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# CommUnity

Supporting positive neighbourhoods  
and tackling issues in the community



Nottingham  
City Council



NOTTINGHAMSHIRE  
**POLICE**  
PROUD TO SERVE



University of  
Nottingham  
Students' Union



## Supporting positive neighbourhoods and tackling issues in the community

Many students are living away from their family home for the first time and are naturally exploring their newfound independence. The University of Nottingham, along with our Students' Union, is committed to supporting students who live off-campus.

The majority of our students are good citizens who positively contribute to the area in which they live, work and study. However, we recognise that a minority can participate in anti-social behaviour which may include noise, disruptive gatherings and waste or recycling issues.

The University takes the concerns of local residents seriously and as a result has worked with Nottingham City Council and Nottinghamshire Police to produce this guide. Outlined are the high expectations we set for our students through our Code of Discipline and the enforcement measures in place to tackle anti-social behaviour. It is also a handy reference on how to report problems to the relevant authorities.

## No house parties



### 1. Code of discipline for students

We have high expectations of our students who must sign up and agree to abide by our Code of Discipline for Students. These conditions apply to on and off-campus community settings. The Off-Campus Student Affairs department is a dedicated team that supports students living off-campus and responds to allegations of misconduct. The University of Nottingham uses our Code of Discipline for Students to challenge students and hold them to account for their behaviour.

### 2. Student volunteers

Through our Students' Union we offer volunteering opportunities that enable students to participate in their communities, develop a sense of belonging and love for their city while gaining experiences important to their future as valued employees. More than 3,000 University of Nottingham students give up their time to good causes in Nottingham every year through a range of volunteering activities.

As of March, this academic year (20/21), our students and student groups have already raised £212,000 for charity, despite the challenges of fundraising during a pandemic. Several hundred students graduated early to work or volunteer in Nottingham's hospitals and healthcare settings to help tackle the Covid-19 pandemic.



### 3. Tackling antisocial behaviour

Anti-social behaviour such as waste and recycling neglect, late and loud house parties, disruptive gatherings on the street or in gardens is not acceptable and we take it very seriously. We have robust policies and practices for addressing incidents of student-related anti-social behaviour. Sanctions may include:

- Formal warnings
- Workshop attendances
- Monetary fines
- Suspensions
- Expulsions

### 4. Ongoing education and support

Students who have been involved in community misconduct attend educational workshops to help them understand the effects of noise nuisance behaviour from a victim's perspective. Developed in collaboration with local residents and Nottinghamshire Victim Care, they demonstrate the importance of modifying future behaviour so not to cause distress to neighbours or the wider community. Students involved in disciplinary matters receive support and guidance through Student Support Services and the Students' Union.

### 5. Supporting local services

Working in partnership with Nottingham City Council, Nottinghamshire Police and our Students' Union allows us to make changes, tackle issues and support the development of positive communities. At the University of Nottingham we:

- Commit £30,000 each year to support Nottingham City Council Community Protection Services (£50,000 in 2020/21 – see page 6)
- Attend regular partnership meetings with the City Council, Nottinghamshire Police and Nottingham Trent University
- Run educational workshops in partnership with Nottinghamshire Victim Care for students who have been involved in community misconduct
- Engage in monthly Neighbourhood Action Team meetings
- Attend City Crime and Drugs Partnership meetings
- Participate in ward walks with local Councillors
- Sit on the City Centre Management Group
- Liaise closely and regularly with representatives from Residents' Associations

## Community Protection Service

**Community Protection is a unique Nottingham City Council service set up to tackle anti-social behaviour and environmental crime across all of Nottingham's communities. The Community Protection Service works in close partnership with Nottinghamshire Police and provides the following:**

- 80 local Community Protection Officers (CPOs) work across the city – providing a visible and friendly fast response to neighbourhood issues
- Support for vulnerable people in distress or at threat of harm and ensuring they are safe
- A network of specialist departments including Environmental Health and Trading Standards
- Reporting and enforcement of anti-social behaviour including failure of landlords to deal with rubbish
- Enforcement of Public Spaces Protection Orders, for example to prevent drinking alcohol in public spaces
- Support for the safety of students in our city
- On the spot fines for a range of environmental offences including littering, fly-tipping, fly-posting and dog fouling
- Additional out of hours operations thanks to additional funding from the University of Nottingham



# Stay at home

## Covid-19

Many of our students are playing an active role in supporting their communities during the pandemic, and in cases such as our medical and nursing students have been working on the frontline in healthcare settings across the city to help protect the people of Nottingham.

