horizontal axis is below (above, at) the threshold (0.15 for governance spending, 0.70 for charitable spending). *Sources:* Authors' calculation using the UK Third Sector Research Data Collection.

Table 3 also provides interesting estimates for the other organisational characteristics. Contradictory to Krishnan et al. (2006), size and age are positively correlated with the amount of information irregularities. The result is hardly surprising in the non-profit literature. For example, Keating and Erumkin (2003) suggest larger non-profits with manual accounting systems may be prone to errors if they do not change the system to adapt to the loading tasks. Having reports audited, receiving government grants, restricted income or endowment funds are significantly correlated with lower levels of irregularities.

**Table 3.** Main results for determinants of misreporting for British charities

	Dependent variable: MAD statistic			
VARIABLES	(1)	(2)	(3)	(4)
	OLS	OLS_with	2SLS	Lewbel
		controls		(2012)
Charitable spending	0.300	3.362***	1.981**	2.359***
	(0.547)	(0.589)	(0.836)	(0.731)
Interaction term	-7.848	-16.251***	-10.613***	-16.111***
	(5.303)	(5.513)	(3.364)	(5.123)
Governance spending	13.585***	11.957***	6.298***	11.279***
	(2.975)	(3.130)	(1.934)	(3.120)
Size		0.515***	0.925***	0.525***
(logged total assets)		(0.083)	(0.237)	(0.081)
Age		0.080***	0.055***	0.079***
		(0.009)	(0.016)	(0.009)
Volunteers		-0.208	-0.146	-0.151
(number of volunteers)		(0.319)	(0.253)	(0.311)
Being audited		-2.483***	-2.509***	-2.456***
(1 = Yes, 0 = No)		(0.463)	(0.495)	(0.461)
Receive government grants		-1.974***	-1.910***	-1.961***
(1 = Yes, 0 = No)		(0.263)	(0.278)	(0.262)
Zero fundraising		-0.189	0.819	-0.220
(1 = Yes, 0 = No)		(0.271)	(0.666)	(0.270)
Losses from investments		0.354	0.416	0.345
(1 = Yes, 0 = No)		(0.347)	(0.372)	(0.345)
Receive restricted income		-0.543*	-0.544*	-0.519*
(1 = Yes, 0 = No)		(0.292)	(0.312)	(0.291)
Have endowment funds		-1.102***	-0.635	-1.187***
(1 = Yes, 0 = No)		(0.345)	(0.466)	(0.345)
Income from Donations/Grants		-1.583***	-5.644**	-1.288**
		(0.577)	(2.219)	(0.574)
Number of non-zeros		-0.170***	-0.193***	-0.169***
		(0.005)	(0.014)	(0.005)
Number of yearly reports		4.069***	4.883***	4.026***
		(0.209)	(0.513)	(0.209)
Constant	37.313***	42.401***	27.689***	42.922***
	(0.449)	(1.520)	(7.933)	(1.542)
R-squared	0.004	0.263	0.174	0.262
Observations	10,322	10,322	10,322	10,322

Notes: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1. Robust standard errors in parentheses. Column (1) and (2) are baseline results. Column (3) use Headcount, and  $Headcount \times Governance Spending$ ; Social Security spending, and Social Security spending  $\times$  Governance Spending as instruments for Charitable Spending and Interaction Term, treating Governance Spending as exogenous. Columns (4) reports our preferred estimates from the Lewbel's estimator.

Reporting zero fundraising and losses from investments/pension funds do not significantly correlate with worse reporting accuracy, despite hypothetical motivations for the NPO to falsify their data. NPOs receiving more income from the public or grants, however, report more accurately. This result is consistent with the explanation of reputation concern – those who would like to remain trustworthy are more likely to behave well. Having more non-zero financial items recorded, and controlling for the number of yearly reports, are significantly correlated with better accuracy. One reason could be that NPOs disclosing more non-zeros are indeed those NPOs reporting truthfully. We further test this in Appendix 8.6.4 and find similar results when we control for the possibility that some NPOs report fewer non-zero transactions to withhold the information.

**Table 4.** Diagnostic tests for the IV estimations

Panel A. Diagnostic tests for the main estimation		
Tune 12 Diagnostic tests for the main estimation	Est	imators
_	2SLS	Lewbel's (2012)
(underidentification) Kleibergen-Paap rk LM stat	54.461	306.401
(p-value)	(0.000)	(0.000)
(weak identification) Kleibergen-Paap rk Wald F- statistics	18.682	128.623
(overidentification) Hansen J statistics for 2SLS/C-	0.217	6.800
statistics for Lewbel's (2012) (p-value)	(0.641)	(0.147)
(endogeneity) Wu-Husman test of endogeneity	5.466	6.575
Chi-square(1) (p-value)	(0.019)	(0.010)
Panel B. Diagnostics for first-stage estimations of the Le	ewbel's estimato	ors
First-stage estimation for <i>Charit</i>	table spending	
Breusch-Pagan / Cook-Weisberg statistics for heteroske	47.35***	
errors - Chi-square (1) (p-value)	(0.000)	
First-stage estimation for Inter-	raction term	
Breusch-Pagan / Cook-Weisberg statistics for heterosko	620.52***	
errors - Chi-square (1) (p-value)	(0.000)	

*Notes:* Kleibergen-Paap F-statistics are under the null that instruments are weak for iid being violated. Wu-Hausman tests are for equivalence of the estimates under exogeneity. Breusch-Pagan / Cook-Weisberg LR tests are under the null  $H_0$  that the errors are homoscedastic.

Table 4 supports the statistical validity of our instruments. The Kleibergen-Paap rk Wald F-statistics (to account for potential heteroskedasticity and two potential endogenous variables) are large in all cases, supporting the relevance of our traditional instruments and the instruments generated by Lewbel's estimator. We also reject the null of homoscedastic errors in the first-stage estimations, satisfying the first identification condition of the Lewbel's (2012) estimator. We fail to reject the null that the traditional instrumentation is not overidentified using the Hansen J statistics. To test for the overidentification of the Lewbel's (2012), we also report the C-statistic to test for the orthogonality of suspect instruments (see Hayashi, 2000, pp. 227-8). C-statistics provide additional information over Hansen J statistics. For a model with a large number of instruments, a Hansen-Sargan

test may have little power (Baum et al., 2003). In addition, C-statistics allow us to test for the statistical validity of suspect instruments, that is, the instruments that we deem to have statistical validity. Since we wish to test for the robustness of our results using the two traditional instruments, C-statistics allows us to exclude the overidentification conditions associated with the traditional instruments, only testing the statistical validity of the internally generated instruments. Both the Hansen J statistics and C-statistics in Table 4 fail to reject the null of overidentification, supporting the statistical validity of our instruments. As a cautionary note, our tests of overidentification cannot test for the excludability assumption, but instead the coherency of the instruments, that is, whether the instruments identify the same parameters (Parente and Santos Silva, 2012).

