

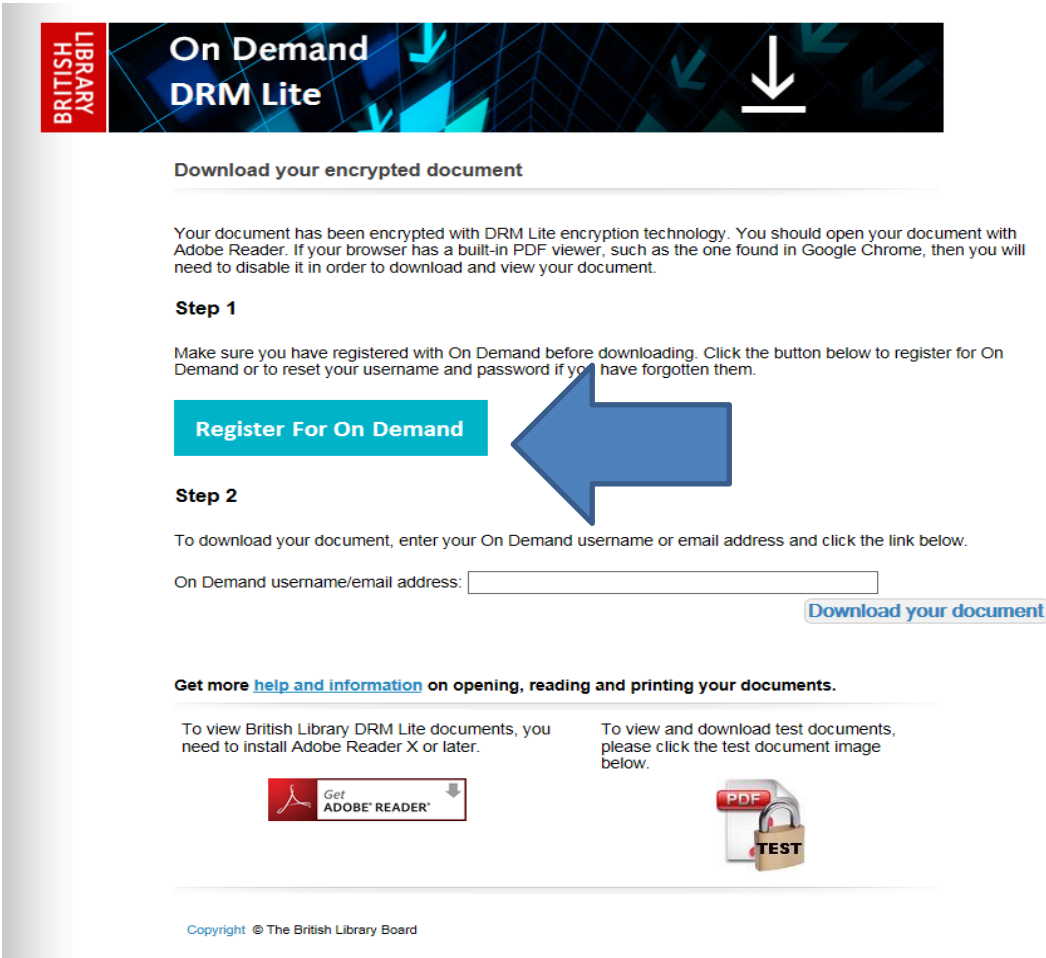
Accessing and downloading electronic articles - British Library Digital Rights Method (DRM)

To access articles you ordered via our Interlibrary loan service (ILL) electronically you will need to register for an online account with the British Library (BL) **On Demand** Service. Through this service British Library can supply secure, encrypted documents directly to you (DRM Lite encryption technology). Access to the document is by username and password via Adobe Reader 10 or above. The document is locked to you rather than a machine, meaning it can be viewed anywhere on any device, including smartphones and tablets.

Register for an Online Account / British Library 'On Demand' Registration

If the article you requested via our ILL service is available in British Library we will request it for you. You will then receive an **On Demand DRM Lite** Email from the British Library asking you to register. You can only access your article electronically after you register with the 'On Demand' service and obtain a username and password.

