

## **Working with behaviour that challenges in healthcare settings; identifying and responding to triggers**

### **Transcript of Dementia: Milly's Story (Scene 01)**

NURSE APPROACHES MILLY WHO BEGINS UNPACKING ITEMS FROM HER BEDSIDE CUPBOARD.

NURSE:

Milly, I've got your antibiotic.

MILLY:

[Looking confused]

I don't need it - I just need to go. I don't want to be here. Everything is strange and I don't know who you are?

NURSE:

Don't worry yourself about that now Milly. Take this and rest. You must be so sore from those bruises?

MILLY:

What bruises?

NURSE:

You've had a fall Milly - you've hurt your ribs.

MILLY:

Why do I need antibiotics then? I just need to go home I think. Can you help me pack?

NURSE:

No Milly. You need to see the doctor later on. Can you just rest by the bed?

MILLY LOOKS UPSET WHILST NURSE APPEARS A LITTLE FRUSTRATED  
(LOOKING AT HER WATCH).

MILLY:

Will you just help me pack please! I can't reach my shoes - they're under the bed.

NURSE:

Milly, we just need to calm down and rest. Why don't I get you a cup of tea?

MILLY:

[Shouting]

I don't want a cup of tea! Or that tablet. I want help to go home!

NURSE:

Milly just rest! Let us look after you for a little while.

MILLY:

[Begins to wring hands and looks distressed]

I just want my husband. Please can you ring my husband?

NURSE:

[Unsure how to respond as aware Milly is widowed]

Um... why don't I see if I can ring your daughter?

MILLY:

I want my husband.

MILLY CONTINUES TAKING BELONGINGS OUT OF BEDSIDE CUPBOARD.  
NURSE LEAVES BED AREA.