

Productivity and Organization in Portuguese Firms

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Introduction

- Firms are very heterogeneous in size, set of products, and organizational characteristics
 - ▶ Recent work in economics has underscored these differences to explain a variety of observed phenomena

...but little is known about the sources of this heterogeneity

- ▶ Part of it can probably be safely treated as exogenous
 - ★ e.g. original or random inventions or improvements
- ▶ Part of it is endogenous due to investments or organizational change
 - ★ A response to exogenous firm or economy-wide changes (e.g. a trade liberalization)
 - ★ Within-firm responses can have aggregate consequences
- Goal is to understand and measure these within-firm responses and their consequences

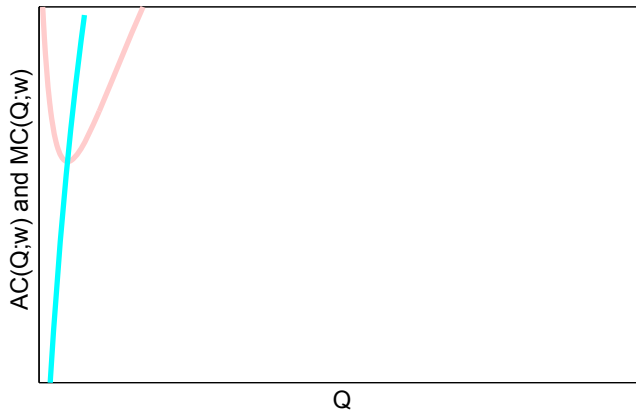
Introduction

- Consider a sudden increase in demand due to a product becoming fashionable
 - ▶ Firm can expand by adding a plant, a more complex management structure, a new division, etc.
- Suppose the firm decides to add a layer of management (a new division with a CEO that manages the whole firm)
 - ▶ The new organization is suitable for a larger firm which increases quantity-based productivity
 - ▶ Moreover, organizational structure fitted for a larger firm reduces marginal cost
 - ★ Leads to higher quantities and lower prices, which reduces revenue-based productivity

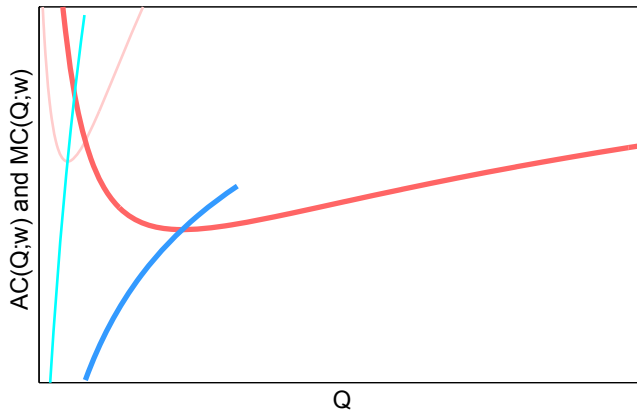
Introduction

- In this paper we explore the role that organization plays in determining firm productivity
 - ▶ We use the theory of knowledge-based hierarchies as a guiding tool as in Rosen (1982) and Garicano (2000)
 - ★ In particular the version in Caliendo and Rossi-Hansberg (2012)
 - ▶ Measure organization using the occupational composition of employment within firms
 - ★ As in Caliendo, Monte, and Rossi-Hansberg (2015)
 - ▶ Use detailed Portuguese firm-level and firm-product-level data to measure revenue-based and quantity-based productivity
 - ★ Need a flexible method that can incorporate demand shocks and organizational variables (Forlani et al., 2015)
 - ▶ Relate organization to revenue-based and quantity based productivity

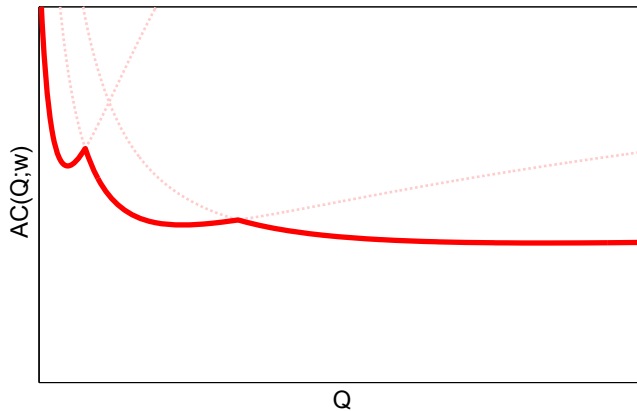
Sketch of the Theory - Marginal and Average Costs



