



University of
Nottingham

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University of
Nottingham
Students' Union

Personal safety guide



Nottingham

City Council



NOTTINGHAMSHIRE
POLICE
PROUD TO SERVE

Personal safety guide

Welcome to the University of Nottingham

Starting university can bring some significant changes - making new friends, studying in a new city, going out to new places and living independently for the first time.

Nottingham is one of the most vibrant cities in the UK and has been ranked 6th best city in the UK for students. It's generally a safe place to live and study, but just like any other city, it's important to be aware of potential risks and know how to help prevent them.

Whether this is your first time living independently or you've been in Nottingham for a while, we want to make sure you can safely enjoy your time here. This booklet will offer some important advice and guidance on how to ensure that you protect yourself and your property so you can make the most of your time as a student here.

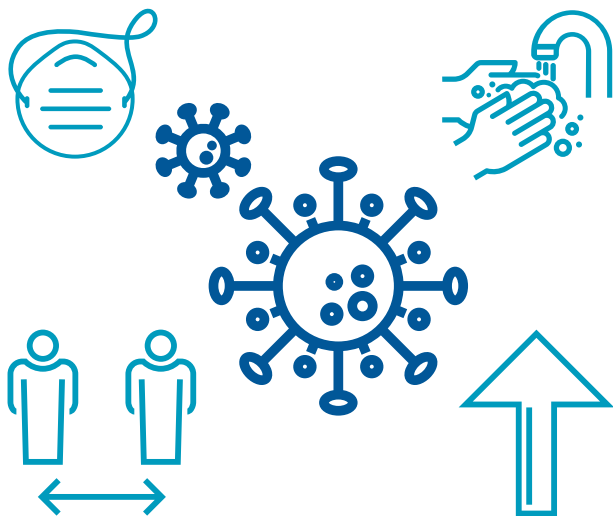


Coronavirus safety

We are complying with government guidelines to make sure that our campuses are as safe as possible. Please follow government advice and look out for signs around campus offering safety and hygiene protocols. It helps us all to keep our community safe.

The situation is changing rapidly, but you'll find all of the latest information and advice on our coronavirus webpages at:

nottingham.ac.uk/coronavirus



Personal safety

The City of Nottingham has held Purple Flag status since 2010, which indicates that Nottingham is one of the best and safest places for a night out in the UK. We work closely with Nottinghamshire Police to ensure your time here is safe but a lot of crime is opportunistic so it's important to be aware when you're out and about.

Top tips:

- Keep cash and valuables out of sight – use inside pockets and zipped bags
- Out for the night? Talk to your friends about where you're going and who with
- Only use licensed taxis – text: **UNICAB** to **80818** for a fixed price list
- Walking home? Stay in your group and stick to well-lit main streets

For more tips and information, visit:

nottingham.ac.uk/personalsafety



Burglary prevention

Student residences – whether on or off campus – tend to include more valuables than the average home, with most students owning multiple devices. They are therefore a tempting prospect but over half of burglaries are through unsecured doors or windows. Don't make it easy for opportunists.

Top tips:

- Keep windows, doors and all gates locked, even if you are home
- Keep curtains closed when you're out and use timer switches to make it look like someone is home
- Keep valuables out of sight of windows, especially in ground floor rooms
- Get to know your neighbours so that you can look out for each other
- Register your property for free on the **Immobilise** database

For more tips and information, visit:

nottingham.ac.uk/burglaryprevention



Cycle safety

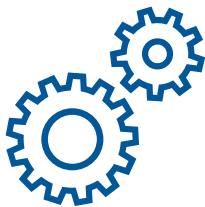
Bikes are often targeted by thieves because they are left poorly secured or not secured at all. It only takes a few seconds to steal an unsecured bike. There are measures you can take to increase the chance of your bike being returned to you if it is stolen.

Top tips:

- Use a D-lock and make sure the frame and a wheel is secured
- Make use of access controlled bike stores when on campus
- Lock your bike in a busy, well-lit place, in view of people or CCTV cameras
- Take easily removable bike parts like lights, seats and wheels with you, so no one else does
- Photograph your bike and record its details at www.bikeregister.com

For more tips and information, visit:

nottingham.ac.uk/cycleandvehiclesafety



Vehicle safety

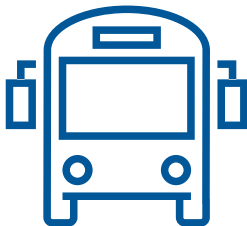
Parking on campus and in the local community is extremely limited and we advise that you do not bring your car to University with you. Student discounts are available for the city's award-winning bus and tram network, and the University operates a free hopper bus between campuses. If you feel that bringing your vehicle with you is your only option, bear the following in mind.

