

Paying for Other Fees in MyNottingham (mynottingham.nottingham.ac.uk)

Introduction

This is a technical user guide designed to show you how to make a payment for any fee other than tuition fees or accommodation fees in MyNottingham (<u>mynottingham.nottingham.ac.uk</u>).

This guide does not detail how much you should pay, this information can be found on the University of Nottingham website; links to this are included below.

Information about accommodation: nottingham.ac.uk/accommodation

Information about paying accommodation fees, due dates, and amounts: nottingham.ac.uk/go/accommodation-fees

Information about tuition fees: nottingham.ac.uk/fees

Paying for other fees

This section of the guide details how to pay for something that is not a **tuition** charge or **accommodation** charge. This is known as a **miscellaneous** charge in MyNottingham (<u>mynottingham.nottingham.ac.uk</u>); an example of a miscellaneous charge would be an application fee.

1. Once logged in, click on the 'Finance' hexagon

Interview of Nottingham	MyNottinghar	A Home ▲ George Help Sign Out
Course	Finance	s Events Applications
No Actions pending		Manage Documents
To-do list		v
No Notifications received in the pas	st 7 days	~
Online Course Enrolment is now open for th your course	ne forthcoming academic year. Please <u>click here</u>	<u>e</u> to select

2. The Finance Information page is displayed. Click 'Pay amount due':

The University of Nottingham		N	/lyNot	tingham	۱	👫 Home 🐣 Ge Out	orge H	elp Sign
	Course	Finance	Support	Placements	5 Events	Applications		
Sinance Finance Finance Information		-	-			Funding		
UK students: A small number of tuition fee being displayed incorr confusion caused by this - we ar resolve them. If you are affected payment, you can do so using th	students are experi ectly in MyNottingha e aware of the issue by this problem and e tuition fee amount	encing issues w am. Apologies fo es and are worki I you wish to ma t quoted in your	ith their r the ng to ike a offer letter.	Account histo Pay amount d Enrol in payme	ry ue	Funding Source Student Loans Company	Disbursement Date 04 May 2020	Amount £ 4625.00
If you have received a tuition fee covered by a loan through Stude sponsor, these payments will be weeks.	scholarship, and/or nt Finance England reflected on your ac	your tuition fees or through a rea count over the r	s are cognised next few	plan Manage ban details	k	Student Loans Company Student Loans Company	13 Jan 2020 23 Sep 2019	£ 2312.50 £ 2312.50

3. If there are charges on your account, the total amount owed will be displayed here:

Account Inquiry Ele	ectronic Payments/Purchases	Account Services
make a payment	purchase items	payment profile
Select Campus to Pay Please select the Campus charges you	Choose a Payment Type wish to pay.	▼
General Online Payments: Payment	ts will settle any type of charg	Je
select UNUK1 Unive	ersity of Nottingham, UK	£ 4,276.06

4. If you click the 'Select' button at this point, without selecting a Payment Type, the payment type will default to General. This will allow you to settle any charge that falls into the 'miscellaneous' category. You can also click on the 'Choose a Payment Type' drop-down and select 'UK General' but this is not necessary - just double-check the red text ('General Online Payments: Payments will settle any type of charge') before proceeding to click 'Select':

Select Campus to Pay Please select the Campus charges you w	Choose a Payment Type ish to pay.	UK General 🔻	
General Online Payments: Payments	will settle any type of charge]	
select JNUK1 Univers	ity of Nottingham, UK	£ 4,276.06	

5. This screen will list **all** of the charges on your account, including any miscellaneous charges:

	Dian Desertation	The	Outstanding	Payment
Item Description	Plan Description	Item Term	Charges	Amount
Cripps Hall		2019 Academic Year	2,250.13	
Cripps Hall		2019 Academic Year	1,301.28	
Library - Lost Item		2019 Academic Year	174.65	
Disciplinary Fine		2019 Academic Year	300.00	
Accommodation Reservation Fee		2020 Academic Year	250.00	
			0.00	
Total			4,276.06	

If you want to pay for a specific miscellaneous charge, it is important to type the amount you want to pay against the correct charge line in the table, as above.

You can choose to pay an amount under 'General' without targeting a specific type of charge, and it will target that payment to the charges on the record due soonest first. If more than one charge has the same due date, it will then settle charges in the hierarchy of tuition, accommodation, then miscellaneous charges.