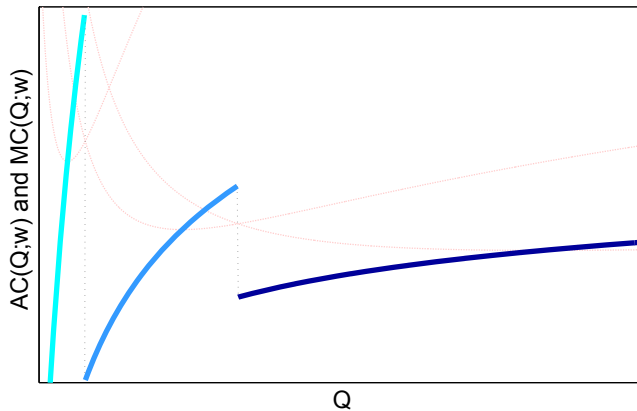
Sketch of the Theory - Marginal and Average Costs



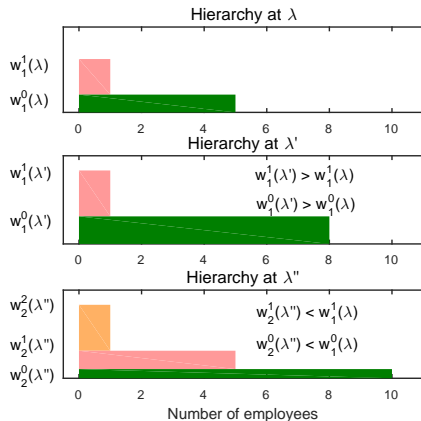
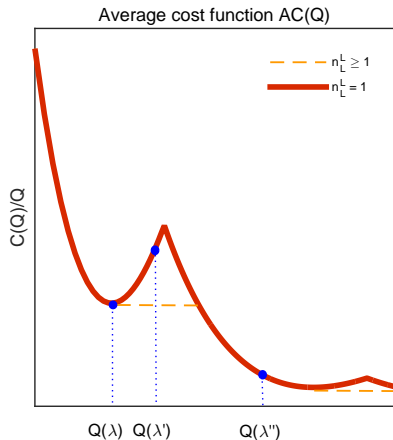
Sketch of the Theory - Average Costs



Sketch of the Theory - Marginal Costs



The Effect of Revenue Shocks



Implications of a Revenue Shock on Productivity

- Firms that add layers as a result of a marginal revenue shock increase their quantity discontinuously
- New organization is more productive at the new scale
...but quantity expansion decreases price and revenue-based TFP

- *Proposition 1: If firms face fixed costs and prices are increasing in marginal costs, a positive revenue shock that results in additional layers*
 - ▶ *Increases quantity-based productivity*
 - ▶ *Decreases revenue-based productivity*

Data Description

- Three datasets for Portuguese manufacturing firms (1995-2005):
 - ▶ Quadros de Pessoal (QP): matched employer-employee data
 - ★ Measure layers (maximum 4), employment, revenue and wages
 - ▶ Balance sheet data (BS): capital and materials
 - ★ Needed to compute revenue-based TFP measures
 - ▶ Prodcom data (PC): quantity produced at the firm-year-product level
 - ★ Products recorded at the Prodcom 8 digit level and the unit of measurement (Kg, liters, etc.) depends on the specific product
 - ★ We aggregate products at the 2-digits-unit of measurement pairs
 - ★ We split multi-products firms into several single product firms using products revenue shares as weights

Different Forms of Reorganizations: Three Examples

- Small firm, "Manufacture of articles of cork, straw & plaiting material"
 - ▶ Growth spell 2004-5: value-added \uparrow 3%, qty sold \uparrow 28%, prices \downarrow 6%
- Reorganization:
 - ▶ Add a top layer of management (production & operations dept.)
 - ▶ (Net) Reinforcement of "wood treaters" and lower wages in pre-existing layers

Table 4: Cork Firm Reorganization, Nace 2052 Example

Firm with 1 Layer (2004)				
Occupation	Layer 0	Layer 1	Layer 2	Layer 3
Managers				
Clerks		1		
Crafts Workers	8	1		
Firm with 2 Layers (2005)				
Managers			2	
Clerks		1		
Crafts Workers	9			

Notes: Occupations correspond to ISCO-88 1-digit major groups.

