

Welcome back to Nottingham

Your handy Students'
Union guide to living
in the community



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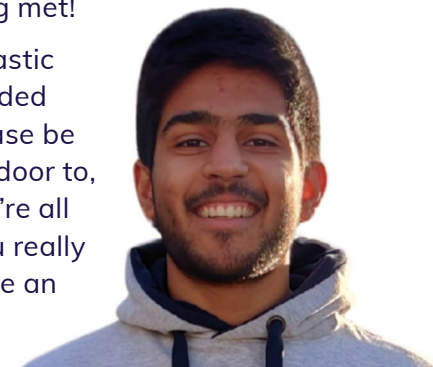


Welcome from your Community Officer

Hiya! I'm Muhammad Ali, and I'm your Community Officer for the next academic year 2021-22!

My job involves working with the University, City Council, Police and the SU to make sure you have the best year possible while living out in Nottingham! I'll be your voice on issues such as safety, transport, housing and much more! In particular, I'll be cracking down on substandard landlords and lettings agencies, so please check out your rights as a renter – and get in touch with me, or the SU advice team, if these are ever not being met!

Living out in the community can be a fantastic experience but does come with a bit of added responsibility to those around you! So please be the kind of person you'd want to live next door to, respect public spaces and remember – we're all part of this wonderful community, and you really do get out what you put in! I hope you have an AMAZING year!



Introduction

You are now part of a **mixed community of people** which brings about certain roles and responsibilities that are very different to living in halls of residence.

We've put together this guide to **help support you** during your time living in the community with lots of advice on how to be a **good neighbour, get involved and make a positive impact** on your local area.

Nottingham is a brilliant place to live, work and study and we want you to **make the most of your time** whilst you're in this great city.

Hello! We are your Students' Union

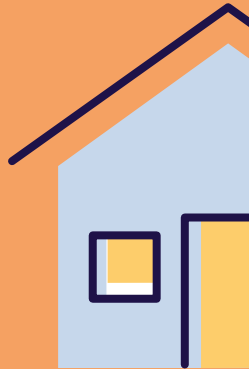
We're an independent, student-led organisation that represents your needs, protects your rights and makes sure your voice is heard. Led by a team of elected SU Officers, we're a vibrant community 34,000 strong, made up of undergraduate and postgraduate students, SU staff and volunteers. And you're automatically a member when you join the University of Nottingham.

Visit our website to find out more su.nottingham.ac.uk



Your role as a housemate

Sharing a house with your friends is something you'll always remember from your time at University – and as a housemate, you'll play a role in making sure shared living is a fantastic experience.



Here are some **day-to-day** practicalities to help you have the best time:

Create a rota. As soon as everyone has moved in, create a rota of all the chores and tasks the whole household will have responsibility for. Whether that's washing up, cleaning the bathroom or putting the bins and recycling out, decide as a group who does what and when. And when something isn't quite right, avoid passive aggressive notes and revenge tactics; it's super important to talk to each other!

Spend time together. Organise something social that involves everyone in the house – maybe a movie night or making homemade pizzas together.

SU Advice says: Have a chat with your housemates about visitors and acceptable noise levels. It's good to talk this through early on to make sure you all agree on house rules.



Your role as a neighbour

Even if you live in an area that's home to lots of other students, you are still part of a mixed and diverse community with many long-term residents living there too. As a good neighbour, you can look out for each other, get to know new people and feel more at home where you live. Please respect those that live around you with different lifestyles and in particular be conscious and considerate about late night noise.

Things you could do:

Say hello! Even if you live in an area that's home to lots of other students you are still part of a mixed community with many long-term residents.

Ordering a taxi? Remember to ask the driver not to sound their horn when they arrive as it can disturb your neighbours. And wait inside for the taxi to arrive to avoid noisy gatherings on your doorstep.

Heading out for the night? Be considerate of sleeping residents and keep the noise down as you walk into town and head home at the end of the night.

Going out with alcohol? It is an offence to drink alcohol on the streets of Nottingham. Don't let your drink get poured down the drain, leave it at home!

Using parks and open spaces? Nottingham has a number of beautiful parks and green spaces, enjoyed by all members of the community. Help keep them looking clean and green by using them responsibly and taking any litter home with you.



Your role as a member of the community

When you live in Nottingham and the surrounding area, you're part of a vibrant community. As well as being an ambassador for the University, you're now a citizen of Nottingham. There's loads to love about living here, and there's plenty you can do to get involved and make Nottingham a city we can all be proud to live in.

Want to have your say in how your city is run?

Remember to register to vote:

[gov.uk/register-to-vote](https://www.gov.uk/register-to-vote)



PACK FOR GOOD



MAKE PACKING EASIER BY DONATING UNWANTED STUFF



©British Heart Foundation, a registered charity in England & Wales (225971) and Scotland (SC039426)

“Hello” from your Community Protection team for Lenton, Dunkirk, Radford and Wollaton

Nottingham is a great place to live, work and study. There is always so much to see and do. Nottingham appreciates the vast contribution students make in ensuring the city is a vibrant, youthful and fun place to be with a fantastic arts, music and theatre scene.