Example:

In the screenshot below, £2,000 has been entered on the blank line under the 'General' payment type:

General Online Payments: Payme	ents will settle any type	e of charge		
Item Description	Plan Description	Item Term	Outstanding Charges	Payment Amount
Cripps Hall		2019 Academic Year	2,250.13	
Cripps Hall		2019 Academic Year	1,301.28	
Library - Lost Item		2019 Academic Year	174.65	
Disciplinary Fine		2019 Academic Year	300.00	
Accommodation Reservation Fee		2020 Academic Year	250.00	
			0.00	2000
Total			4,276.06	

This will firstly pay off the 'Library – Lost Item' charge with a due date of 12/12/2019, and will then partially pay the Cripps Hall charge with a due date of 20/01/2020.

Details by Charge	Find View All	First 🖾 1-7	of 7 🍱 Last
Charge	Due Date	Term	Amount
Library - Lost Item	12/12/2019	2019 Academic Year	174.65
Cripps Hall	20/01/2020	2019 Academic Year	2,250.13
Cripps Hall	11/05/2020	2019 Academic Year	1,301.28
Accommodation Reservation Fee	29/06/2020	2020 Academic Year	250.00
Disciplinary Fine	01/07/2020	2019 Academic Year	300.00

To find out the due dates of different charges, please refer to the '<u>Checking</u> <u>Charges and Due Dates'</u> User Guide.

If you wish to pay a miscellaneous charge but the charge isn't on your account yet **and** you have tuition/accommodation charges, if you make a payment it will target these first. Try again at a later date as it may be that the charge hasn't been applied to your account yet. Alternatively, <u>contact your</u>

student service centre or the relevant team responsible for the miscellaneous charge to query when it will be added to your account.

6. Check the 'Item Description' and enter the amount you wish to pay into the 'Payment Amount' field next to the relevant charge line(s) for the miscellaneous charges. You can pay for multiple charges at once:

Item Description	Plan Description	Item Term	Outstanding Charges	Payment Amount
Cripps Hall		2019 Academic Year	2,250.13	
Cripps Hall		2019 Academic Year	1,301.28	
Library - Lost Item		2019 Academic Year	174.65	174.65
Disciplinary Fine		2019 Academic Year	300.00	300.00
Accommodation Reservation Fee		2020 Academic Year	250.00	
			0.00	
Total			4,276.06	

7. If there are **no charges displayed**, enter the amount you wish to pay into the 'Payment Amount' field:

Item Description		Plan Description	Outstanding Charges	Payment Amount
			0.00	7865.10
Total			0.00	1
	pay charges pay different cam	zero out amounts	calculate g	rand total
Currency used is Pou	nd Sterling.			
			Company	Meyer

The amount you pay will put your account into credit for **general** charges, until a charge is applied to the record. Note that it will apply the credit to whichever charge is applied first, and will not reserve it for miscellaneous charges. **8.** Click the 'Next' button:

pay charges	zero out amounts	calculate g	rand total
Currency used is Pound Sterling.		CANCEL	Next

9. Read the information on the screen and double-check your payment total before clicking 'Continue to Make Payment':



10. This will open the Online Payment Portal.

Follow the online instructions to make your payment.

Online Payments Test Mode	
Payment Summary Payment Item Summary	
Payment Summary Payment Item Summary Description of item(s) to pay	Total Cost
Payment Summary Payment Item Summary Description of item(s) to pay Library - Lost Item	Total Cost £174.65
Payment Summary Payment Item Summary Description of item(s) to pay Library - Lost Item Disciplinary Fine	Total Cost £174.65 £300.00

11.Once complete, you will be returned to MyNottingham (<u>mynottingham.nottingham.ac.uk</u>).

You may see a screen that looks like the below, but wait a short while as the payment is still processing:

Account Inquiry	Electronic Payments/Purchases	Account Services
make a payment	purchase items	payment profile
Make a Payment		
Submit Payment		
Submit Payment f the information below is a	occurate, click the Submit button.	
Submit Payment f the information below is a ayment Summary	occurate, click the Submit button.	
Submit Payment f the information below is a Payment Summary Payment Amount	occurate, click the Submit button. 474.65	

12.Once complete, a message will be displayed stating that your payment has been successful:

Payment Result			
Your payment has been accepted. Save the information below for your reference.			
Confirmation Details			
Reference Number 000	0000200311	Payment Amount	474.65
Reference Number 000 Card Number	0000200311	Payment Amount Transaction Date	474.65 01/05/2020
Reference Number 000 Card Number	0000200311	Payment Amount Transaction Date Transaction Status	474.65 01/05/2020 Successfully Posted
Reference Number 000 Card Number Currency used is Pound Ster	0000200311 rling.	Payment Amount Transaction Date Transaction Status	474.65 01/05/2020 Successfully Posted
Reference Number 000 Card Number Currency used is Pound Ster	0000200311 rling.	Payment Amount Transaction Date Transaction Status	474.65 01/05/2020 Successfully Posted