- Productivity: TFPQ \uparrow 6%, TFPR \downarrow 28%

Example 2: Downsizing, core tasks, imported inputs

- Small-medium firm, "Knitted and crocheted pullovers, cardigans..."
- **Shock:** China's entry in the WTO in 2000 → **removal of EU quotas**
 - ▶ Downsized heavily: From 37 to 10 employees. Qty sold ↓ 50%, prices ↑ 30%. Imported intermediate inputs double.

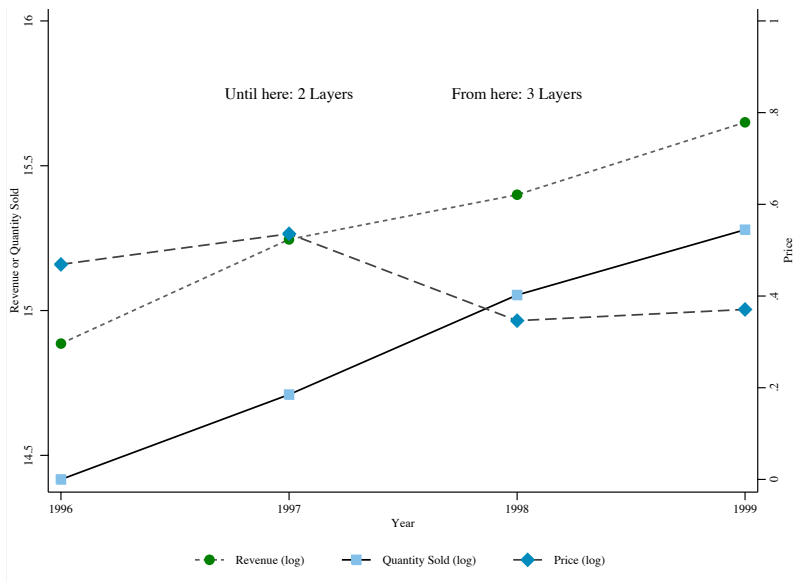
Table 1: Textile and Apparel Firm Reorganization, Nace 1772 Example

Firm with 3 Layers (2004)				
Occupation	Layer 0	Layer 1	Layer 2	Layer 3
Managers			1	2
Technicians and Assoc. Professionals		1		
Clerks	2			
Crafts Workers	15		4	
Plant and Machine Operators	11			
Elementary Occupations	1			
Firm with 2 Layers (2005)				
Managers				
Technicians and Assoc. Professionals		1	1	
Clerks		1		
Crafts Workers	4			
Plant and Machine Operators	1		1	
Elementary Occupations	1			

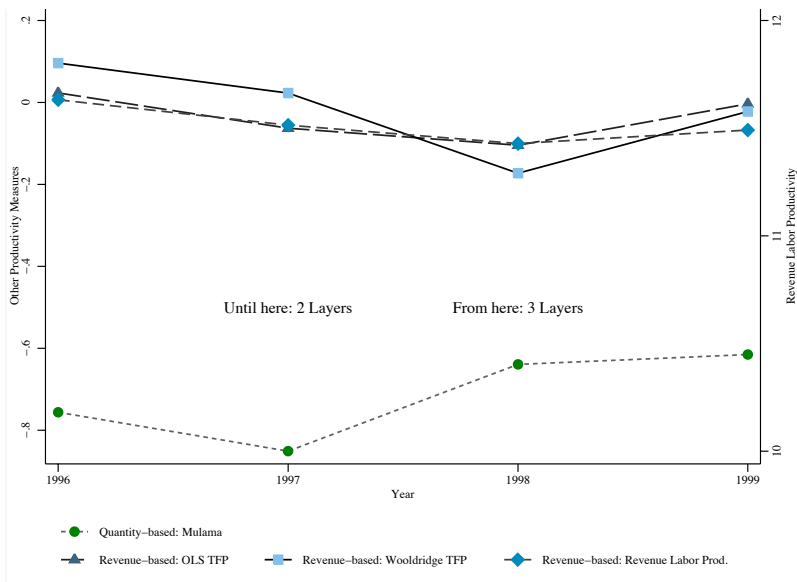
Notes: Occupations correspond to ISCO-88 1-digit major groups.