Table 5. Fixed effect models for misreporting over two periods

	Dependent variable: MAD				
VARIABLES	(1)	(2)	(3)		
	OLS	OLS	OLS		
Charitable spending	3.615**	3.100*	3.377**		
	(1.822)	(1.699)	(1.731)		
Interaction term	-13.557***	-8.505*	-9.405**		
	(4.793)	(4.422)	(4.445)		
Governance spending	7.916	6.479	7.143		
	(6.351)	(5.287)	(5.294)		
Year Dummy (Period $2 = 1$ )		2.919***	2.333***		
		(0.287)	(0.744)		
Constant	35.092***	34.829***	19.786*		
	(1.480)	(1.375)	(10.307)		
NPO-Year observations	4318	4318	4318		
Number of NPOs	2159	2159	2159		
Control Variables	No	No	Yes		
NPO fixed effect	Yes	Yes	Yes		

*Notes:* \*\*\* p<0.01, \*\* p<0.05, \* p<0.1. To obtain the sample, we split the original sample into two periods 2008 - 2011 and 2012 - 2015. We pool four years of data in each sample and re-calculate measures of misreporting and explanatory variables as in Section 4.1. Control variables are listed in Table 3 or Section 3.1

#### 5.3 Sensitivity Analyses

In this section, we present within-NPO variations to compliment the between-NPO comparison in the main analysis. Since the data span an eight-year period, it allows us to separate the sample into two periods (2008 – 2011 and 2012 – 2015) while maintaining the number of non-zeros (100) required to construct our measures of misreporting based on Benford's Law. The procedure is as follows. We split the sample into two parts by two four-year intervals and re-calculate the measures of misreporting and the explanatory variables as described in Section 4.1 for each part. We then match the two parts and obtain a panel dataset of 4318 NPO-year observations (2159 NPOs that have at least 100 non-zero financial points in each period).

Table 5 presents our results. Controlling for within-NPO time-invariant and time-varying NPO characteristics (omitted to save space), we obtain the same thresholds as in our main analysis. Columns (2) and (3) suggest British charities seem to misreport more intensively over time and the temporal difference is statistically significant. One potential explanation is that because there are more opportunities for funding in the post-crisis period 2012 to 2015, NPOs are more inclined to produce more favourable financial reports to attract the funding. We perform four additional sensitivity checks in Appendix 8.6. While the precise magnitudes of the estimates of interest vary depending on the subsamples, the major conclusions remain. Specifically, our results are not sensitive to the constructing algorithms of our measures; the cut-offs of non-zeros we use in the construction of the measures; extreme values (outliers) of NPO sizes, spending on charitable or governance activities; and finally, potential selection bias from non-disclosure as we construct the measures for organisations that have at least 100 financial figures after pooling yearly data.

#### 6. Concluding remarks

We provide the first systematic study on the reporting behaviour of non-profits. We advocate the use of Benford's Law as an alternative measure of financial misreporting. We find financial figures from 25% of the charities collected in the UK Third Sector Data during the period 2008-2015 do not conform to Benford's Law at the 5% significance level, suggesting potential irregularities. The approach is a computationally easy and a useful screening step to identify potential organisations for an extensive investigation, but we emphasise that it does not provide definitive evidence of fraudulent behaviour, nor does it substitute auditing. Instead, we view our method as a way to improve the efficiency of assessing charities' financial datasets, reduce the costs of monitoring the sector, and put pressure on non-profits to conform with the raising accountability norm.

We also support a leading voice from the charity sector (Singh, 2015) that over-spending on governance activities and back-offices could be counter-productive by failing to motivate the organisations to adhere to accountability. In order to have credible financial data, NPOs' charitable effort must be accompanied by an appropriate level of governance activities and oversight mechanisms. Our preferred estimates suggest that spending at least 15% of the total income on governance activities would help better performing charities to provide reports that are more credible. Unless funders and the public consider support for these governance activities in their funding package, the accountability pressure could distort philanthropic agendas of the NPOs. Although our thresholds should be interpreted as indicative due to non-experimental data, our work provides the first step to identify relevant indicators to assist regulators or donors when assessing programme ratios and giving support packages to overhead activities. We hope to open further research and discussions on these issues.

## 7. Appendix

**Table A1.** Financial items reported by the NPOs

Panel A.	Panel B.		
1. ASSETS	5. INVESTMENTS		
Net Assets	Investments		
Net Current Assets	Investment – Rent from property		
Current Assets	Investment – Dividends		
Cash in hand or at the bank	Investments – Interest on deposits		
Debtors			
Current Investments	6. OTHER INCOMES		
Stocks	Voluntary income- Government Sector		
Creditors due within one year	Voluntary income- Central Government		
Pension Assets	Voluntary income- Local Government		
Fixed Assets	Voluntary income- Regional Government		
Intangible Fixed Assets	Voluntary income – Town and Parish Councils		
Investment Assets	Voluntary income- NHS Trusts		
Tangible Fixed Assets	Voluntary income- European Government		
Creditors due after one year	Voluntary income– International Government Agency		
Other Assets	Voluntary income- Foreign Governments		
Provisions	Voluntary income – Public Corporations		
	Voluntary income- Universities		
	Voluntary income- Devolved Governments		
2. EXPENDITURES	Voluntary income- Business Sector		
Expenditures	Voluntary income- Nonprofit sector		
Expenditures on Charitable Activities	Voluntary income- General public		
Expenditures on generating funds	Voluntary income- Government Sector		
Expenditures on fundraising and publicity			
Expenditures on investment management	7. STAFF		
Expenditure on trading subsidiary	Number of Full-time staff (FTE)		
Costs of obtaining voluntary income	Number of visitors		
Costs of processing grants	Number of other non-stipendiary participants		
Total costs of governance *	Staff headcount		
Costs of Accounting and Audit Fees	Number of Volunteers		
Costs of Administrative	Number of Audit and Accounting staff		
Other Governance Expenditure			
3. FUNDS	8. OTHER INFORMATION		
Total Funds	Depreciation (value)		
Endowment Funds	Endowment received (value)		
Income Funds	Revaluations of fixed assets		
Restricted Funds	Gains/Losses on Investments		
Unrestricted Funds	Interest payments		
Other Funds	Income by fund *		
Pension Funds	Income from endowment		
4. INCOME	Other income		
Incoming resources (Total)*	Restricted income		

Charitable activities – Government Sector Charitable activities – Central Government Charitable activities – Local Government Charitable activities – Regional Government Charitable activities – Town and Parish Councils

