

## **Ideal Ward Round;**

### **Transcript – Preparing for the ward round.**

#### **Arranging to meet the Pharmacist**

**Ward Manager:**

Emma I just wanted to check how you are doing?

**Emma:**

I'm feeling really tired and I'm drugged up all the time. I just don't feel right on these meds.

**Ward Manager:**

Ok, well I could get the pharmacy to come along and speak with you; there are tablets you can take for side effects as well as other types of medication. I know it's really difficult at first, but you're doing really well. If you just stick with it in time, the side effects will pass.

**Emma:**

Ok, I'll try that.

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#### **Emma speaks with the Pharmacist**

**Ward Manager:**

So Emma this is Jo, she is the pharmacist. We said we would get the two of you together to discuss your side effects and the medication you are taking.

**Pharmacist:**

Hi Emma,

**Ward Manager:**

Would you like me to stay, or would you prefer to speak to Jo alone?

**Emma:**

Can you stay coz I might forget.

**Ward Manager:**

OK.

**Pharmacist**

I understand some of the medication you are taking at the moment is making you feel sedated?

**Emma:**

Yeah, I can't concentrate or anything. I don't know how I'm ever going to get out of here.

**Pharmacist**

Well there's a number of options we can discuss; but these will need to be talked through with your doctor ok?

**Emma:**

ok.

**Pharmacist**

I've brought along this decision aid for you to look at, it will help our conversation and I have got some information about the medicine you are currently on at the moment, shall we look at this?

**Emma:**

Yeah – ok!

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**Emma speaks with the Peer support worker:**

**PSW:**

Hi, Emma, we've got your ward review coming up in a couple of days' time, I just wanted to have a chat with you now about anything that you wanted to bring up there?

**Emma:**

Yeah!

**PSW:**

Anything particular, that you have got on your mind?

*Silence.....*

**PSW:**

maybe your leave?

**Emma:**

I spoke to Jo the pharmacist about my medication, so I'd like to talk about that.

**PSW:**

Oh ok, is there anything in particular about the medication?

**Emma:**

Well the pharmacist said I could be on a different medication but that she would need to speak to the doctor. I don't know if she's done that?

**PSW:**

Oh, well. I'll check up on that and we will know then for the ward round. If that is happened already. Is there anything else that you wanted to raise?

**Emma:**

I want some leave to go home.

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### **MDT Options for medication:**

**Ward Manager:**

OK team, so Emma has put down on the agenda for her ward round that she wants to discuss medication. She has had a chat with the Pharmacist and with Doctor about changing her medication, so what we need to do is that we need to make sure that we support her to make an informed decision during the ward round

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### **Pharmacist speaking with the doctor on the phone:**

**Pharmacist:** Hi Doctor, when I met with Emma Johnstone, your patient on the ward yesterday, she was having some issues with her current medication. She said it's making her feel sedated and was interested in alternatives?

*Pause whilst doctor speaks (this dialogue is not heard).*

**Pharmacist:** OK, well if you offer those alternatives in the Ward round that will be fine.