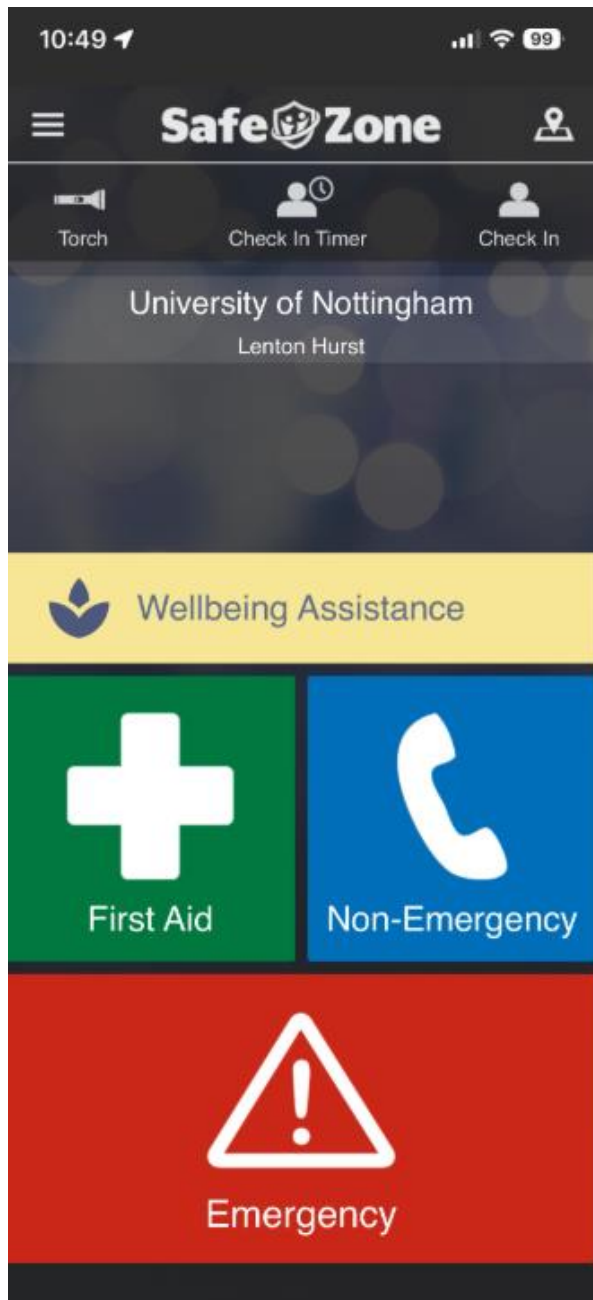




## SafeZone: Overview and User Guide:

SafeZone is the University's official safety and wellbeing app. It is a tool designed to give you peace of mind and provide a direct link to support whenever you need it.

This guide will give you an overview of what the system looks like, how it works, and when it should be used.



The University of Nottingham has partnered with SafeZone, a mobile app designed to give students and staff peace of mind on campus.

SafeZone provides a quick and direct way to get help and support when you need it. Whether you're studying late, need first aid, or just want the reassurance of a direct line to support, SafeZone connects you to the right team at the touch of a button.

You can use SafeZone anywhere on any of our UK campuses or University-owned spaces.

Key features include:

- **Emergency Help:** Instantly alert UoN Security if you feel unsafe or see someone in trouble.
- **First Aid:** Quickly request medical assistance for accidents or injuries on campus.
- **Wellbeing Support:** Get 24/7 access to mental health and wellbeing resources.
- **Check-In:** Share your location with the security team or your first aiders for extra safety when working or studying alone or out of hours.



## 1. Getting Started: Download and Registration

Setting up SafeZone takes just a few minutes.



1. **Download the App:** Search for '**SafeZone**' on the [Google Play](#) Store or the Apple App Store.
2. **Open and Register:** Launch the app and enter your **University of Nottingham email address** (@nottingham.ac.uk) and password.
3. **Complete Your Profile:** Fill in your name and phone number. You can also add a profile photo and other useful information that would be helpful for responders to know in an emergency.
4. **Note:** *You will be asked to enable location sharing. For the system to work, you will need to allow these settings in your phone. **Your location is never shared unless you click the Check In button, or you raise an Emergency or First Aid alert.***

**You're now ready to use SafeZone!**

---

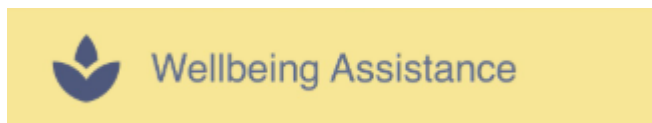
## 2. How to Use SafeZone: Core Features

The app has four main buttons for different situations, plus a 'Check-In' feature for proactive safety. The table below outlines what each of the buttons looks like, and when they should be used.

Button	Description
	Tap this if your personal safety (or someone else's) is threatened and you need an <b>immediate response</b> from the UoN Security team. Your location is sent directly to them so they can find you quickly.
	Tap this to request <b>medical assistance</b> for non-life-threatening situations, such as a sprain, minor lab accident, or allergic reaction.



If you've seen something that Security needs to attend, but it isn't an immediate emergency e.g. Anti-social behaviour, then tap this button, and it will call the Security non-emergency line.



This button provides easy access to **wellbeing and mental health support**, connecting you to resources including:

- Online student support pages
- Our Counselling and Mental Health service
- Out-of-hours crisis support (e.g., The Samaritans).

**Cancelling an Alert:** If you press a button by mistake, you can cancel the alert by tapping it again during the short countdown timer. If the alert goes through, the security team will message or call you through the app.

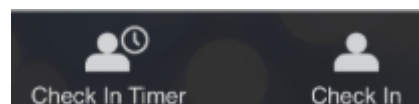
Please answer and let them know it was an error—there are no repercussions.

**Once an alert goes through** either your local first aiders or Security will respond to you directly through the app. This will either be via the messaging, or by calling through the app. They will then arrange to carry out their emergency response and will resolve the alert once this is completed.

---

### 3. Using the 'Check-In' Feature

The 'Check-In' function allows you to voluntarily share your location for added peace of mind.



- **Standard Check-In:** Tap the 'Check-In' button when you are on campus, for example if you are working alone or studying late. This allows the security team to see your location on their map until you 'Check Out'.



- **Timed Check-In:** You can set a timer for your check-in period. If you do not 'Check Out' before the timer expires, an alert will be automatically raised for you.
  - **Fall Alert:** You can opt into Fall-Detection during the check in. If you're working by yourself and you fall, an alert will be raised to Security or your First Aiders instantly.
- 

#### 4. Your Privacy is Protected

- **You are in control:** Your location is **only** shared with the University's security team or local first aiders when you press a help button or actively use the 'Check-In' feature. If you leave any of the areas where SafeZone is configured, you will automatically be checked out, and **your location off campus will not be shared.**
- **No general tracking:** The app cannot be used to monitor your daily movements or check your attendance.
- **Where it works:** SafeZone is active across **University Park, Jubilee Campus, Sutton Bonington**, and other designated UoN areas. If you are outside these zones, the app will help by prompting you to call 999 in an emergency.