Students, as all residents of Nottingham, have a responsibility to respect their city. So whilst enjoying all that Nottingham has to offer please avoid:

- **Making lots of noise in your neighbourhood.** Please be considerate when arriving home from a night out – many of your neighbours will be up early for work or could have young children. Even closing the taxi door gently after a night out helps!
- **Making a mess.** Always throw your rubbish in bins and recycle where possible. Please put recyclable items separate in your recycling bin and not in plastic bags. Please bring in your bin as soon as possible after it has been emptied.
- **Parking inconsiderately.** Do not block any driveways or garages or park on the pavement (this makes things difficult for people using wheelchairs or pushchairs). Make sure you display a parking permit if you need one in your area.
- **Loud or late house parties.** These can cause an enormous amount of distress and inconvenience to neighbours living nearby. They prevent fellow students from studying and revising.

Please report neighbourhood anti-social behaviour (ASB) issues to the Police non-emergency number **101**



Tom Lynk, Senior CPO on patrol with UoN Registrar, Dr Paul Greatrix



SU Advice: top tips

Follow SU Advice's top tips to keep your home clean, tidy and comfortable.



1 Try to keep the house clean. Think about drawing up a cleaning rota - it's a good way to prevent squabbles with your housemates!



2 Make sure you heat and air the house properly.



3 Check smoke alarm batteries every week and change lightbulbs when you need to.



4 Be careful what you put down your sink and toilet!



5 Check if you have responsibility for maintaining the garden, as some contracts specify that you do.

Want to take a look at the full Moving In Guide?

su.nottingham.ac.uk/advice/housing-advice/moving-in

Please be considerate to those of us who have to be up early for work. A good night's sleep allows us to do the best job possible.

“Hello, neighbour!”

Find out about off-campus living:

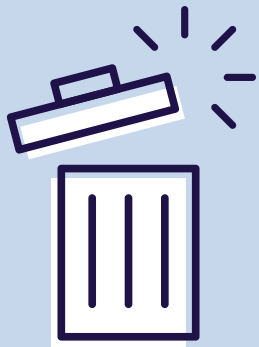


nottingham.ac.uk/yourcommunity



@JoN_Off_Campus

Binformation and recycling



- Keep on top of your waste and avoid a fine
- Sign up for email bin alerts so you don't miss collection day
- Take your bins off the street as soon as they've been emptied
- Support the environment by recycling as much as possible

Find all the information you need at:

- nottingham.ac.uk/go/recycling
- nottingham.ac.uk/go/generalwaste



Nottingham City Council Supporting students



Nottingham City Council is your local authority and as a citizen of Nottingham you have access to a whole host of information and services.

- Bin collections
- Report a problem such as a fly tip
- Private landlords and tenants
- Safer housing team
- Student parking permits
- Community protection
- Report antisocial behaviour
- Your local councillors
- Local events



To access all this information

Visit nottinghamcity.gov.uk and twitter.com/mynottingham for the latest news and events

“PLEASE, NO MORE BAGS”

Improving recycling in
the City of Nottingham.

Don't bag your recyclables

Items need to be clean, dry and loose

Find out more about our new campaign
to prevent recycle bin contamination
in certain wards of Nottingham

nottingham.ac.uk/go/recycling

Volunteering and Fundraising

Volunteering and fundraising at the University of Nottingham Students' Union are led by Karnival, UoN's student-led raise and give (RAG) service.

Through Karnival's fundraising work, they support charities locally, nationally and internationally. Running events for our students to enjoy and supporting diverse causes. They also run challenges, such as the London2Paris cycle, skydiving or the Kilimanjaro base-camp trek.

Through their volunteering work, Karnival's 'Kontakt' service provides and publicises opportunities for students to give back to their local community. Whether it be on a one-off basis or through a longer-term commitment.

Karnival also recruits Karnival reps to help put on events, or help with their fundraising or volunteering sections.

It's easy to get started, just simply get in touch with Karnival using the details below and they can help you.

Get in touch

Email: karni@uonsu.com

Facebook: @NottsKarni

Twitter: @NottsKarni

Instagram: @nottinghamkarnival



Your Students' Union Advice team

Students' Union Advice provide free, impartial advice and information to all University of Nottingham students.

Independent of the University, the Advice team is made up of permanent members of Students' Union staff and our service is completely confidential.

We provide information and advice on a wide range of issues affecting students such as:

Housing advice – house hunting, contracts, deposits, issues with landlords, disrepair, disputes with housemates etc

Money advice – funding, debt, budgeting, benefits and tax credits etc

Course advice – extenuating circumstances, academic appeals, complaints, student code of discipline etc



Get in touch

E: suadvice@nottingham.ac.uk

T: 0115 846 8730

Office: C floor, Portland Building, University Park

You can find out more information about our service at su.nottingham.ac.uk/advice

Off campus student affairs

Many of you choose to move off campus during your time at University. We have lots of information, advice and guidance available to support you when you become a member of your local community. This includes guidance on what it takes to manage your private home, advice on being a good neighbour and ambassador for the University, as well as important information on crime prevention and safety.