The University continues to work with our students during this challenging time to highlight the crucial role they have to play in following current Covid-19 regulations, including remaining safely within their designated households. Whenever we have evidence of a breach of the guidelines, we support robust action by Nottinghamshire Police and take instances of those flouting the rules extremely seriously. Under our own Code of Discipline for Students we take immediate action, where fines, suspension and exclusion – in addition to fines handed out by the Police – are potential outcomes.

Police are responsible for dealing with breaches of Covid-19 regulations in the first instance and they should be reported by calling 101.

In 2020/21, the University invested an additional £20,000 into the local Community Protection Service to increase the number and regularity of patrols in Lenton to help support local communities while Covid-19 regulations are in force and during UK lockdowns. This has included welfare visits for students that may be experiencing loneliness as a result of self-isolation.

During the pandemic, in place of the anti-social behaviour workshops usually delivered with Victim Care for community misconduct, the University's School of Health Sciences has developed a Covid-19 Impact Awareness Course for Covid-19 breaches, which explores the potentially life-threatening consequences of breaking the rules.

## How to report anti-social behaviour, incidents and issues

- 1 Call the Police non-emergency number 101
- 2 Listen to all options carefully
- 3 Explain your issue in as much detail as possible
- 4 Ask if resource is available to attend, such as an overtime CPO
- 5 Ask for an incident number and record this

### What happens next?

Police or CPOs respond to the incident **OR** CPOs follow up your call the next day and investigate.



# What actions can CPOs take?

CPOs follow the Anti-Social Behaviour, Crime and Policing Act 2014 and may take the following actions in response to a reported incident.

Action by Community Protection Officer	Outcome
Attend or retrospectively investigate the reported incident, de-escalate and/or issue safety advice	Anti-social incident is resolved and behaviour stopped.
Community Protection Notice Warning (CPNW)	A warning to desist any specified behaviour. A breach of this escalates to a Notice (below).
Community Protection Notice (CPN)	A legal requirement to stop doing any specified behaviour within a detailed time frame (immediate effect). Failure to comply with a CPN is a summary offence carrying a maximum penalty on conviction of fine up to £2,500.
Fixed Penalty Notice (FPN)	CPOs may issue a Fixed Penalty Notice (max £100) conferring immunity from prosecution for that offence if paid within 14 days.

**Note:** CPOs take action against all those responsible for anti-social behaviour including, but not limited to, students.

## Useful contacts

### Nottinghamshire Police

 999 in an emergency or 101

### Community Protection

 0115 915 20 20 (office hours) or 101

 [nottinghamcity.gov.uk](https://nottinghamcity.gov.uk) and select 'report a problem'

### City Council HMO team

 [hmo@nottinghamcity.gov.uk](mailto:hmo@nottinghamcity.gov.uk)

### University of Nottingham Off Campus Student Affairs

 [offcampus@nottingham.ac.uk](mailto:offcampus@nottingham.ac.uk)

 0115 74 87412

 [nottingham.ac.uk/yourcommunity](https://nottingham.ac.uk/yourcommunity)

### University of Nottingham Students' Union

 [su.nottingham.ac.uk](https://su.nottingham.ac.uk)

### Nottingham Trent University Student Community Liaison

 [communityliaison@ntu.ac.uk](mailto:communityliaison@ntu.ac.uk)

 0115 848 4256

### Nottingham Trent University Students' Union

 [trentstudents.org](https://trentstudents.org)