1. At the top of the email, Step 1, Click on 'Register for On Demand' button



**On Demand
DRM Lite**

Download your encrypted document

Your document has been encrypted with DRM Lite encryption technology. You should open your document with Adobe Reader. If your browser has a built-in PDF viewer, such as the one found in Google Chrome, then you will need to disable it in order to download and view your document.

Step 1

Make sure you have registered with On Demand before downloading. Click the button below to register for On Demand or to reset your username and password if you have forgotten them.

Register For On Demand

Step 2

To download your document, enter your On Demand username or email address and click the link below.



On Demand username/email address:

Download your document

Get more [help and information](#) on opening, reading and printing your documents.

To view British Library DRM Lite documents, you need to install Adobe Reader X or later.

To view and download test documents, please click the test document image below.

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- On the next screen, click on Register located at the bottom right of the screen, in the section **'Don't have a British library online account yet?'** Do not use existing usernames and passwords that you have set for other BL services. The username and password must be for the On Demand service.

How to register for the British Library On Demand

Already have a British Library Online Account?

If you already have an [Online Account](#) enter your username and password and click Continue.

Username *

Password *

[Forgotten username](#)
[Forgotten password](#)

Continue

Don't have a British Library Online Account yet?

You will need to follow the steps below to use the British Library On Demand

Please note: Registration is currently required even if you are already a holder of a British Library Reader Pass. [Why?](#)

Step 1: Register for a British Library Online Account
Step 2: Confirm your email address
Step 3: Customise how you want to use the British Library On Demand

Register



- Complete all fields marked with a red asterisk. Make a note of the username and password you choose.

