



## University Emergency Telephone Number (24/7/365)

**Internal 8888 / Mobile 0115 9518888**

### University campuses:

**This applies to UP, JC, SB, KMC, CMC, Medical School block at QMC, Medical School Derby & Clinical Sciences Building (NCH)**

1. For any injury or ill-health issue on campus, a university first aider should be summoned by the person at the scene (see building information for local details).
2. For medical emergencies requiring urgent medical treatment beyond standard first aid, the first aider (or other individual who is with the casualty) should call the University Emergency Telephone Number (internal phone ext 8888 / mobile 0115 9518888) and request Security to call an ambulance, providing details of the incident, the location and their contact number.
3. University Security, upon request to call for an ambulance, will immediately call 999, providing key details on the nature of the situation and the location to the 999 operator. (There must be no delay in this stage).
4. University Security will then connect the 999 operator with the person at the scene or provide their contact number.
5. University Security will prioritise emergencies and provide support as appropriate to the situation. This may be attendance at the scene, particularly in cases of suspected or known cardiac arrest or if the person at the scene is not a first aider.
6. University Security will support with directing the emergency services to the scene of the incident.
7. University Security will escalate very serious or critical incidents to senior management and will contact appropriate emergency contacts for the individual and/or location.
8. Incidents must be reported on the University online [Incident Reporting System](#), particularly if in any way related to university activity or premises.

### Non-campus locations

#### Hospitals

These generally align with the hospital trust procedures in which the UoN section or area is based.

For any non life-threatening injury or ill-health, a university first aider should be summoned by the person at the scene see [First Aiders at QMC](#) or [First Aiders at Derby](#).



For life-threatening emergencies:

QMC-embedded:

- Call 2222 (NUHT phones only) in case of medical emergency.

## Student accommodation

Third-party managed accommodation on Sutton Bonington campus

- Call 8888 / 0115 9518888

Off-campus accommodation, in all cases:

- Call 999

## Sports Grounds / Facilities

Sports grounds on university campus plus Highfields and Grove Farm:

- Call 8888 / 0115 9518888

Sports facilities at Riverside and Boat Club:

- Call 999