Charitable activities - NHS Trusts

Charitable activities - European Government

Charitable activities - International

**Government Agency** 

Charitable activities – Foreign Governments

Charitable activities - Public Corporations

Charitable activities - Universities

Charitable activities - Devolved Governments

Charitable activities - Business Sector

Charitable activities - Nonprofit sector

Charitable activities - General public

Charitable activities - Government Sector

Income from Funds (Total)\*

Generating funds - Government Sector

Generating funds - Central Government

Generating funds - Local Government

Generating funds - Regional Government

Generating funds - Town and Parish Councils

Generating funds - NHS Trusts

Generating funds - European Government

Generating funds – International Government

Agency

Generating funds - Foreign Governments

Generating funds – Public Corporations

Generating funds – Universities

Generating funds - Devolved Governments

Generating funds - Business Sector

Generating funds - Nonprofit sector

Generating funds - General public

Generating funds - General public

Unrestricted income

Other financial values

Gains/Losses on pension funds

Reserves

Staff costs

Other staff costs

Pension costs

Social security costs

Wages and salaries

Support costs

Irrecoverable VAT

Tangible fixed assets

Additions

Net book value - beginning

Disposals

Net book value - end

*Note*: \* indicates items not included in the Benford's Law digital analysis due to duplicate. All financial items are from the surveys and recorded in Alcock, & Mohan (2015) in Sterling (£). For purpose of the study, we convert non-Sterling figures to the contemporary values in Sterling (£). Because of the scale invariability property, this does not affect the applicability of Benford's Law.

**Table A2.** Descriptive statistics of the main variables

VARIABLES	Mean	SD	Min	Max
MAD statistic	0.038	0.014	0.006	0.124
$\chi^2$	35.44	25.17	1.328	326.2
KS	0.129	0.0623	0.0140	0.524
Charitable spending	0.763	0.315	0	7.797
Governance spending	0.043	0.092	0	1.01
Size (Total Assets, £ million)	9.551	97.27	6.93e-05	8,547
Age	20.87	14.80	0.564	50.89
Volunteers	9.717	249.8	0	17,500
Being audited	0.873	0.334	0	1
Receive government grants	0.384	0.486	0	1
Zero fundraising	0.542	0.498	0	1
Losses from investments	0.173	0.378	0	1
Receive restricted income	0.481	0.500	0	1
Have endowment funds	0.160	0.367	0	1
Income from Donations/Grants	0.816	0.252	0	1
Number of non-zeros	200.7	62.56	100	406
Number of yearly reports	5.626	1.285	2	8
Headcount	21.22	101.8	0	3,192
Social security spending (£)	77,294	361,013	0	1.517e+07

*Note:* The sample is restricted to 10322 British charities whose number non-zero financial items in their reports is at least 100.

Figure A1. Distribution of skewness and mean-to-median ratio of the aggregated data

Panel A: Positive skewness of the aggregated data for each NPO

Normal Distribution

Air Graph A. Positive skewness of the aggregated data for each NPO

Air Graph A. Positive skewness of the aggregated data for each NPO

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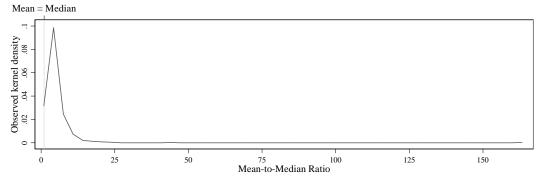
Air Graph A. Positive skewness of the aggregated data for each NPO

Air Graph A. Positive skewness of the aggregated data for each NPO

Air Graph A. Positive skewness of the aggregated data for each NPO

Air Graph A. Air Graph A. Air Graph A. Air Graph A. Air G

Panel B: Mean > Median for the aggregated data of each NPO



*Note:* The aggregated data are conducted by aggregating the yearly financial data of each charity. The figure plots the distributions of skewness values and mean-to-median ratios for the 10,322 charities that have at least 100 non-zero financial items in their aggregated data. The two panels clearly demonstrate that the aggregated data for each charity have (1) positively skewed distribution (Panel A) and (2) mean larger than median (Panel B). As discussed in Durtschi et al. (2004), the data also should conform with Benford's Law.

#### 7.1. Proof of Lemma 1

Given  $\omega=w_0+w_1(\rho a+\eta+b-b^e-\lambda b^e)-\frac{\delta}{2}a^2-\frac{g}{2}(b-\tau)^2-c(b-b^e)$ , the induced wealth is normally distributed  $\omega=\mathrm{N}(\mu,d^2)$  with  $\mu=w_0+w_1(\rho a+b-b^e-\lambda b^e)-\frac{\delta}{2}a^2-\frac{g}{2}(b-\tau)^2-c(b-b^e)$  and  $d^2=w_1^2\sigma_\eta^2$ . We can show that:

$$E[u(\omega)] = \int_{-\infty}^{+\infty} \frac{1}{d\sqrt{2\pi}} \left( -r\omega - \frac{(\omega - \mu)^2}{2d^2} \right)$$
 (A1)

$$-r\omega - \frac{(\omega - \mu)^2}{2d^2} = -\frac{1}{2d^2} \left[ (\omega - \mu) + rd^2 \right]^2 - r\mu + \frac{r^2 d^2}{2}$$
 (A2)

(A1) and (A2) imply that:

$$E[u(\omega)] = \exp\left(-r\omega + \frac{r^2d^2}{2}\right) \int_{-\infty}^{+\infty} \frac{1}{d\sqrt{2\pi}} \exp\left(-\frac{1}{2d^2}\left[(\omega - \mu) + rd^2\right]^2 d\omega\right)$$
(A3)

that leads to  $E[u(\omega)] = -\exp(r\mu + \frac{r^2d^2}{2}) = -\exp(rCE)$ .

Or CE =  $\mu - \frac{rd^2}{2}$ . The proof completes.