Enter personal & security details

Fields marked with a * are mandatory

Personal details

Title *

First name *

Last name *

Country *

Postcode

Date of birth

Email address *

Re-enter email address *

Security details

Username *

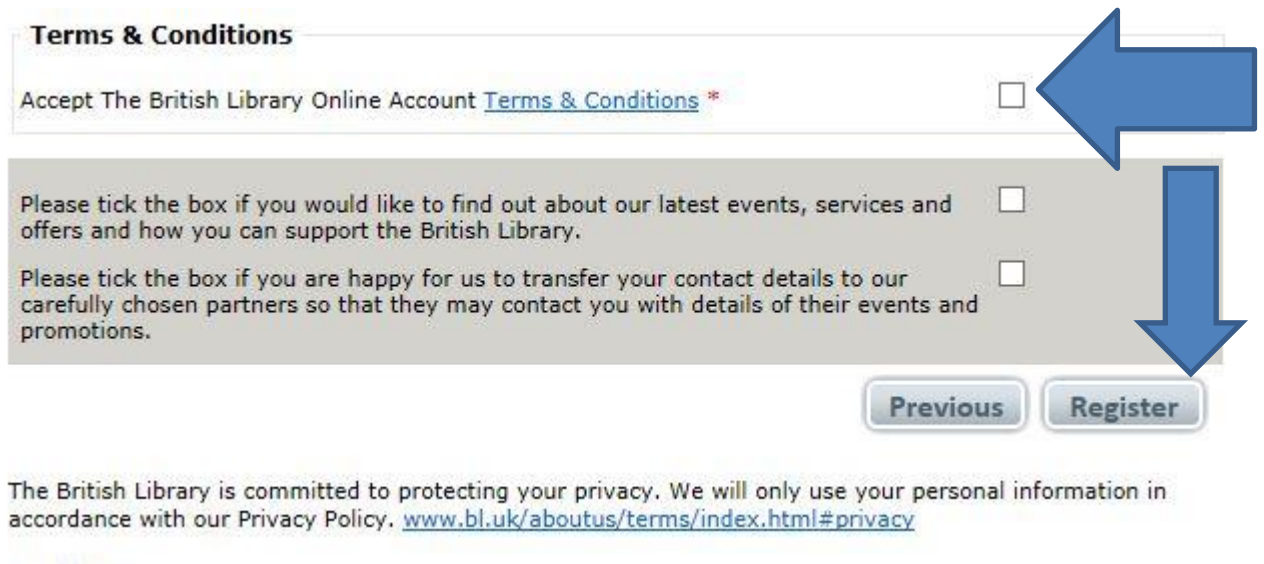
Password *

Confirm password *

Secret question *

Secret answer *

4. Accept the **Terms & Conditions** and click on **Register**



Terms & Conditions

Accept The British Library Online Account [Terms & Conditions](#) *

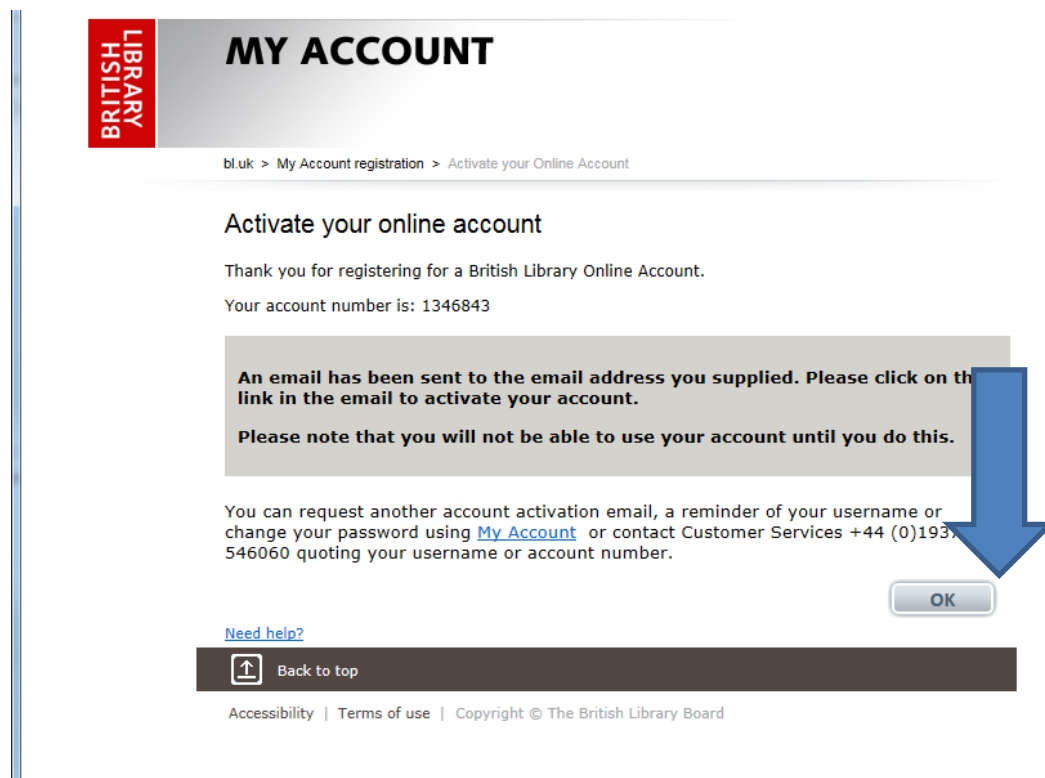
Please tick the box if you would like to find out about our latest events, services and offers and how you can support the British Library.

Please tick the box if you are happy for us to transfer your contact details to our carefully chosen partners so that they may contact you with details of their events and promotions.

[Previous](#) [Register](#)

The British Library is committed to protecting your privacy. We will only use your personal information in accordance with our Privacy Policy. www.bl.uk/aboutus/terms/index.html#privacy

5. You will then see the **My Account** screen. Click **ok** located at the bottom right of the screen. You will need to **check your emails** to be able to activate your account.



LIBRARY
HS11118

MY ACCOUNT

bl.uk > My Account registration > Activate your Online Account

Activate your online account

Thank you for registering for a British Library Online Account.
Your account number is: 1346843

An email has been sent to the email address you supplied. Please click on the link in the email to activate your account.

Please note that you will not be able to use your account until you do this.

