



## Frequently asked questions

Saturday 10 September and Saturday 15 October 2022

We hope the below will answer any questions you might have about attending our open days this autumn. If you can't find the answer you're looking for, you can contact us on

[opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk)

### Before you arrive

#### When will I receive my email about the open days?

You should have received several emails about the event. If you haven't received our emails, then they may be in your junk folder. Please search for emails from [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk).

Please add [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk) to your list of trusted senders in your email account, to ensure all emails related to the open day are received.

If you cannot find your emails, please contact us at [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk) and we will investigate.

#### When are the talks and tours taking place?

Our full [open day programme](#) is available online.

#### Why can't I find my subject talk in the online programme?

Not all subjects are offering a talk at the open days. However, all subjects will have an information stand, so you can speak to staff and students. You can also watch all subject talks online on [Open Days on demand](#).

### **What time do I need to get there?**

Any time between 9.30am and 4.30pm. Most activities run throughout the day on a drop-in basis, so you don't need to arrive at 9.30am. However, we would recommend that you check the programme for full details for timings of subject talks and activities.

### **Can I bring a guest?**

Yes, you can bring as many guests as you wish, we don't need to know guest names or numbers in advance. Just to be aware that some talks / activities will be limited to 1 guest per prospective student due to room capacities, but we have an award-winning campus and plenty of cafes for your guest(s) to pass the time in.

### **Can I cancel or rebook?**

Yes, you can amend or cancel your booking via the booking confirmation email you received. Alternatively, you can email your request to [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk).

### **Can I visit on a different day, if I can't make the open day dates?**

Yes, the University Park Campus grounds are open to the public all year round, so please feel free to visit at a time that suits you. Here is a map of the [campus](#). There is a Visitor's Centre at Trent Building reception (building no. 11 on the campus map) which is open from Monday-Friday, 8.30am-4.30pm. The team here can provide information including campus maps, prospectuses, and a range of information about the University and the City.

Whilst you can wander around the campus, the buildings will not always be accessible, particularly over the weekend. There also wouldn't be subject staff and student ambassadors around to chat to in the same way as on open days. However, if you have any questions then you can:

- Chat to students and staff through [Unibuddy](#)
- Access over 150 talks and tasters on [open days on demand](#)
- Explore campus with our [virtual tour](#)
- Connect with us on [social media](#)

### **Do you have a virtual tour of the University?**

Yes! We have fantastic [virtual tours](#) of University Park, Jubilee and Sutton Bonington campuses which may help you to learn a bit more about life at Nottingham.

### **Do I need to book a place for the talks or activities?**

No, none of our talks are bookable in advance. Seats are allocated on a first-come, first-served basis for talks. Tours are also not pre-bookable, so please just go to the relevant tour departure point on the day.

**Tip:** campus tours are busiest between 9.30am and 1pm, so later tours are likely to be quieter.

### **Is the event still happening even though there is a train strike?**

Yes, you can arrive by car, coach, or tram. We will also have shuttle buses operating between Nottingham train station and our University Park and Jubilee campuses, as well as a shuttle bus between Loughborough train station and Sutton Bonington Campus. The bus times can be found in the [open day programme](#). If you choose to drive, we don't need to know your license plate in advance. You don't need a parking permit either.

### **Why am I on a waiting list for veterinary medicine?**

This popular subject is fully booked. We suggest joining the waiting list and if a space becomes available, you will receive an email inviting you to attend. Please check your junk folder on a regular basis. Please also add [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk) to your list of trusted senders in your email account, to ensure all emails related to the open day are received.

### **Can I speak to the open days team?**

Our events team are busy organising the open days. They are often away from their desks at this time of year preparing our campus for the events. However, please email your enquiry to [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk) and they will reply as soon as they can.

## **On the day**

### **I am running late. Will this be a problem?**

No. You don't need to arrive at 9.30am. Most activities run throughout the day on a drop-in basis. However, we would recommend that you check the programme for full details for timings of subject talks and activities.

### **What if I miss my scheduled talk?**

Most talks are offered twice. If you miss both, then you can watch all talks at any time on [Open Days on demand](#).

### **I haven't booked. Can I still attend?**

Yes, please come to campus! Our staff team will register you when you arrive.

### **I can't find your University Park Campus. What is your postcode?**

NG7 2QB

### **I can't find your Sutton Bonington Campus. What is your postcode?**

LE12 5RD - this campus is only for people interested in veterinary medicine, agricultural sciences, animal science, biotechnology, food and nutritional sciences, or microbiology.

**Saturday 10 September open day** - please be aware that Sutton Bonington will only be open for veterinary medicine during the September open day. Biosciences subjects are **not** taking part in this open day, except for food science who will have a subject stand at University Park Campus.

### **Still have questions?**

We've shared a few more [top tips](#) on our website to help you get the most out of your open day. If you need anything else, you can contact us at [opendays@nottingham.ac.uk](mailto:opendays@nottingham.ac.uk) .

We look forward to welcoming you to our open day!