## 7.2. Proof of Proposition 1

We first notice that:

$$\frac{\partial b^*}{\partial a^*}\Big|_{\partial g} = \frac{\frac{\partial b^*}{\partial g}}{\frac{\partial a^*}{\partial g}} \tag{A4}$$

Because  $a^* = \frac{\rho}{\delta} \left( \frac{\frac{\rho^2}{\delta} - \frac{\lambda}{g}}{\frac{\rho^2}{\delta} + \frac{1}{a} + r\sigma_{\eta}^2} \right) = \frac{\rho}{\delta} \left( \frac{(1+\lambda)\frac{\rho^2}{\delta} + \lambda r\sigma_{\eta}^2}{\frac{\rho^2}{\delta} + \frac{1}{a} + r\sigma_{\eta}^2} - \lambda \right)$ , we have:

$$\frac{\partial a^*}{\partial a} > 0, \quad \forall g \ge 0$$
 (A5)

From Equation (14):

$$b^* = \frac{\beta - \frac{\lambda}{g}}{g\beta + g\Delta + 1} - \frac{c}{g} + \tau \tag{A6}$$

Differentiating  $b^*$  with respect to g we have:

$$\operatorname{sign} \frac{\partial b^*}{\partial g} = \operatorname{sign} T(g) \tag{A7}$$

where:

$$T(g) = -[\beta - c(\beta + \Delta)]g^{2} + (\lambda + c)g + \frac{\lambda + c}{\beta + \Delta}$$

We examine sign T(g) with respect to g. T(g) has two roots as of:

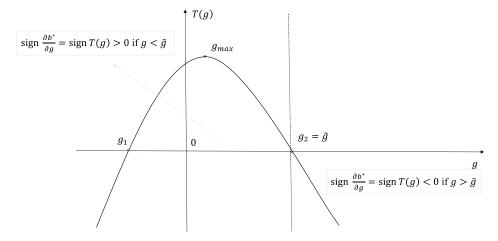
$$g_{1,2} = \frac{\lambda + c \mp \sqrt{(\lambda + c)\lambda + \frac{\beta(\lambda + c)}{\beta + \Delta}}}{\beta - c(\beta + \Delta)} \tag{A8}$$

and the maximal point at:  $g_{max} = \frac{\lambda + c}{2(\beta - c(\beta + \Delta))} > 0$ 

As we assume  $\beta > c(\beta + \delta)$ , following Descartes' rule of signs we have  $g_1 < 0 < g_2$ . To save space, we provide a graphical proof for ease of interpretation. Figure A2 shows that, given  $g \geq 0$  sign T(g) < 0 if and only if  $g \geq g_2$  and sign T(g) > 0 iff  $g < g_2$ .

Following (A6), sign  $\frac{\partial b^*}{\partial g} < 0$  if and only if  $g \ge g_2$  and sign  $\frac{\partial b^*}{\partial g} > 0$  if and only if  $g < g_2$ . Combining with (A5),  $\frac{\partial b^*}{\partial a^*} \Big| \partial g = \frac{\frac{\partial b^*}{\partial g}}{\frac{\partial g}{\partial g}} < 0$  if and only if  $g \ge g_2$  and  $\frac{\partial b^*}{\partial a^*} \Big| \partial g > 0$  if and only if  $g < g_2$ . Set  $g_2 = \widetilde{g}$  and the proof completes.

**Figure A2.** How sign  $\frac{\partial b^*}{\partial g}$  and sign T(g) behave when g varies in  $(0, +\infty)$ .



Source: Authors' own illustration.

## 7.3. Proof of Proposition 2

*Proof:* As  $\frac{\partial a^*}{\partial g} > 0 \ \forall g \ge 0$ ,  $g \ge \widetilde{g}$  if and only if  $a \ge a_g = \widetilde{a}$  and  $g < \widetilde{g}$  if and only if  $a < a_g = \widetilde{a}$  with  $\widetilde{g} = g$  specified as in Figure A1. Figure A1 also confirms that  $\frac{\partial b^*}{\partial g} < 0$  if and only if  $g \ge \widetilde{g}$ ; we immediately have that  $\frac{\partial b^*}{\partial g} < 0$  if and only if  $a \ge \widetilde{a}$ .

The proof completes.

#### 7.4. Additional summary statistics

Charitable Spending

Governance Spending

Governanc

Figure A1. Measures of misreporting (MAD) by quantiles of NPO characteristics

*Notes:* The *MAD statistic* is plotted over five quantiles of nine NPO characteristics.

#### 7.5. Lewbel' (2012) IV estimator

Assume that the model of interest is:  $Y_1 = X'\beta_1 + \gamma_1 Y_2 + \varepsilon_1$  and the endogeneity problem of  $Y_2$  emerges from  $Y_2 = X'\beta_2 + \varepsilon_2$  (B. 7), where X is a set of exogenous regressors. The traditional IV approach assumes that some elements of vector X are non-zero in (19) (strong identification) but zero in (18) (exclusion restriction). Lewbel's theorem shows that the parameters are identified if there exist exogenous variables  $Z \subseteq X$  and heteroscedasticity in the data such that  $E(Z'\varepsilon_1) = E(Z'\varepsilon_2) = cov(Z, \varepsilon_1 \varepsilon_2) = 0$  and  $cov(Z, \varepsilon_2^2) \neq 0$ . The variables  $(Z - E(Z))\varepsilon_2$  can then be used as instruments for  $Y_2$ . Lewbel proves that the assumptions  $cov(Z, \varepsilon_2^2) \neq 0$  and  $cov(Z, \varepsilon_1 \varepsilon_2) = 0$  are analogous to the two criteria under the traditional IV approach and they ensure  $(Z - E(Z))\varepsilon_2$  to be a valid instrumentation. In our context, assuming both *Charitable spending* and *Interaction term* are endogenous, the estimator can be implemented as follows:

- i. Regress *Charitable spending* on the set  $X_i$  by OLS and save the residuals,  $\varepsilon_{1i}$ .
- ii. Regress *Interaction term* on the set  $X_i$  by OLS and save the residuals,  $\varepsilon_{2i}$ .
- iii. Form instruments  $Z_{ij} = (X_i \overline{X}_i)\varepsilon_{ji}$  with j = 1,2
- iv. Estimate the main equation of interest (16) via GMM using  $Z_{ij}$ , j=1,2 as instruments for *Charitable spending* and *Interaction Term.* GMM is preferred to 2SLS as the set of exogenous variables  $X_i$  contains more than one element, 2SLS becomes prone to over-identification and should be efficiently estimated with GMM (Baum et al., 2003).
- v. Add the traditional instruments to improve the efficiency and avoid overidentification (optional).

#### 7.6. Robustness checks

#### 7.6.1. Sensitivity to the measurement of reporting inaccuracy

We replace the *MAD statistic* by the three critical-based alternatives:  $\chi^2$  (Chi-square statistics), KS statistics, and the binary variable *Deviate* indicating whether the non-profit's data deviate from the Benford distribution. Section 2. specifies how these measures are constructed. Table A4 reports the estimates from OLS with full controls, our preferred 2SLS (2SLS-6 in previous tables), and Lewbel's (2012) estimator. Although we cannot directly compare the magnitudes of the coefficients, all the signs and significance are unchanged, supporting our results' robustness.

#### 7.6.2. Sensitivity to the cut-off of the number of non-zero items

One concern when using Benford's Law in a digital analysis is the cut-off of the number of non-zero financial observations to include in the data pool. In the main analysis, we use the rule-of-thumb threshold of 100. We explore how our results are sensitive to the cut-off. We also address the concern that some non-profits may have withheld some information by recording zero financial transactions. If the mechanisms underlying the decision to withholding information and manipulating the reported information are similar, we should not observe any systematically different results when we include NPOs with more zero financial items, who are less likely to withhold information. We vary the cut-off from 115 to 65 and re-do the analysis 50 times. The unreported results are quantitatively unchanged, only the estimates become less precise when the thresholds fall below 75. We conclude that the cut-off choice does not drive the results.