Top tips:

- Park your vehicle in a well-lit area overlooked by houses and ideally a CCTV camera
- Remove all valuables including laptops, sat navs and documents containing personal information
- Use a mechanical immobiliser, such as a steering lock

For more tips and information, visit:

nottingham.ac.uk/cycleandvehiclesafety



Staying safe online

We use the Internet every day and usually do so without even thinking about it. However, it's important to keep yourself, your data, and the data of the organisation safe while using your devices online.

Top tips:

- Don't assume public WiFi hotspots are secure and never use them to do anything confidential like checking email or making payments
- Think about the source before you click a link – do you know and trust them?
- Never give your PIN or passwords over the phone - your bank or the police would never ask for these
- 'Your celebrity name is your first pet's name and your mother's maiden name' – think before joining these threads as they're often designed to mine your data

For more tips and information, visit:

nottingham.ac.uk/onlinesafety



Harassment and hate crime

Harassment is any type of unwanted behaviour that you find offensive, intimidating or humiliating. It can happen online or in person and might consist of words, gestures, jokes, images or physical abuse. It can – but does not have to be – related to other types of discrimination such as age, disability, gender, race, religion, sex or sexual orientation.

Harassment in any form is not tolerated at the University of Nottingham. There is also no tolerance for hate on our campuses. We strongly encourage you to report harassment and hate crime so that we can help keep you and the rest of our community safe. All reports will be handled in confidence.

Report harassment:

nottingham.ac.uk/reportheharassment

No place for hate - information and guidance:

nottingham.ac.uk/noplaceforhate



International students

As an international student it's a good idea to take extra caution when it comes to your personal safety and your possessions, as criminals often target those who appear unfamiliar with an area. Remember that the Police in the UK are friendly and approachable, and have a duty to protect everyone. It's worth familiarising yourself with British law so that you are aware of the differences between your home country.

Top tips:

- Beware of 'scam' phone calls from numbers you don't recognise requesting personal information and/or money. Never make a payment to anyone you don't know. The UK Home Office and your UK bank will never contact you in this way
- Don't carry large amounts of cash on you – £50 is the most you'll realistically need
- In an emergency dial 999 from any phone and ask for the Police; 101 if it's not an emergency but you require Police assistance
- Keep the telephone number of the university's security department handy, in case you need to call for help
- Police officers and Community Protection officers can often be seen walking the streets. If you feel unsafe, approach them – they are there to help

For more tips and information, visit:

nottingham.ac.uk/citysafety

Other useful resources

Victim Care – Provides free and confidential support to victims of crime.

nottsvictimcare.org.uk

Crimestoppers – A charity which allows anonymous reporting of criminals or crimes.

crimestoppers-uk.org

Immobilise Crime (bike and property register) –

The UK's, Police-approved, national property and bicycle registration scheme. Includes property and bicycle marking and what to do if your property is stolen.

immobilise.com

Safer Housing – For general concerns about house security and rogue landlords.

Nottingham: bit.ly/2LRx6CA

Beeston: broxtowe.gov.uk/for-you/housing/private-sector-housing

Kegworth: nwleics.gov.uk/pages/private_tenants_advice_and_support

Safer taxi scheme – DG taxis and UoNSU have joined forces for a safe cab ride home. For a fixed price list or the emergency taxi scheme.

Text: **UNICAB** to **80818** or call: **0115 950 0500**

Nottingham Night Owls – Student volunteers patrol the city on Wednesday and Thursday nights during term time, assisting in getting students safely home.

nottinghamnightowls@outlook.com

facebook.com/notts.nightowls

Nottingham is a friendly city and our campuses are safe places, but always be aware of your surroundings.

For more tips and information, visit:

nottingham.ac.uk/citysafety

Urgent contacts

Off-campus emergencies:

Call **999** if a crime is in progress or someone is in immediate danger

Off-campus non-emergencies:

Call **101** to report crimes that are not an emergency

University Security:

0115 951 8888 (emergencies only)

0115 951 3013 (24-hour security control)

security@nottingham.ac.uk

Off Campus Student Affairs:

offcampus@nottingham.ac.uk

nottingham.ac.uk/yourcommunity

Students' Union Advice:

0115 846 8730

suadvice@nottingham.ac.uk

su.nottingham.ac.uk/advice