- Wages ↑. Productivity: TFPQ ↓ 53%, TFPR ↑ 9.2%

Example 3: Aluminium Cookware Firm



Example 3: Aluminium Cookware Firm



Structural Estimation - Assumptions

- **Production Function** for firm i

$$Q_{it} = A_{it} O_{it}^{\alpha_O} M_{it}^{\alpha_M} K_{it}^{(\gamma - \alpha_M - \alpha_O)}$$

- ▶ Timing: K_{it} , and L_{it} chosen prior to t ($O_{it}^* = O_{it} | L_{it}$)
- ▶ Use $O_{it}^* = C(O_{it}^*; w_t) / AC(O_{it}^*; w_t)$, then in logs

$$q_{it} = \tilde{a}_{it} + \alpha_O \ln C(O_{it}^*; w_t) + \alpha_M m_{it} + (\gamma - \alpha_M - \alpha_O) k_{it}$$

★ Where $\tilde{a}_{it} = a_{it} - \alpha_O \ln AC(O_{it}^*; w_t) = a_{it} + \beta L_{it}$ (from CRH)

- **Demand (CES)**

$$r_{it} = (1/\mu_{it})(q_{it} + \lambda_{it})$$

where μ_{it} is the markup, λ_{it} is a demand shifter

Structural Estimation - Assumptions

- **Stochastic processes**

$$\tilde{a}_{it} = \begin{cases} \alpha_i + \delta_t + \phi_a \tilde{a}_{it-1} + v_{ait} & \text{if } \Delta L_{it} = 0 \\ \alpha_i + \delta_t + \phi_a \tilde{a}_{it-1} + \phi_L \Delta L_{it} + v_{ait} & \text{if } \Delta L_{it} \neq 0 \end{cases}$$

and

$$\lambda_{it} = \delta_t^\lambda + \phi_\lambda \lambda_{it-1} + v_{\lambda it}$$

- ▶ v_{ait} and $v_{\lambda it}$ are iid idiosyncratic productivity and demand shocks
- ▶ v_{ait} and $v_{\lambda it}$ are uncorrelated with past values of \tilde{a}_{it} and λ_{it}

- **Estimating Strategy**

- ▶ First, estimate the parameters of the production function $(\gamma, \alpha_M, \alpha_O)$
- ▶ Second, obtain quantity productivity,
$$\tilde{a}_{it} = q_{it} - \alpha_O \ln C(O_{it}^*; w_t) - \alpha_M m_{it} - (\gamma - \alpha_M - \alpha_O) k_{it}$$
- ▶ Third, use the process of \tilde{a}_{it} to estimate ϕ_L and ϕ_a including firm-time-fixed effects

Quantity-based Productivity Results

Table: Quantity TFP. Firm-product-sequence FE. Dynamic panel data estimator

VARIABLES	(1) Increasing	(2) Decreasing	(3) Constant	(4) All
QTFP t-1	0.912 ^a (0.012)	0.880 ^a (0.018)	0.926 ^a (0.014)	0.910 ^a (0.008)
Change in layers	0.037 ^b (0.017)	0.052 ^b (0.023)		0.062 ^a (0.016)
Constant	-0.014 (0.016)	0.127 (0.123)	0.211 ^a (0.042)	0.116 ^a (0.031)
Observations	4,141	2,829	3,031	10,001
Number of fixed effects	1,663	1,274	1,290	4,227
AR(2) Test Stat	0.468	0.117	2.443	1.980
P-value AR(2)	0.640	0.907	0.015	0.048

Firm-level clustered standard errors in parentheses. Year and Industry dummies are included in the estimations. ^a p<0.01, ^b p<0.05, ^c p<0.1

- Instrument $\Delta L_{it} : \lambda_{it-1}, \mu_{it-1}, L_{it}, K_{it}, r_{it-1}, q_{it-1}, \tilde{a}_{it-2}$, as well as all of these variables lagged to the first available year

Revenue-based Productivity Results

- Revenue-based TFP is given by

$$\tilde{a}_{it} = \bar{a}_{it} - p_{it}$$

- Issue: prices are functions productivity, use FOC to get

$$\bar{a}_{it} = \bar{\alpha}_i + \bar{\delta}_t + \bar{\phi}_a \bar{a}_{it-1} + \bar{\phi}_L \Delta L_{it} + \bar{\phi}_R X_{it} + v_{\bar{a}it},$$

where $X_{it} = [\lambda_{it-1}, p_{it-1}, \ln(\mu_{it}), k_{it}]$

- In addition of instrumenting for ΔL_{it} we have to instrument for $\ln(\mu_{it})$ in X_{it} since it is endogenous
 - ▶ We can use the same instruments