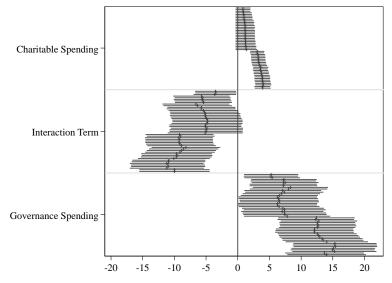
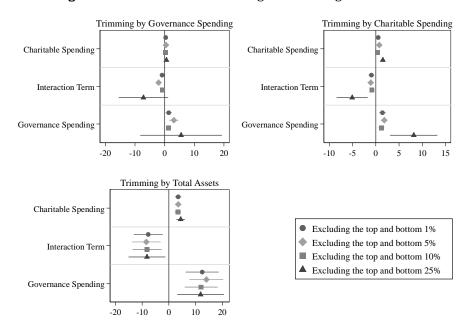


Figure A2. Robustness to varying the cut-offs of non-zero financial points

*Note:* The estimates of the three variables of interest are in a descending order of the number of non-zeros used from 65 to 115. For example, the top estimate is for Charitable Spending at the cut-off of 65. Confidence level is at 95%. The graph shows a clear robustness to our main results when varying the cut-offs.

#### 7.6.3. Sensitivity to the sample used

As the distributions of total assets and spending in the UK third sector are heavily skewed, there are two concerns. First, our results may be driven by outliers. Second, the skewness could introduce heteroscedasticity to our linear estimation. Using the specifications in the main analysis, we perform various trimming exercises: alternatively excluding the top and (or) the bottom 1%, 5%, 10%, 25% percentile of the *Size* (total assets), *Governance Spending*, and *Charitable Spending*. Figure A4 summarise the main results from this check. Overall, the magnitudes and the significance of the main estimates are robust to trimming off outliers and potential heteroscedasticity.



**Figure A3.** Robustness to excluding various ranges of outliers

Note. The checks use OLS with full controls as in the main analysis.

#### 7.6.4. Controlling for potential informational non-disclosure

Because we exclude NPOs with fewer than 100 non-zero financial items, there may be an issue of selection. The excluded NPOs could either have operated in more straightforward/fewer activities which generate no significant transactions or have strategically withheld information by recording some significant items as zero. Although our main results are not sensitive to the threshold of 100, we use the Heckman sample correction to add further evidence in support of our results.

Let T be a binary variable taking value 1 if the NPO reports at least 100 non-zeros in our sample and 0 otherwise. In the first stage, we explore of the selection of NPOs to record more than 100 non-zero financial items by running a probit regression of T on explanatory variables  $X_i$ . In the second stage, we include the inverse Mills ratio obtained from of the predicted individual probabilities in the first stage as additional explanatory variables. Table A3 presents the estimates for the two stages. Even when controlling for potential selection bias due to excluding NPOs who record fewer than 100 non-zeros, our results remain qualitatively unchanged for all the four indices. We report Wald tests of independence under the null that the two decisions can be taken independently. Although we reject

the null for the *MAD statistic*, we fail to do so for the other critical-based measures. The identification for this model is based on the normality assumption when the same covariates appear in both the two-stage equations. Despite being tenuous, we note that having losses from investment and reporting zero fundraising costs are significant determinants of providing more than 100 financial figures; while they are always insignificant in explaining the reporting inaccuracy. As such, these two variables can work as the exclusion restriction controls for our Heckman's correction model.

**Table A3.** Heckit estimator for missing observations for the four indices

WADIADI DO	Final Ct	Second stage (degree of misreporting)				
VARIABLES	First Stage	MAD	$\chi^2$	KS statistics	Deviate	
Charitable spending	0.13**	3.16***	7.37***	17.07***	112.55***	
	(0.53)	(0.56)	(1.19)	(2.56)	(18.12)	
Interaction term	-0.12	-7.78***	-12.77**	-38.50***	-185.67**	
	(0.21)	(2.76)	(5.08)	(11.84)	(72.30)	
Governance pressure	0.26**	5.68***	10.92***	31.27***	163.69***	
•	(0.12)	(1.57)	(2.75)	(7.41)	(41.64)	
Size	0.27***	0.61***	1.60***	2.42***	18.20***	
(logged total assets)	(0.14)	(80.0)	(0.18)	(0.39)	(2.90)	
Age	-0.048***	0.08***	0.16***	0.30***	1.18***	
	(0.02)	(0.01)	(0.02)	(0.04)	(0.31)	
Volunteers	10.27*	-0.22	-0.45	-1.66*	-28.44**	
	(6.10)	(0.31)	(0.32)	(0.86)	(12.65)	
Being audited	8.40***	-2.37***	-2.81***	-9.29***	-34.24**	
(1 = Yes, 0 = No)	(0.51)	(0.47)	(0.92)	(2.20)	(14.25)	
Receive government grants	6.84***	-1.94***	-3.29***	-7.75***	-43.50***	
(1 = Yes, 0 = No)	(0.54)	(0.26)	(0.55)	(1.27)	(9.67)	
Zero fundraising $(1 = Yes, 0 =$	5.08***	-0.04	0.14	-0.65	13.11	
No)	(0.48)	(0.27)	(0.56)	(1.29)	(9.46)	
Losses from investments	4.91***	0.32	-0.25	0.71	-1.84	
(1 = Yes, 0 = No)	(1.44)	(0.35)	(0.76)	(1.66)	(12.63)	
Receive restricted income	9.86***	-0.55*	-0.95	-3.68***	-35.45***	
(1 = Yes, 0 = No)	(0.85)	(0.29)	(0.60)	(1.41)	(10.49)	
Have endowment funds	0.93	-1.03***	-2.97***	-5.76***	-32.24**	
(1 = Yes, 0 = No)	(0.78)	(0.34)	(0.68)	(1.62)	(12.71)	
Income from donations	-1.339	0.128	0.356	0.001	-0.511	
	(1.204)	(3.781)	(0.520)	(0.003)	(0.545)	
Number of yearly reports	17.27***	4.25***	7.81***	13.32***	56.40***	
3 3 1	(0.53)	(0.21)	(0.49)	(0.99)	(7.39)	
Number of non-zeros	,	-0.17***	-0.14***	-0.49***	-0.70***	
		(0.01)	(0.01)	(0.03)	(0.19)	
Observations	15,639	15,639	15,639	15,639	15,639	
Chi-square (1)	,	6.66***	1.53	2.06	1.37	
(p-value)		(0.01)	(0.22)	(0.15)	(0.24)	

*Note.* \*\*\* p<0.01, \*\* p<0.05, \* p<0.1, robust standard errors are in parentheses. First stage estimates probit of T (= 1 if included in the digital analysis as having at least 100 non-zeros, 0 otherwise). Second stage follows Heckman's (1979). Chi-square (1) statistics are for Wald test of independence (rho) of two stages.