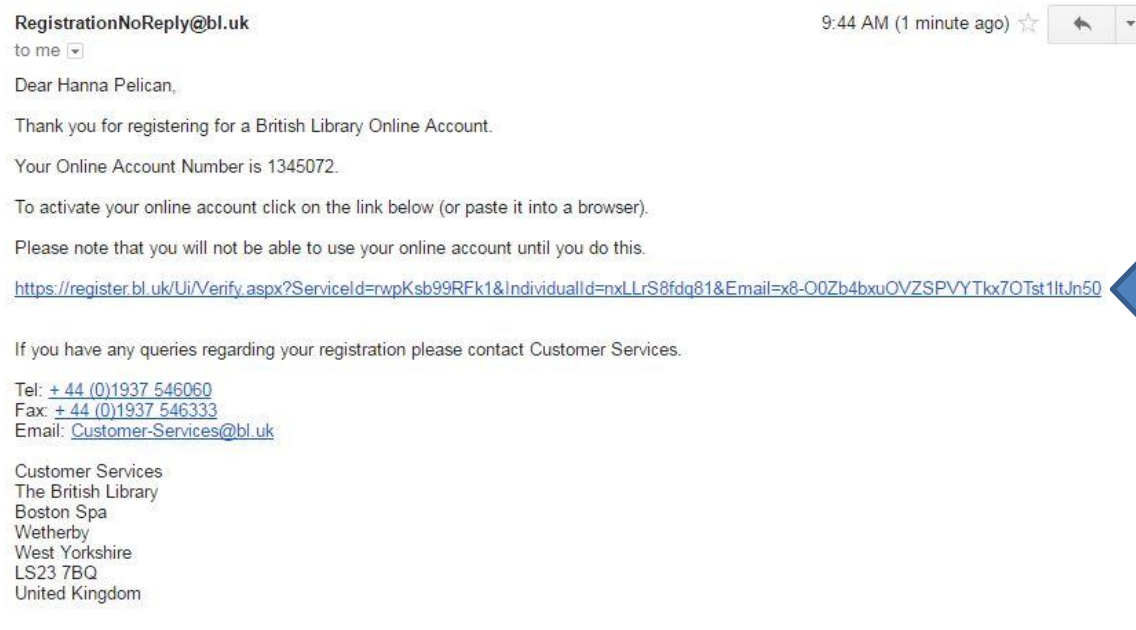
You can request another account activation email, a reminder of your username or change your password using [My Account](#) or contact Customer Services +44 (0)1937 546060 quoting your username or account number.

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[Accessibility](#) | [Terms of use](#) | Copyright © The British Library Board

6. You will be sent the BL **RegistrationNoReply** email. Close your web browser and check your emails. **Click on the link in the email** to activate your account:



7. 'My Account Activate your account box' will appear. Using the username and password you have just created, click on login. Your account will now be activated. Allow up to ten minutes for this to be processed.

A screenshot of the 'MY ACCOUNT' activation page. The page has a red 'BRITISH LIBRARY' logo on the left. The main heading is 'MY ACCOUNT'. Below it, the breadcrumb 'bl.uk > Account activation' is shown. The section is titled 'Activate your account'. It says 'Please enter your username and password to activate your account.' There are two input fields: 'Username *' and 'Password *'. A red 'x' icon is next to the Username field. Below the fields is a 'Login' button. At the bottom, there are two links: 'Forgotten username' and 'Forgotten Password'. The text next to 'Forgotten username' says 'Please click here to receive an email containing your current username.' The text next to 'Forgotten Password' says 'Please click here to receive an email containing a new password.'

8. You will then be asked to add more information relating to your interests. **This is optional and not part of the Registration process.** Do not click continue if you do not wish to provide this information. Close this screen and follow the 'Downloading your document' instructions below. If you do want to offer more information on your interests press continue and see steps below: 9-13.

A screenshot of the 'Activate your account' page. The heading is 'Activate your account'. Below it, the text says 'You have already completed your British Library Account registration. Click Continue to tailor the British Library On Demand to your interests.' A blue 'Continue' button is highlighted. At the bottom, there are two links: 'Forgotten username' and 'Forgotten Password'. The text next to 'Forgotten username' says 'Please click here to receive an email containing your current username.' The text next to 'Forgotten Password' says 'Please click here to receive an email containing a new password.'