Revenue-based Productivity Results

Revenue TFP. Firm-product-sequence FE. Dynamic panel data estimator

VARIABLES	(1)	(2)	(3)	(4)
	Increasing	Decreasing	Constant	All
RTFP t-1	0.935 ^a (0.014)	0.956 ^a (0.019)	0.967 ^a (0.016)	0.953 ^a (0.009)
Change in layers	-0.018 ^b (0.008)	-0.035 ^a (0.011)		-0.025 ^a (0.009)
Demand t-1	-0.006 (0.003)	-0.008 ^a (0.002)	-0.008 ^c (0.004)	-0.006 ^a (0.002)
Price t-1	-0.007 (0.005)	-0.011 ^c (0.006)	-0.001 (0.006)	-0.006 ^c (0.003)
Log Markup	0.075 (0.070)	0.059 (0.046)	0.074 (0.081)	0.049 (0.042)
Capital	0.001 (0.002)	0.002 (0.002)	0.001 (0.002)	0.001 (0.001)
Constant	-0.027 ^a (0.009)	0.079 (0.051)	0.000 (0.000)	-0.014 ^b (0.006)
Observations	4,141	2,829	3,031	10,001
Number of fixed effects	1,663	1,274	1,290	4,227
AR(2) Test Stat	0.043	1.352	1.548	1.805
P-value AR(2)	0.966	0.177	0.122	0.071

Firm-level clustered standard errors in parentheses. Year and Industry dummies are included in the estimations. ^a p<0.01, ^b p<0.05, ^c p<0.1

Case Study: Textile & Apparel: China's Entry into WTO

- Removal of EU quotas to China in 2000 (China's entry into the WTO)
- Quotas were applied only to some textile & apparel products
 - ▶ Firm-specific instrument capturing the exposure to the quotas
- Underlying identifying assumption: unobserved demand/technology shocks are uncorrelated with the strength of quotas in 2000
 - ▶ Quotas were built up from the 1950s, and their phased abolition negotiated in the late 1980s in preparation for the Uruguay Round
- Bloom, Draca, and Van Reenen (2016) calculate that the reduction in quotas created a 240% increase in Chinese imports in that industry
 - ▶ In our data, firms that produced products that were protected by a quota, experienced a 24% negative demand shock, an 11% reduction in actual sales, and an 11% reduction in employment (all significant at the 1% level). These firms also reduced the numbers of layers

Case Study: Textile & Apparel: China's Entry into WTO

Textile and Apparel: OLS, and IV estimates

VARIABLES	TFPR OLS	TFPR IV	TFPQ OLS	TFPQ IV
RTFP t-1	0.834 ^a (0.040)	0.827 ^a (0.042)		
QTFP t-1			0.865 ^a (0.030)	0.864 ^a (0.030)
Change in layers	-0.014 (0.014)	-0.026 (0.018)	0.085 ^a (0.028)	0.147 ^b (0.066)
Demand t-1	-0.011 ^a (0.002)	-0.008 ^a (0.003)		
Price t-1	0.004 (0.008)	0.002 (0.008)		
Log Markup	0.145 ^a (0.033)	0.097 ^c (0.058)		
Capital	0.003 ^c (0.002)	0.002 (0.002)		
Observations	554	554	554	554
Adjusted R ²	0.666	0.660	0.729	0.725
Kleibergen-Paap stat.		32.50		42.03

Firm-product-level clustered standard errors in parentheses. Year dummies are included in the estimations. ^a p<0.01, ^b p<0.05, ^c p<0.1

More in the paper

- Study the aggregate effects
 - ▶ Reorganizations account for about half of all of the aggregate growth in quantity-based productivity
- Study the direct impact in prices
- Study the cost-pass through implied
- Similar results using a host of different measures of revenue productivity
 - ▶ From value-added per worker to Olley and Pakes, 1996, Wooldridge, 2009, and De Loecker and Warzinsky 2012

Conclusion

- The productivity of firms is, at least partly, determined by a firm's actions and decisions
- Using detailed employer-employee matched data and firm production quantity and input data for Portuguese firms, we study the endogenous response of TFPR and TFPQ to a change in layers: a firm reorganization
- We find that as a result of an exogenous demand or productivity shock that makes the firm reorganize and add a layer, TFPQ increases by about 6%, while TFPR drops by around 3%
- These effects are large
 - ▶ Reorganizations account for about half of all of the aggregate growth in quantity-based productivity
- The ability to reorganize is therefore essential for firms to growth
 - ▶ The inability of firms to grow in developing countries could be related to the inability to reorganize efficiently
 - ★ Reorganization requires a market for talent and delegation