Table A4. Replications using other indices

Table At. Inchinations using only marcs	Source marc								
VARIARIES		$\chi^{z}$			KS statistics		Devi	Deviate $(1 = Deviate, 0 = Conform)$	Conform)
VALVADEES	OLS	2SLS	Lewbel's	OLS	2SLS	Lewbel's	OLS	2SLS	Lewbel's
Charitable spending	7.412***	2.292	0.948	0.016***	-0.004	0.948	3.453***	225.851***	95.734**
	(1.245)	(13.894)	(0.612)	(0.003)	(0.036)	(0.612)	(0.560)	(65.450)	(23.685)
Interaction term	-12.473**	-90.631***	0.116	-0.037***	-0.172*	0.116	-7.240**	-562.837	-102.206
	(5.016)	(34.700)	(2.305)	(0.012)	(0.094)	(2.305)	(2.936)	(503.416)	(74.311)
Governance pressure	22.176***	86.507**	5.437**	0.062***	0.165*	5.437**	10.958***	372.345	138.010***
	(5.459)	(35.178)	(2.598)	(0.015)	(0.092)	(2.598)	(3.055)	(227.960)	(42.415)
Size	1,593***	1,299***	640***	2.218***	1.364	640***	892***	21.880***	18.348***
(logged total assets)	(160.855)	(413.861)	(97.021)	(0.390)	(1.078)	(97.021)	(100.650)	(3.677)	(2.845)
Age	153.552***	166.824***	36.973***	0.311***	0.353***	36.973***	33.305***	1.089***	1.248***
	(18.471)	(29.731)	(9.748)	(0.043)	(0.073)	(9.748)	(10.121)	(0.314)	(0.303)
Volunteers	-0.415	-0.524	-0.087	-0.002*	-0.002**	-0.087	-0.214	-0.028**	-0.035***
	(0.318)	(0.338)	(0.130)	(0.001)	(0.001)	(0.130)	(0.414)	(0.012)	(0.010)
Being audited	-2,278***	-1,924**	-280.082	-9.494**	-8.730***	-280.082	-160.785	-28.303**	-27.914**
(1 = Yes, 0 = No)	(805.031)	(849.317)	(494.184)	(2.171)	(2.263)	(494.184)	(503.643)	(14.032)	(13.753)
Receive government grants	-3,049***	-2,993***	-1,302***	-8.045***	-7.964***	-1,302***	-1,302***	-40.831***	-40.842***
(1 = Yes, 0 = No)	(515.288)	(531.932)	(312.721)	(1.269)	(1.298)	(312.721)	(322.039)	(9.549)	(9.491)
Zero fundraising	224.108	-719.428	509.013	-0.768	-3.331	509.013	494.870	22.406**	13.431
(1 = Yes, 0 = No)	(524.098)	(1,188.363)	(310.485)	(1.286)	(3.084)	(310.485)	(315.072)	(11.081)	(9.435)
Losses from investments	-232.604	-198.196	-7.282	0.924	0.961	-7.282	-164.095	0.177	3.016
(1 = Yes, 0 = No)	(759.269)	(774.008)	(405.412)	(1.657)	(1.698)	(405.412)	(420.624)	(12.644)	(12.510)
Receive restricted income	-731.273	-1,051.908*	-608.872*	-3.873***	-4.532***	-608.872*	-680.640*	-36.187***	-32.075***
(1 = Yes, 0 = No)	(581.483)	(615.156)	(337.726)	(1.411)	(1.498)	(337.726)	(348.088)	(10.556)	(10.355)
Have endowment funds	-3,010***	-3,363***	-713.194*	-5.551***	-6.561***	-713.194*	-798.128*	-26.437**	-32.996***
(1 = Yes, 0 = No)	(686.354)	(856.520)	(405.514)	(1.626)	(2.069)	(405.514)	(426.836)	(13.128)	(12.641)
Income from donations/grants	-1.339	0.128	0.356	0.001	9000	0.356	-0.511	0.334	-0.211
	(1.204)	(3.781)	(0.520)	(0.003)	(0.000)	(0.520)	(0.545)	(0.520)	(0.545)
Number of non-zeros	-143.905***	-127.063***	-31.559***	-0.487***	-0.438***	-31.559***	-34.782***	-0.924***	-0.725***
	(10.926)	(25.305)	(5.977)	(0.025)	(0.064)	(5.977)	(6.184)	(0.223)	(0.183)
Number of yearly reports	8,093***	7,584***	1,955***	12.921***	11.383***	1,955.524***	2,076.000***	65.965***	59.227***
	(423.817)	(883.182)	(221.669)	(0.985)	(2.244)	(221.669)	(228.730)	(2.980)	(6.849)
Constant	-7.345**	0.512	78.950***	0.118***	0.143***	78.950***	77.021***	116.917	260.013***
	(2.990)	(13.383)	(1.690)	(0.007)	(0.035)	(1.690)	(1.710)	(91.868)	(49.474)

Note: Robust standard errors for arbitrary heteroscedasticity in bracket, \*\*\* p<0.01, \*\* p<0.05, \* p<0.1 All estimates except for  $\chi^2$  are scaled up by a factor of 1000 for the ease of interpretation. 2SLS uses the full set of our proposed instruments and treats Interaction term as exogenous.

#### 7.7. Additional Tables

Table A5 compliments Table 4 in the main text for estimates of control variables after various estimators. We experiment with treating *Governance Spending* and *International Term* as endogenous in specifications 2SLS (1) – (4) and Lewbel (1) – (2). We find similar results for the traditional 2SLS estimations. For the Lewbel's estimation, the endogeneity tests all fail to reject the null of statistical exogeneity of *Governance Spending*. As such, we prefer our Lewbel's estimation reported in the main analysis.