Our team are here to help you make the most of living in your local community. Visit nottingham.ac.uk/yourcommunity to find out more.

Reporting Issues

The University expects students to act in accordance with the **University Code of Conduct** and to be ambassadors for the University. If you find an occasion where this isn't being observed please contact us via our helpline. This 24-hour helpline offers you and local residents the opportunity to let the University know about any issues of concern you may have. Please leave a message about anything from noisy neighbours to uncollected rubbish.

Messages are quickly dealt with, but this isn't an emergency helpline. Call **0115 846 8666** or email offcampus@nottingham.ac.uk



Stay safe together

Stick together to enjoy a safe night out.
Don't leave your friends.

University of Nottingham
UK | CHINA | MALAYSIA

University of Nottingham Students' Union

Nottingham City Council

NOTTINGHAMSHIRE POLICE
PROUD TO SERVE

Outsmart the opportunists

Keep your stuff safe, whether you're at home, out for the evening or on holiday.



Student safety tips from Notts Fire

Don't silence your smoke alarms:

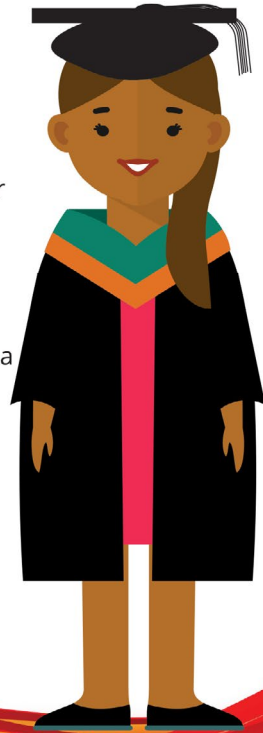
- Never remove batteries or cover up smoke alarms.
- Speak to the building maintenance team if alarms are not working or others tamper with them.

Cooking up a storm:

- Never leave cooking unattended.
- Avoid cooking after a night out and after drinking alcohol as this can impair your senses and movement.

Show fire the door:

- Remember that fire doors are there for a reason.
- Never prop fire doors open.
- Never remove a fire extinguisher to use as a door stop.



To find out more, visit our student safety page on our website, under 'Your Safety.'

www.notts-fire.gov.uk



Sustainable travel

Nottingham has great public transport links with a fantastic bus and tram network so there's no need to bring your car. Parking is extremely limited for residents in Nottingham and on our campuses. If you do have to bring your car to university, you may need to buy a parking permit.

Taxi

Sometimes a taxi is the best option.

We've joined forces with **UNICAB** to bring you the Safer Taxi Scheme so that you'll always be able to get home safely.

Text UNICAB TO 80818 or call +44 (0) 1159 500 500

to use a **fixed price list** or the **emergency taxi** scheme.

For more information visit <https://unicab.app>

The UNICAB scheme is subject to change so please check the SU website for up-to-date information.

E-Scooters

Zero-emission e-scooters are available for hire in Nottingham. They're a great way to get around the city, but make sure you know how to use them safely to avoid potential penalties and to keep yourself and others safe. You need at least a provisional driving licence to use the scooters and should take similar care as you would driving or riding a bike. Rules of use are to ride sober, park sensibly, stick to roads and cycle paths and wear a helmet.

**Buy before
you board.**

**No tram ticket?
That's a £50 fine.**



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Jake Osborne

Safety and security

- Want to know what's happening in your local area? Sign up for Police Neighbourhood Alerts: nottinghamshire.police.uk/alert
- Register your valuables for free with [Immobilise.com](https://www.immobilise.com)
- SU Advice top tip: **Keep the property secure** – use the window locks and burglar alarm (if you have one) and keep your front door locked as much as possible
- If everyone is hanging out in the top floor bedrooms, make sure you lock the front door
- Don't leave laptops, phones, keys or other valuables in reach or view of an open window
- Make sure you have contents insurance for your possessions

Find lots of safety and security advice at:
nottingham.ac.uk/go/citysecurity

Welcome from Notts Police

Hi, I'm Neighbourhood Policing Inspector Amy English and I cover Lenton, Radford, Arboretum, Hyson Green, the Park and some areas of Wollaton.

First and foremost, we want you to enjoy your time in Nottingham. We know how exciting university is and how good it feels to have some responsibility and independence. With that in mind, I would ask that you respect the local residents who live alongside you and treat them as you would your own neighbours at home.

I hope that during your time here you never need to call us and we are pleased that Nottingham's crime rate has consistently fallen in recent years, however, if you are ever in a position where you need police support, you can contact us via the usual channels on **101** or **999** in an emergency.

Love your stuff



“51% of all burglaries in areas where students choose to live are through unlocked doors or open and insecure windows”
Nottinghamshire Police 2019

Don't become a statistic

Check your doors and windows are locked when you go out or go to bed.

Register your valuables for free at the national property register:
[immobilise.com](https://www.immobilise.com)



Follow us:

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Facebook: @UofNSU

Instagram: @uonsu

Created in Partnership with: **The University of Nottingham**



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