9. Complete all the field with a red asterisk

Customise your contact details and additional information

Fields marked with a * are mandatory

The British Library collects additional information to help ensure we deliver the right services to our different audiences. Please see our [Privacy policy](#) for further information.

Contact Address

UK Postcode

Find Address

Address Line 1 *

Address Line 2

Address Line 3

Town or City *

County or State

Province or Region

Postcode/Zip Code *

Country *

United Kingdom

Delivery Address

Is your delivery address the same as your contact address?

☒ Yes ☐ No

10. **Accept On Demand terms and Click Finish**

Accept On Demand terms and conditions

You must agree to these [terms and conditions](#).

I accept the conditions of British Library On Demand *



Previous

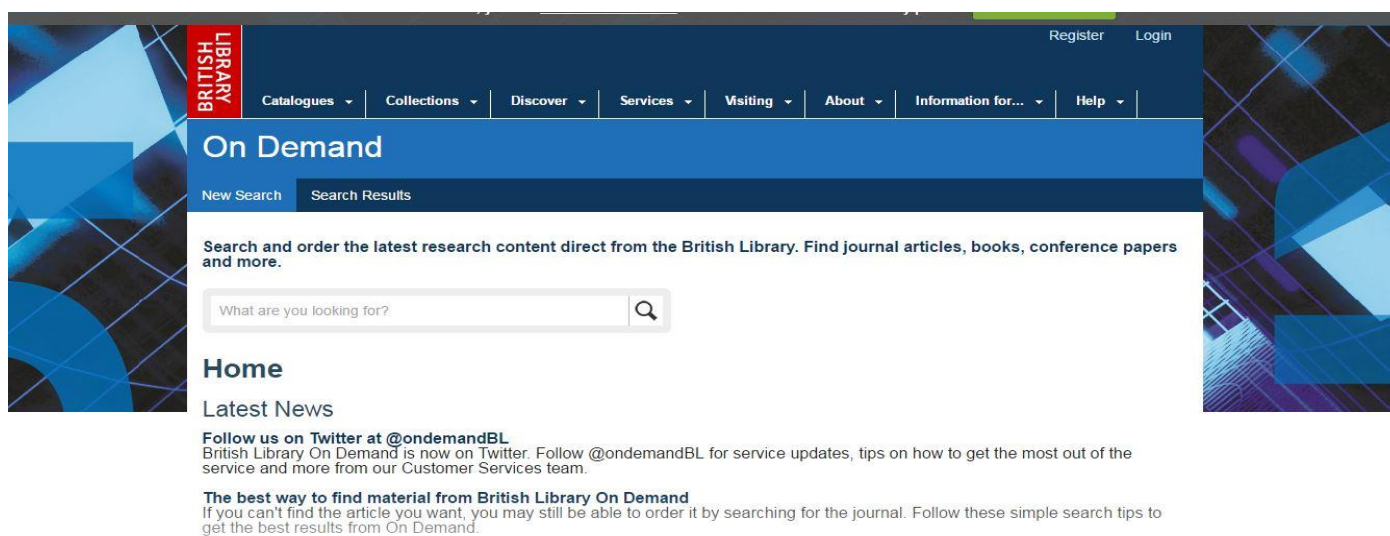
Finish

[Need help?](#)



Back to top

11. After clicking Finish you will see this page. Please **close the browser window**. You cannot access your document from within this page.



12. You will receive the following email – **Do not** click on the link included in the email below. This is just an email informing you of the On Demand service. You cannot download your document following this link.

Dear John Smith,

Thank you for registering for the British Library On Demand.
You can access it here <https://OnDemand.bl.uk>.

If you work for or are studying at an organisation who has an existing Business Account with On Demand and you want to be associated with that account, you will need to forward this email to the nominated administrator of the account (usually the information specialist/librarian) requesting permission to do so. If you have any queries regarding association to a Business Account, please contact your account Administrator in the first instance. Your online account number is 12345.

Please do not reply to this email as this email address is not monitored.

13. To download your document please follow the 'Downloading your document' instructions below.