**Table A5.** Reporting inaccuracy and NPO's observable characteristics

Variables	2SLS-1	2SLS-2	2SLS-3	2SLS-4	Lewbel-1	Lewbel-2	
Charitable spending	1.676**	2.047***	2.389**	2.394**	0.156	0.167	
	(0.786)	(0.704)	(1.046)	(1.201)	(0.699)	(0.854)	
Interaction term	-10.761**	-9.181***	-10.693**	-10.654***	-6.018	7.592	
	(4.334)	(3.155)	(4.675)	(3.595)	(5.076)	(8.022)	
Governance pressure	6.143***	5.721***	6.626**	6.614***	4.382	0.604	
	(2.110)	(1.872)	(2.786)	(2.441)	(3.095)	(3.875)	
Observations	10,322	10,322	10,322	10,322	10,322	10,322	
List of instruments							
Headcounts	Yes	Yes	-	-	-	-	
Social security	-	-	Yes	Yes	-	-	
spending							
Headcounts ×	***	37					
Governance spending	Yes	Yes	-	-	-	-	
Social Security spendin	g		***	77			
× Governance Spending	- g	-	Yes	Yes	-	-	
Interaction term as	Ma	Voc	No	Voc	Voc	No	
exogenous?	No	Yes	No	Yes	Yes	No	
Governance spending	V	V	V	V	<b>V</b>	NI -	
as exogenous?	Yes	Yes	Yes	Yes	Yes	No	
K-P F-stat for weak	16.77	15.95	10.49	9.047	110.9	20.67	
identification							
Hansen J statistics/C-	-	0.45	-	0.00	3.40	16.26	
statistics (p-value)		[0.50]		[0.98]	[0.17]	[0.00]	
Endogeneity test for	0.450		4.775	-	-	2.518	
Interaction term	[0.50]	-	[0.03]	-	-	[0.12]	
Endogeneity test for		-		-	0.002	1.829	
Governance Spending	-	-	-	-	0.959	[0.18]	

*Note:* Robust standard errors in parentheses, p-values in brackets \*\*\* p<0.01, \*\* p<0.05, \* p<0.1. All procedures for Lewbel's estimations are performed by GMM. We report Kleibergen-Paap Wald F-statistic to account for heteroscedasticity. Overidentification test for all instruments: Hansen J statistics: The joint null hypothesis is that all of the the instruments are valid instruments, i.e., uncorrelated with the error term and that the excluded instruments are correctly excluded from the estimated equation. Tests of endogeneity: Ho: the specified endogenous can be treated as exogenous (Durbin-Wu-Hausman).

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# Online Appendix For

# Does transparency come at the cost of charitable services? Evidence from investigating British charities

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#### 1. Extension of the theoretical model

We extend the theoretical model in the main analysis by allowing the level of unintentional human errors to be affected by the level of governance spending. The argument here is, despite not being established by empirical results in the literature, that a higher level of governance spending would reduce chances of human errors (such as coding errors or mistakes when inputting the numbers). Since this type of errors occurs to specific organisations, we assume that an increased level of governance spending would reduce the variance of the organisation-specific uncertainty  $\eta$  of the intermediate value  $\theta$ .

**Assumption OA1:** For simplicity, we assume that the variance linearly decreases in the level of governance spending  $\eta(g) \sim N(0, \frac{\sigma_{\eta}^2}{1+g})$  and the uncertainty is maximised when the NPO does not spend on governance spending  $\eta(0) \sim N(0, \sigma_{\eta}^2)$  as in the main analysis.

Different from the main analysis, we are not able to derive closed equilibria for the statics of interest. However, we show that the main theoretical predictions of the existence of the thresholds remain.

Indeed, replace the new organisation-specific uncertainty, the new maximisation problem becomes:

$$\max_{w_1} \frac{\rho^2}{\delta} w_1 - \lambda \left[ \frac{(w_1 - c)}{g} + \tau \right] - \frac{\rho^2 w_1^2}{2\delta} - \frac{(w_1 - c)^2}{2g} - c \left[ \frac{w_1 - c}{g} - b^e \right] - \frac{r}{2} \frac{\sigma_\eta^2}{1 + g} w_1^2$$
 (OA1)

Solving the equation (OA1) for  $w_1$ , the new value-based incentive becomes:

$$w_1^* = \frac{\frac{\rho^2}{\delta} - \frac{\lambda}{g}}{\frac{\rho^2}{\delta} + \frac{1}{g} + \frac{r\sigma_\eta^2}{1+g}}$$
(OA2)

Substituting  $w_1^*$  into (13), the optimal amount of misreporting now becomes:

$$b^* = \frac{\beta - \frac{\lambda}{g}}{g\beta + \frac{\Delta g}{1+g} + 1} - \frac{c}{g} + \tau \tag{OA3}$$

where we define  $\beta=rac{
ho^2}{\delta}$  and  $\Delta=r\sigma_\eta^2$  for convenience.

**Proposition OA1:** When  $w_1^* > 0$ , there exists a fixed threshold of the *governance spending*  $\widetilde{g} > 0$  such that:

i. 
$$\frac{\partial b^*}{\partial a^*}\Big|_{\partial a} > 0$$
 if and only if  $g < \widetilde{g}$ 

ii. 
$$\frac{\partial b^*}{\partial a^*}\Big|_{\partial g} < 0$$
 if and only if  $g > \widetilde{g}$ 

*Proof:* The intuition is similar to the main model when the level of governance spending enters the optimal level of misreporting non-monotonically. For a formal proof, we first rewrite:

$$\frac{\partial b^*}{\partial a^*}\Big|_{\partial g} = \frac{\frac{\partial b^*}{\partial g}}{\frac{\partial a^*}{\partial g}}$$
(OA4)

**Because** 

$$\begin{split} a^* &= \frac{\rho}{\delta} w_1 = \frac{\rho}{\delta} \left( \frac{\frac{\rho^2}{\delta} - \frac{\lambda}{g}}{\frac{\rho^2}{\delta} + \frac{1}{g} + \frac{r\sigma_\eta^2}{1+g}} \right) = \frac{\rho}{\delta} \left( \frac{(1+\lambda)\frac{\rho^2}{\delta} + \frac{\lambda r\sigma_\eta^2}{1+g}}{\frac{\rho^2}{\delta} + \frac{1}{g} + \frac{r\sigma_\eta^2}{1+g}} - \lambda \right) \\ &= \frac{\rho}{\delta} \left( \frac{\frac{(1+g)(1+\lambda)\rho^2}{\delta} + \lambda r\sigma_\eta^2 + g\left(\frac{\rho^2}{\delta} + 1\right)}{\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2 + g\left(\frac{\rho^2}{\delta} + 1\right)} - \lambda \right) = \frac{\rho}{\delta} \left( \frac{\frac{(1+\lambda)\rho^2}{\delta} + \lambda r\sigma_\eta^2 + \frac{g(1+\lambda)\rho^2}{\delta}}{\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2 + g\left(\frac{\rho^2}{\delta} + 1\right)} - \lambda \right) \\ &= \frac{\rho}{\delta} \left( \frac{\frac{(1+\lambda)\rho^2}{\delta} + \lambda r\sigma_\eta^2 + \frac{g(1+\lambda)\rho^2}{\delta}}{\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2 + g\left(\frac{\rho^2}{\delta} + 1\right)} - \frac{(1+\lambda)\rho^2}{\rho^2 + \delta} + \frac{(1+\lambda)\rho^2}{\rho^2 + \delta} - \lambda \right) \\ &= \frac{\rho}{\delta} \left( \frac{\frac{(1+\lambda)\rho^2}{\delta} - \frac{(1+\lambda)\rho^2}{\delta} + \frac{(1+\lambda)\rho^2}{\delta}}{\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2 + g\left(\frac{\rho^2}{\delta} + 1\right)} + \frac{(1+\lambda)\rho^2}{\rho^2 + \delta} - \lambda \right) \end{split}$$

Since  $\frac{(1+\lambda)\rho^2}{\delta} < \frac{(1+\lambda)\rho^2}{\rho^2+\delta} (\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2)$  and  $\frac{1}{\frac{\rho^2}{\delta} + 1 + r\sigma_\eta^2 + g(\frac{\rho^2}{\delta} + 1)}$  decreases with g, again we have  $\frac{\partial a^*}{\partial g} > 0, \qquad \forall g \geq 0 \tag{OA5}$ 

From Equation (OA3):

$$b^* = \frac{\beta - \frac{\lambda}{g}}{g\beta + \frac{g\Delta}{1+g} + 1} - \frac{c}{g} + \tau \tag{OA6}$$

Differentiating  $b^*$  with respect to g we have:

$$\frac{\partial b^*}{\partial g} = \left(\frac{\beta - \frac{\lambda}{g}}{g\beta + \frac{g\Delta}{1+g} + 1}\right)' + \frac{c}{g^2}$$

$$= \frac{\frac{-\lambda\Delta}{1+g} + \lambda(\Delta+1) - \Delta\beta g^2 - \frac{\Delta g^2}{(1+g)^2} + \frac{\lambda g}{(1+g)^2} + c\left(g\beta + \frac{g\Delta}{1+g} + 1\right)^2}{g^2 \left(g\beta + \frac{g\Delta}{1+g} + 1\right)^2}$$

$$= \frac{T(g)}{g^2 \left(g\beta + \frac{g\Delta}{1+g} + 1\right)^2}$$

$$\rightarrow \operatorname{sign} \frac{\partial b^*}{\partial g} = \operatorname{sign} T(g) \tag{OA7}$$

We examine sign T(g) with respect to g. Note that from (OA2), for  $w_1^* > 0$ , we must have  $\beta = \frac{\rho^2}{\delta}$  is sufficiently large or  $\lambda$  is sufficiently small.

Notice that:

$$T(0) = \lambda + c > 0 \tag{OA8}$$

$$T(0) = \lambda + c > 0 \tag{OA9}$$

Consider

$$T'(g) = \frac{\lambda \Delta}{(1+g)^2} - 2\lambda \Delta g + \frac{2\Delta g + \lambda - \lambda g}{(1+g)^3} + c(\beta + \frac{\Delta}{(1+g)^2})(\beta g - \frac{\Delta}{1+g} + \Delta + 1)$$
 (OA10)

$$T''(g) = \frac{-2\lambda\Delta}{(1+g)^3} - 2\lambda\Delta - \frac{2\Delta(1-2g)}{(1+g)^4} - \frac{3\lambda(1-g)}{(1+g)^4} + c\beta^2 + \frac{c\beta\Delta}{(1+g)^2} - \frac{3c\Delta^2}{(1+g)^4} - \frac{c\Delta(1+\Delta)}{(1+g)^3}$$
(OA11)

(Assumption OA2) For either a small c (a small probability of being detected) or a large  $\Delta$  (that is the NPO is highly risk-averse, which is reasonable for the non-profit distribution assumption), we have  $T^{''}(g) < 0$  or  $T^{'}(g)$  decreases in g and has no more than one root for  $g \geq \frac{\lambda}{\beta}$ . Using the L'Hopistal's Rule, we have  $\lim_{g \to +\infty} T'(g) = -2\lambda \Delta \lim_{g \to +\infty} g + c(c+\lambda)\beta \lim_{g \to +\infty} g < 0$  (from Assumption OA2. As such, there must exist a unique root  $g_T$  of  $T^{'}(g)$ .

Because  $T^{'}(g)$  decreases with  $g, T^{'}(g) > 0$  for  $g \in (0, g_T]$  and  $T^{'}(g) < 0$  for  $g \in (g_T, +\infty)$  or  $g_T$  is a local maximum of T(g). Since T(0) > 0 we must have  $T(g_T) > T(0) > 0$ . Again, using the L'Hospital's rule and consider the limit of T(g):

$$\lim_{g \to +\infty} T(g) = -\beta(\Delta - c) \lim_{g \to +\infty} g^2 < 0$$

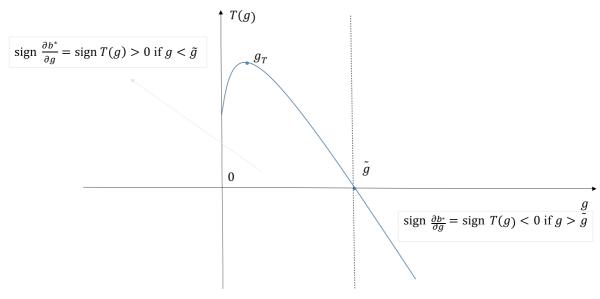
That is, there exists a unique root of T(g) such that  $\widetilde{g} \in (g_T, +\infty)$ . To save space, we provide a graphical proof for ease of interpretation. Figure OA1 shows that, given  $g \ge 0$  sign T(g) < 0 if and only if  $g \ge \widetilde{g}$  and sign T(g) > 0 iff  $g < \widetilde{g}$ .

Following (OA7), sign  $\frac{\partial b^*}{\partial g} < 0$  if and only if  $g \ge \widetilde{g}$  and sign  $\frac{\partial b^*}{\partial g} > 0$  if and only if  $g < \widetilde{g}$ .

Combining with (OA5), 
$$\frac{\partial b^*}{\partial a^*} \Big| \partial g = \frac{\frac{\partial b^*}{\partial g}}{\frac{\partial a^*}{\partial g}} < 0$$
 if and only if  $g \geq \widetilde{g}$  and  $\frac{\partial b^*}{\partial a^*} \Big| \partial g > 0$  if and only if  $g < \widetilde{g}$ .

The proof completes; however, we cannot derive the closed form of the equilibrium and we must introduce Assumption OA2 (which is reasonable in the non-profit context).

**Figure 0A4.** How sign  $\frac{\partial b^*}{\partial g}$  and sign T(g) behave when g varies in  $(0, +\infty)$ .



*Note.* The smooth line is for illustration only. The left-hand (right-hand) side  $\tilde{g}$  represents the case when T(g) is negative (positive, respectively). *Source*: Authors' own illustration.